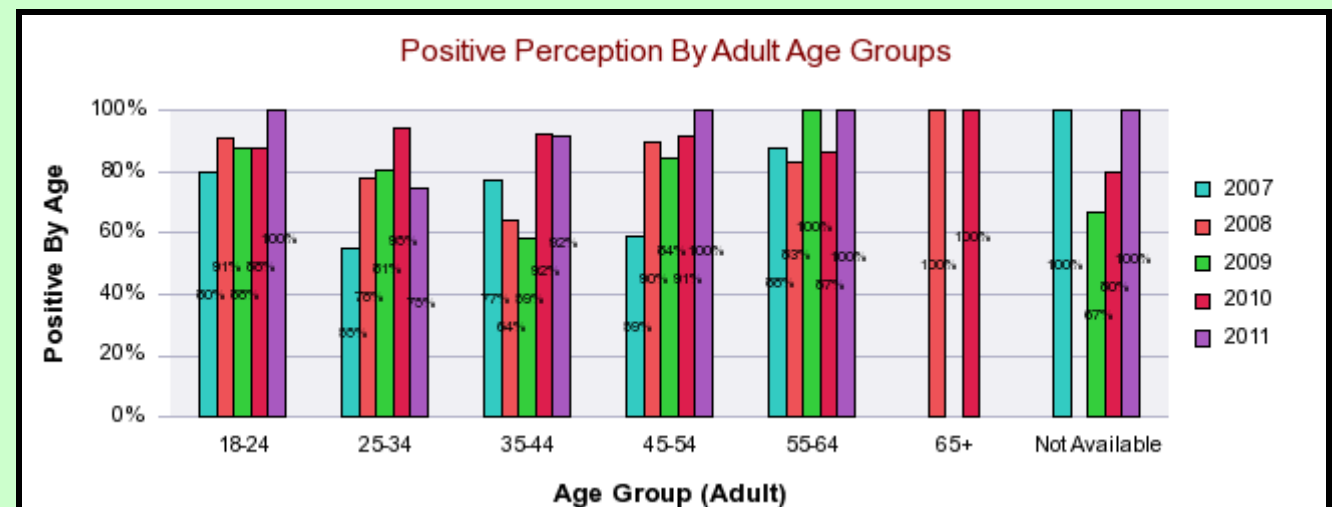
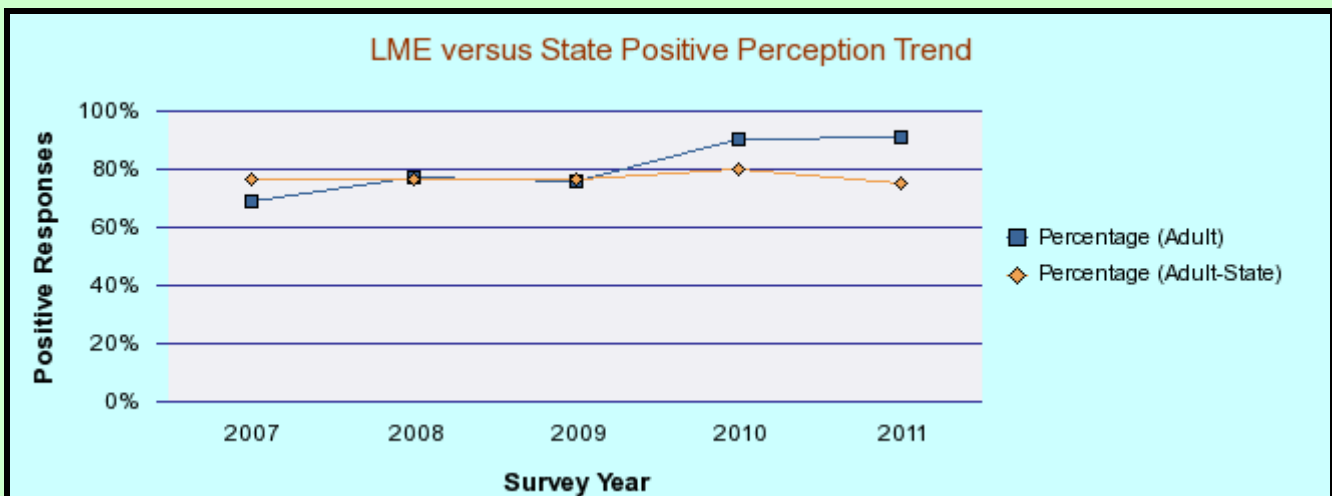


Beacon

Survey Question: I am better able to control my life.

The following ADULT admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding their Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	30	3	33	90.91%	75.49%	ABOVE
2010	138	14	152	90.79%	80.36%	ABOVE
2009	86	27	113	76.11%	76.69%	BELOW
2008	62	18	80	77.50%	76.40%	ABOVE
2007	59	26	85	69.41%	76.73%	BELOW

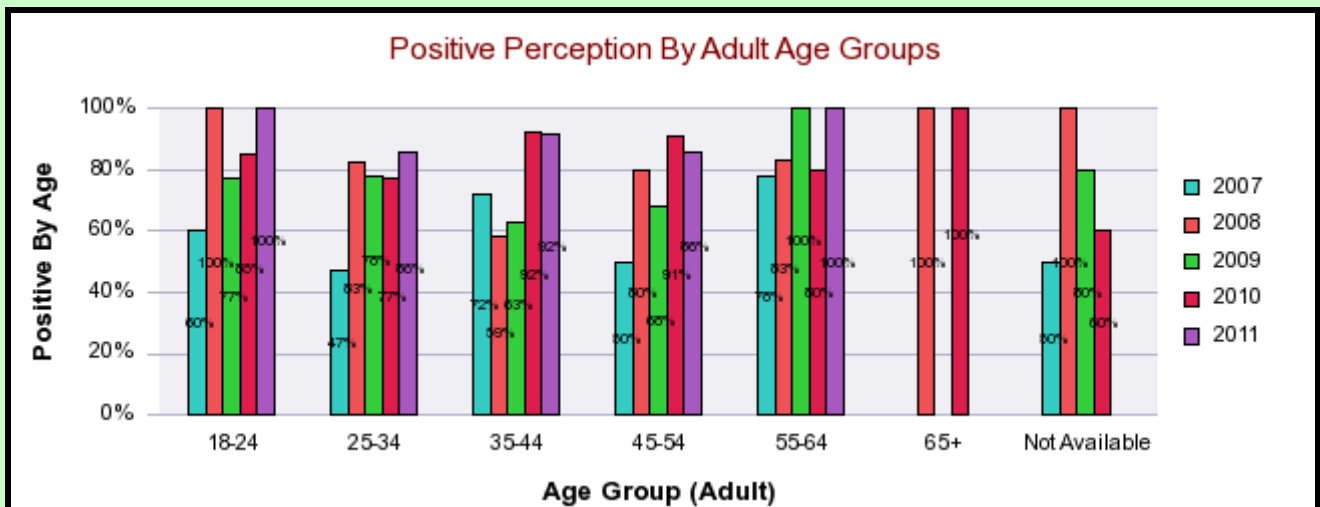
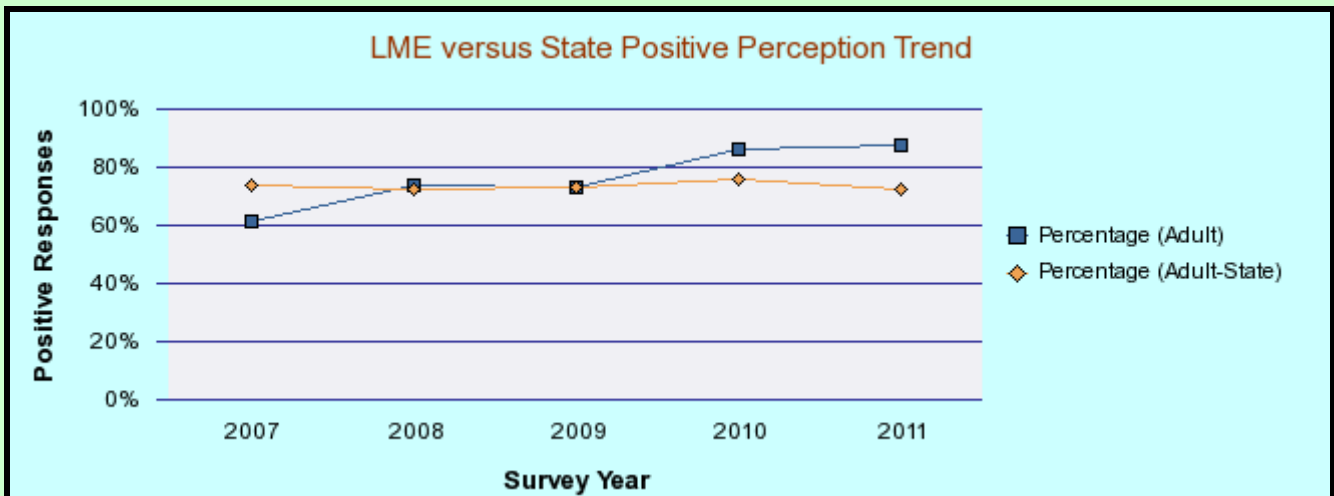


Beacon

Survey Question: I am better able to deal with crisis.

The following ADULT admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding their Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	29	4	33	87.88%	72.62%	ABOVE
2010	129	20	149	86.58%	75.96%	ABOVE
2009	81	30	111	72.97%	72.90%	ABOVE
2008	59	21	80	73.75%	72.54%	ABOVE
2007	53	33	86	61.63%	73.87%	BELOW

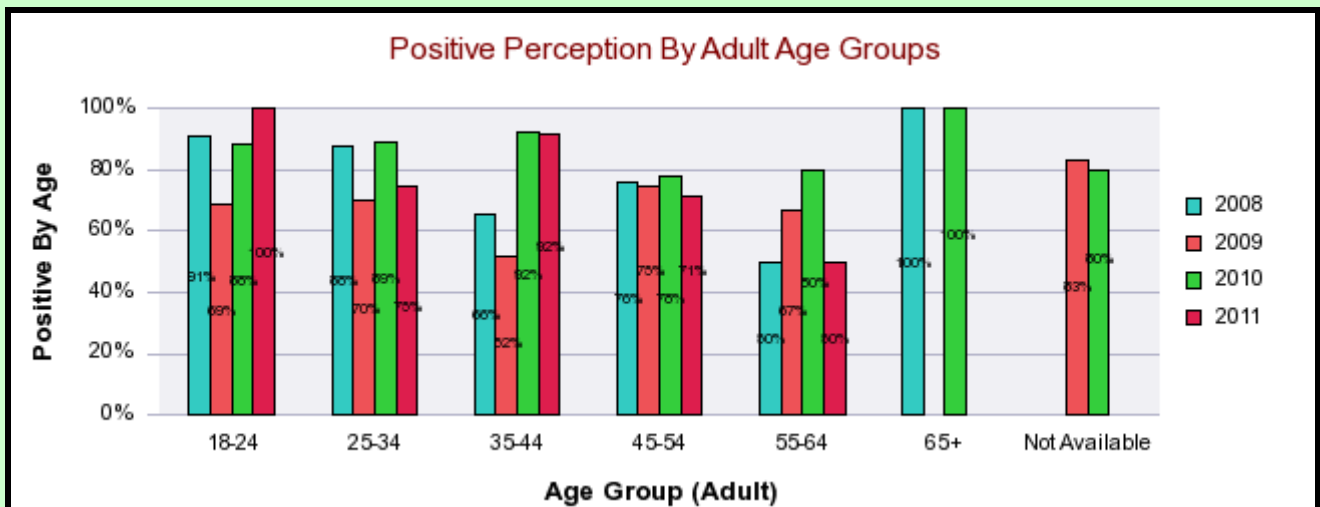
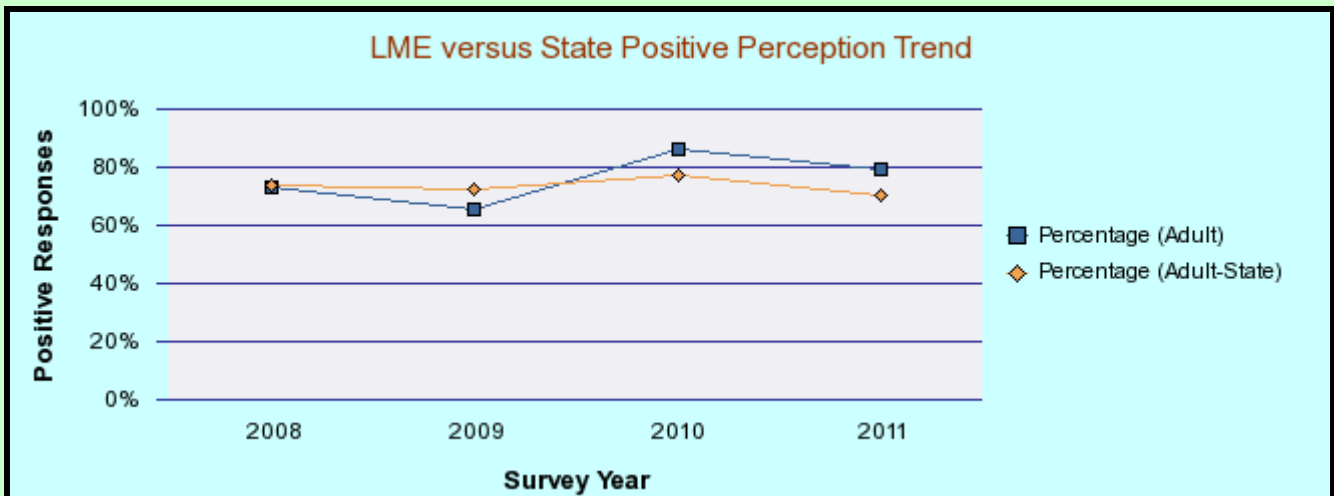


Beacon

I am better able to do things that I want to do. has less than 5 years recorded and may have results stated in another question. Select another question.

The following ADULT admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding their Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	27	7	34	79.41%	70.22%	ABOVE
2010	130	20	150	86.67%	77.04%	ABOVE
2009	75	39	114	65.79%	72.53%	BELOW
2008	60	22	82	73.17%	73.61%	BELOW

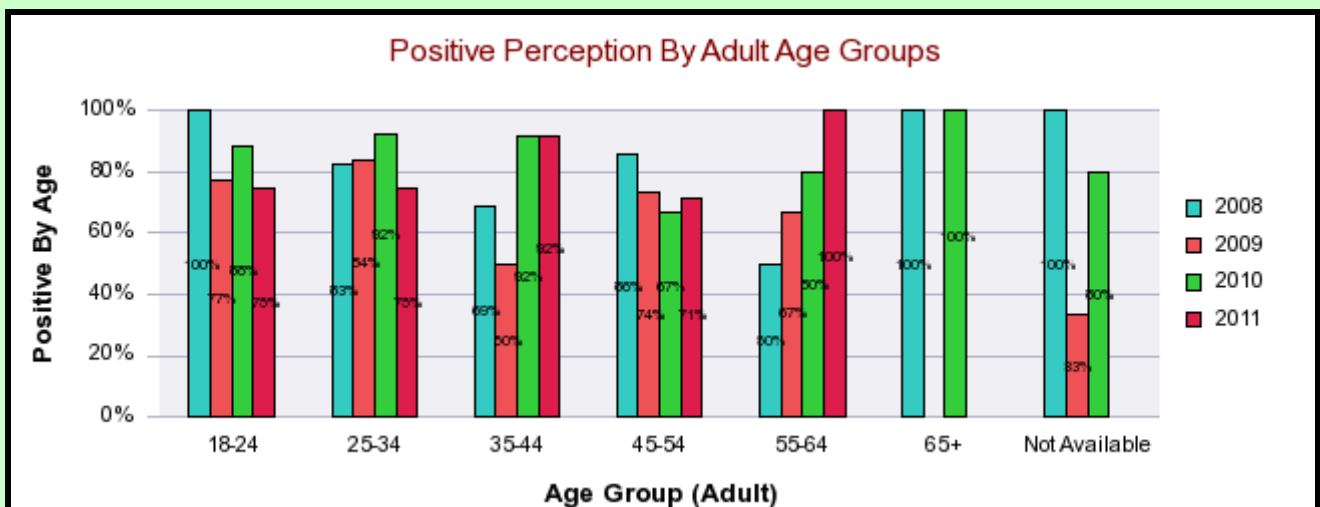
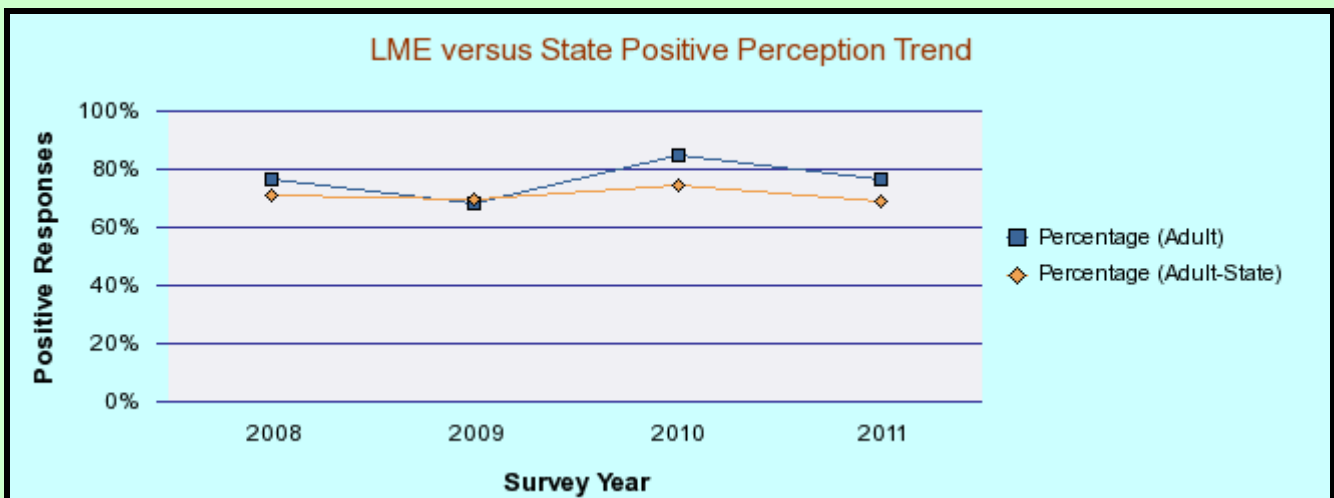


Beacon

I am better able to handle things when they go wrong. has less than 5 years recorded and may have results stated in another question. Select another question.

The following ADULT admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding their Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	26	8	34	76.47%	69.42%	ABOVE
2010	127	23	150	84.67%	74.53%	ABOVE
2009	77	36	113	68.14%	69.88%	BELOW
2008	62	19	81	76.54%	71.43%	ABOVE

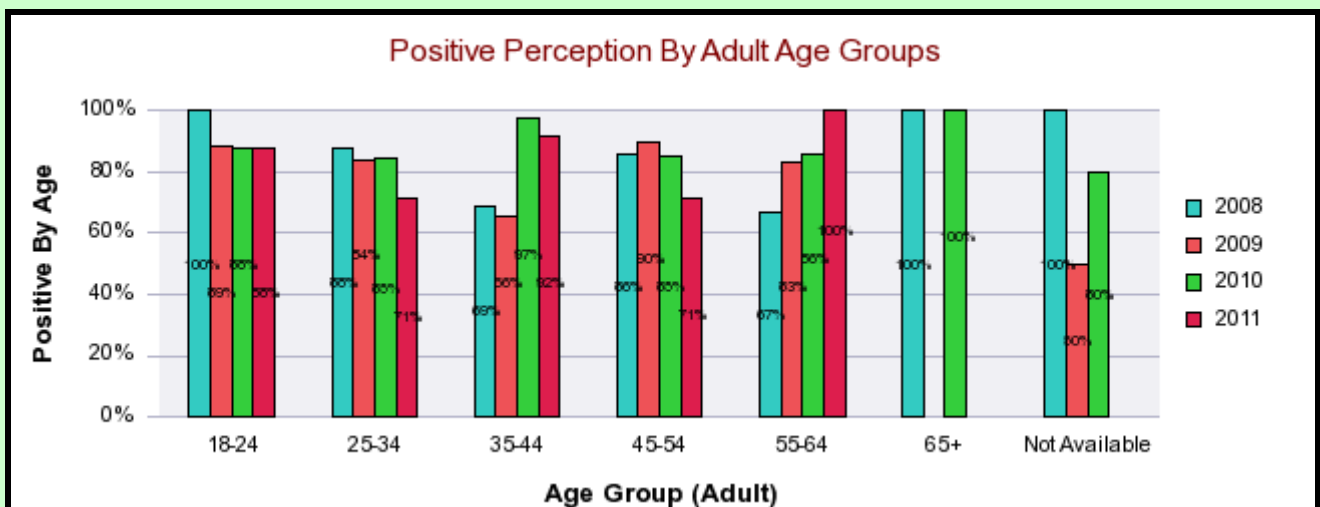
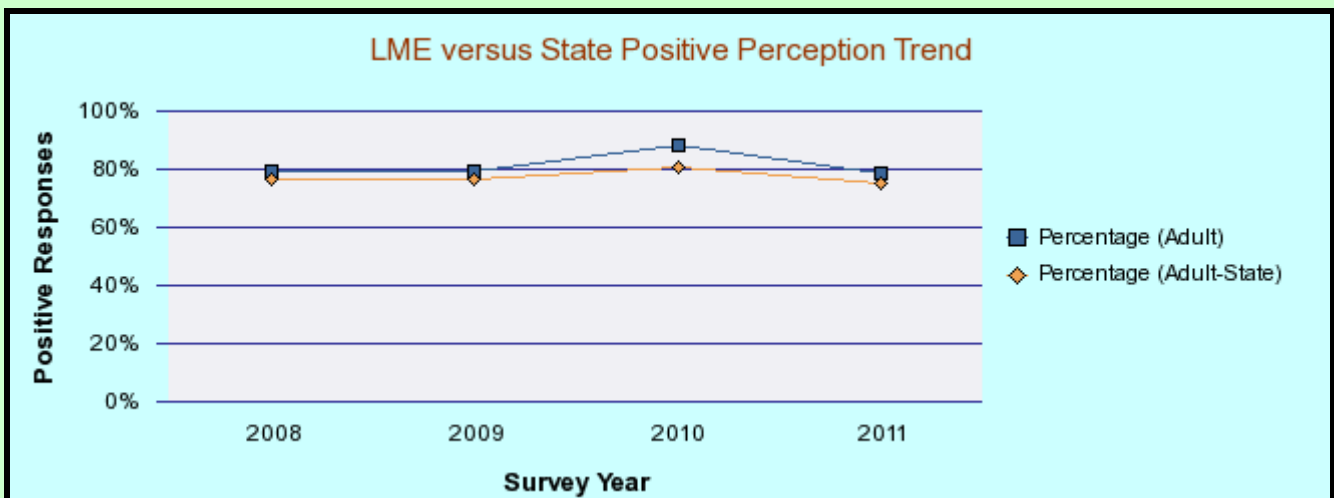


Beacon

I am better able to take care of my needs. has less than 5 years recorded and may have results stated in another question. Select another question.

The following ADULT admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding their Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	26	7	33	78.79%	75.16%	ABOVE
2010	133	17	150	88.67%	80.61%	ABOVE
2009	91	24	115	79.13%	76.76%	ABOVE
2008	65	17	82	79.27%	76.91%	ABOVE

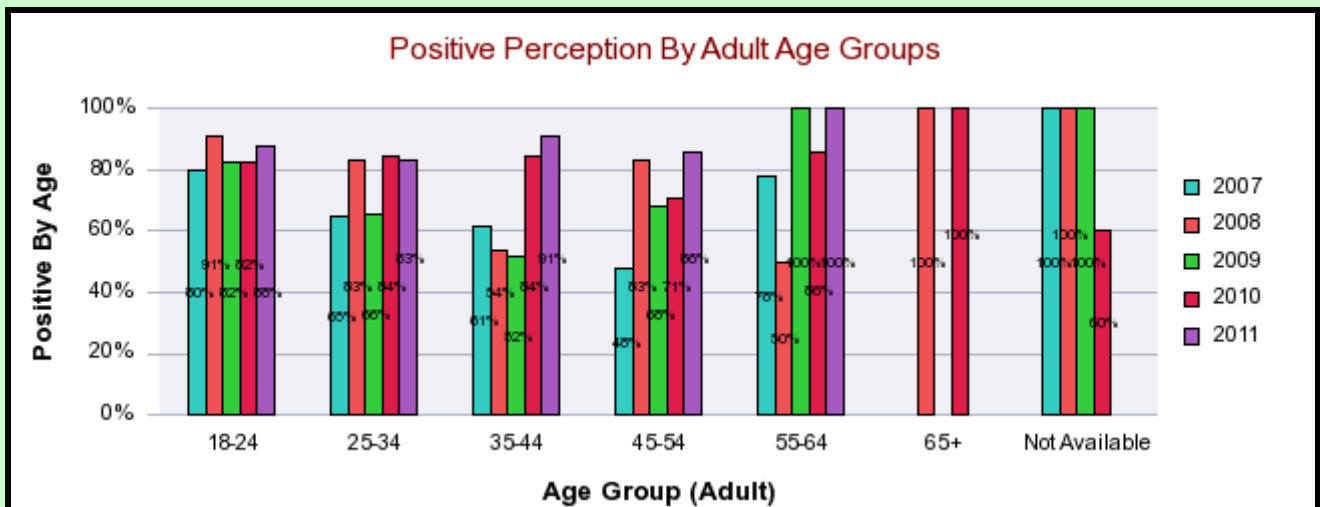
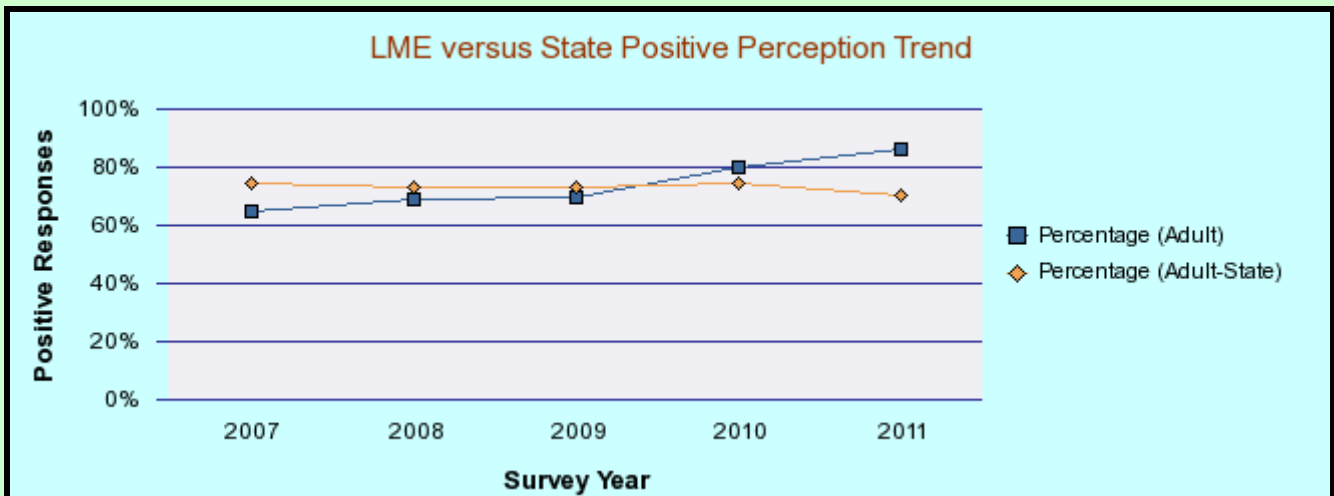


Beacon

Survey Question: I am getting along better with my family.

The following ADULT admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding their Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	26	4	30	86.67%	70.16%	ABOVE
2010	121	30	151	80.13%	74.60%	ABOVE
2009	78	34	112	69.64%	73.58%	BELOW
2008	54	24	78	69.23%	73.45%	BELOW
2007	55	30	85	64.71%	74.51%	BELOW

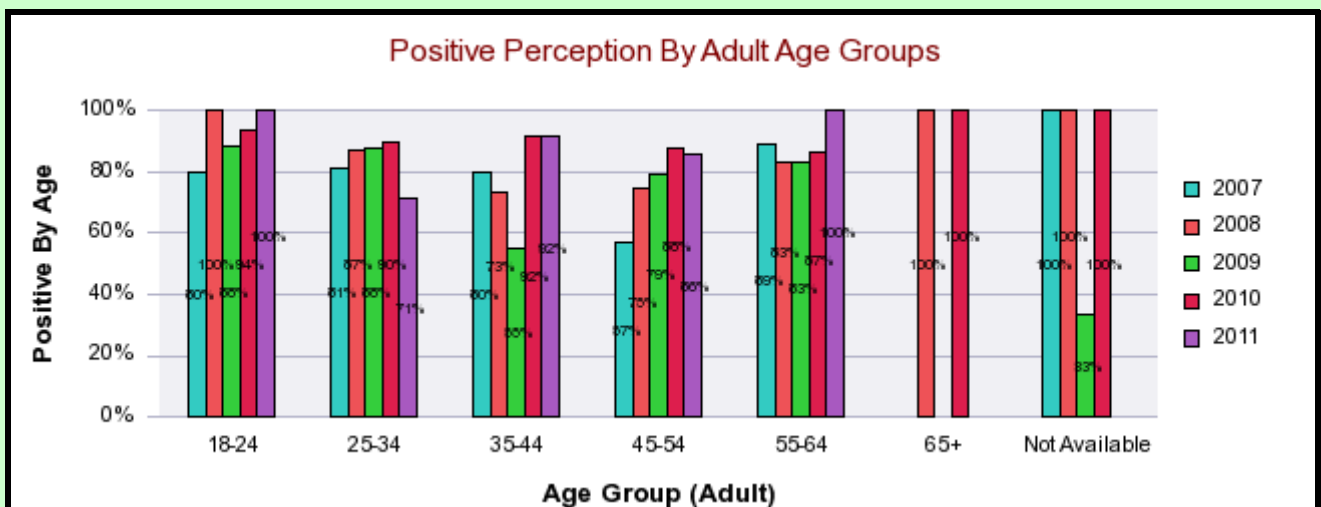
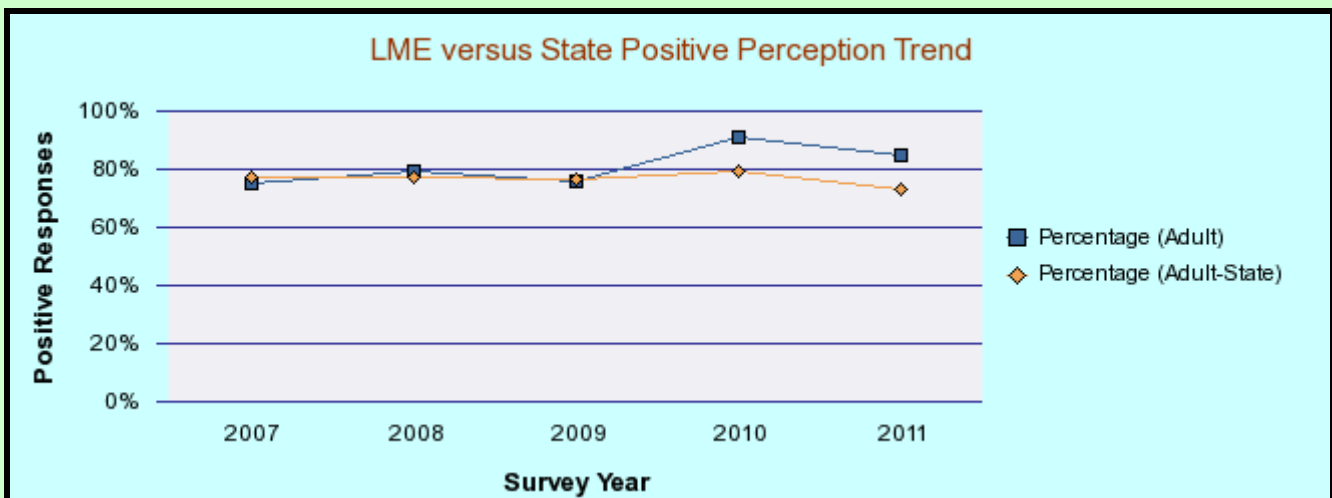


Beacon

Survey Question: I am happy with the friendships I have

The following ADULT admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding their Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	28	5	33	84.85%	73.15%	ABOVE
2010	137	13	150	91.33%	79.14%	ABOVE
2009	87	27	114	76.32%	76.80%	BELOW
2008	61	16	77	79.22%	77.39%	ABOVE
2007	58	19	77	75.32%	77.59%	BELOW

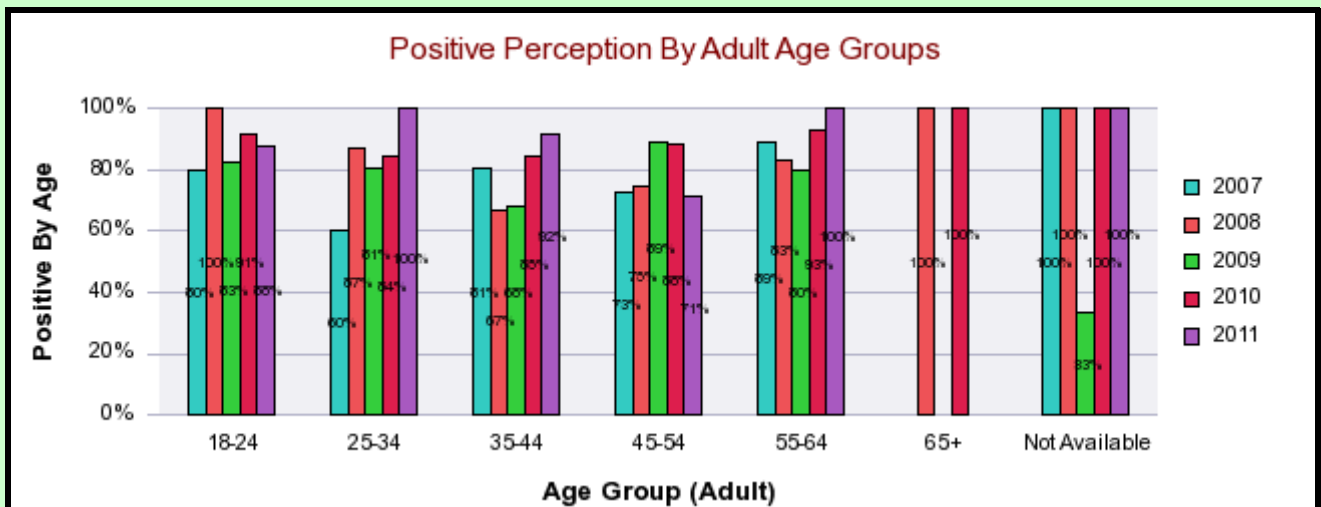
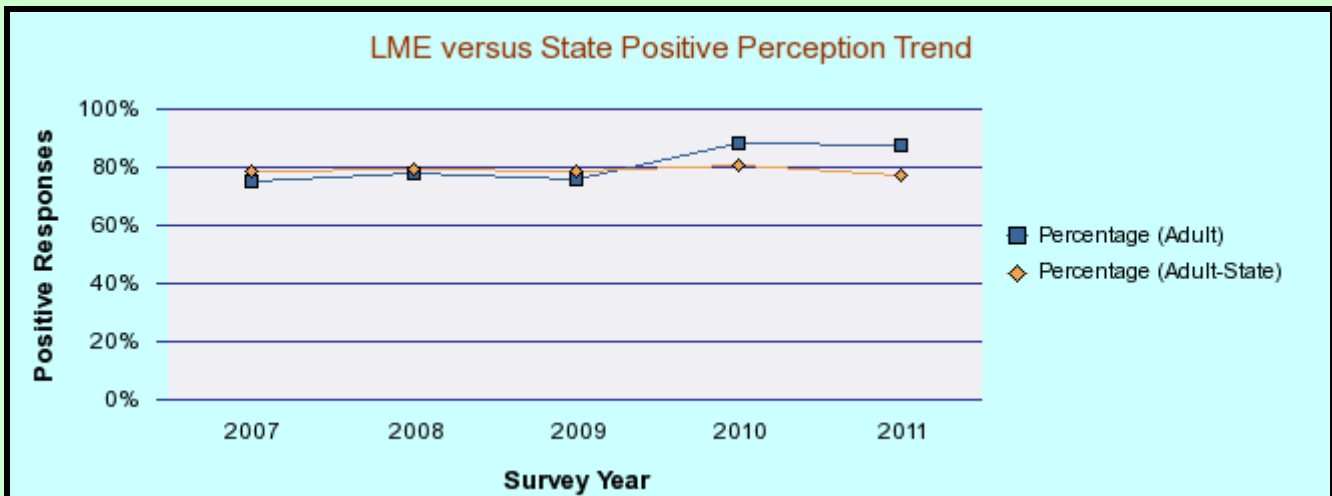


Beacon

Survey Question: I deal more effectively with daily problems.

The following ADULT admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding their Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	29	4	33	87.88%	77.38%	ABOVE
2010	135	18	153	88.24%	81.15%	ABOVE
2009	84	27	111	75.68%	78.91%	BELOW
2008	63	18	81	77.78%	79.29%	BELOW
2007	65	21	86	75.58%	78.82%	BELOW

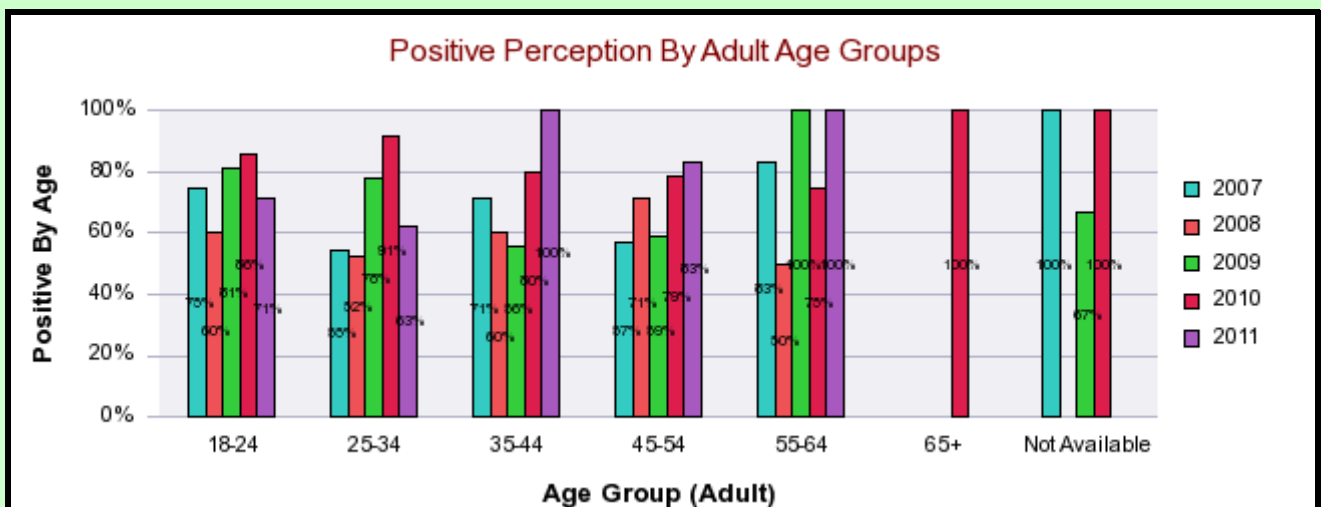
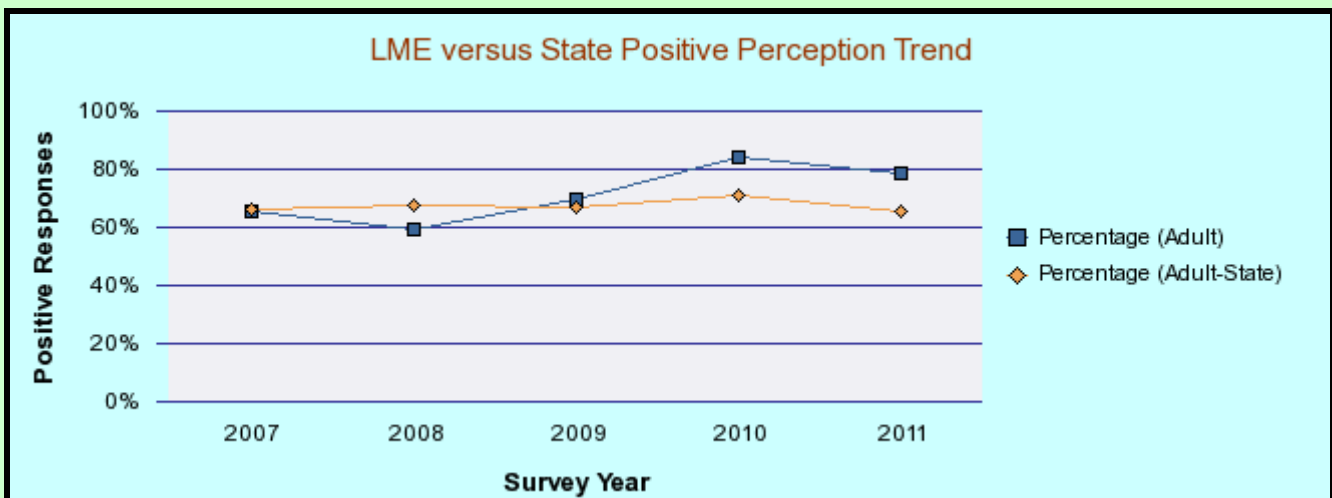


Beacon

Survey Question: I do better in school and/or work

The following ADULT admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding their Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	22	6	28	78.57%	65.32%	ABOVE
2010	108	20	128	84.38%	71.31%	ABOVE
2009	69	30	99	69.70%	67.04%	ABOVE
2008	37	25	62	59.68%	67.66%	BELOW
2007	33	17	50	66.00%	66.48%	BELOW

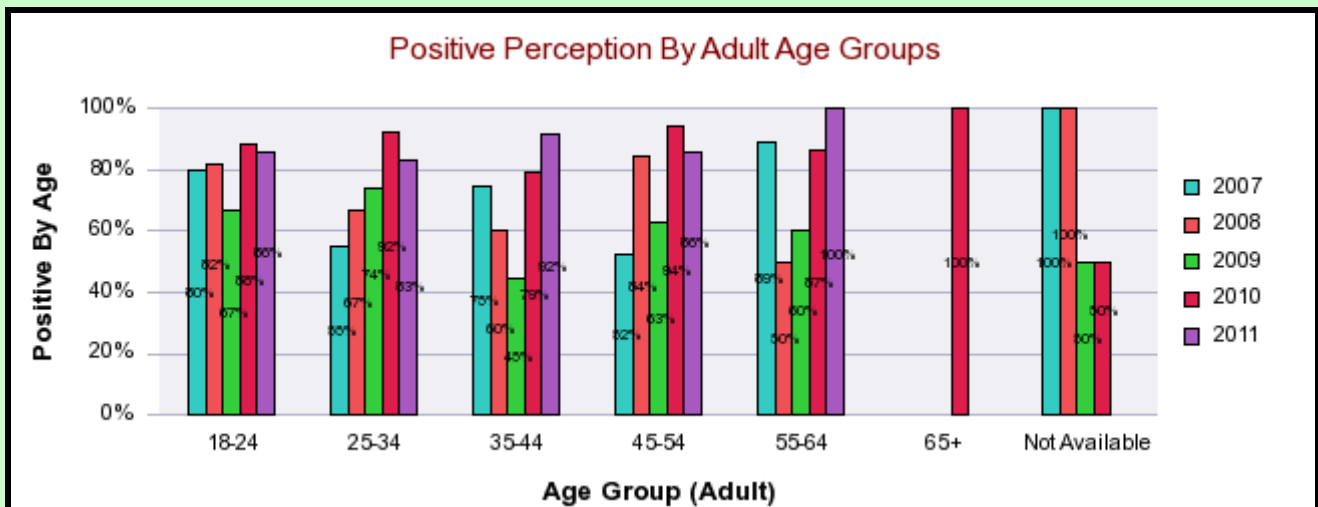
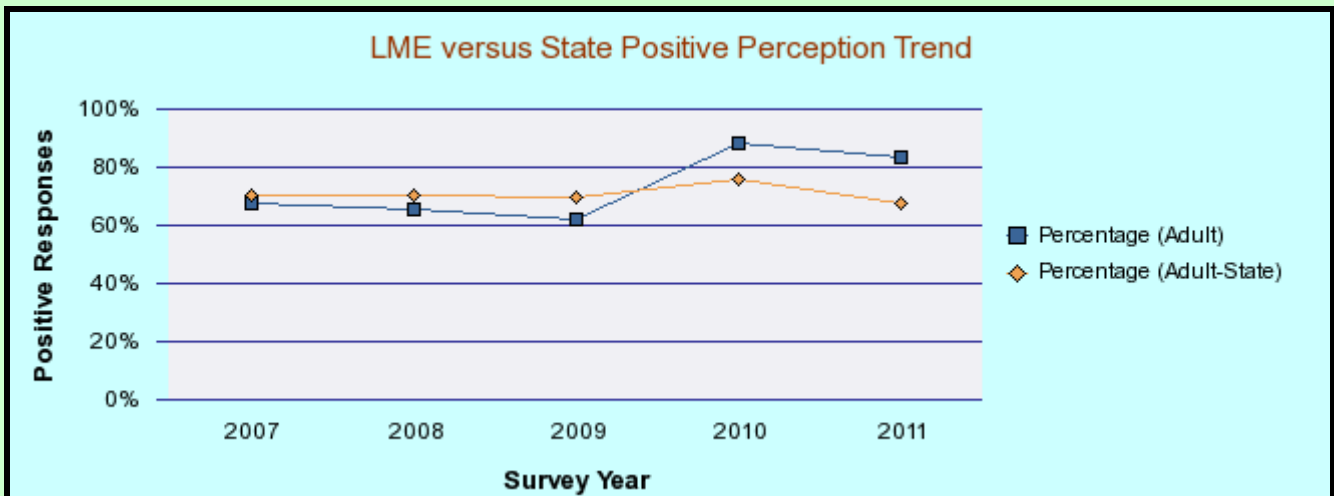


Beacon

Survey Question: I do better in social situations

The following ADULT admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding their Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	26	5	31	83.87%	67.50%	ABOVE
2010	133	18	151	88.08%	76.10%	ABOVE
2009	69	42	111	62.16%	69.93%	BELOW
2008	53	28	81	65.43%	70.49%	BELOW
2007	58	28	86	67.44%	70.15%	BELOW

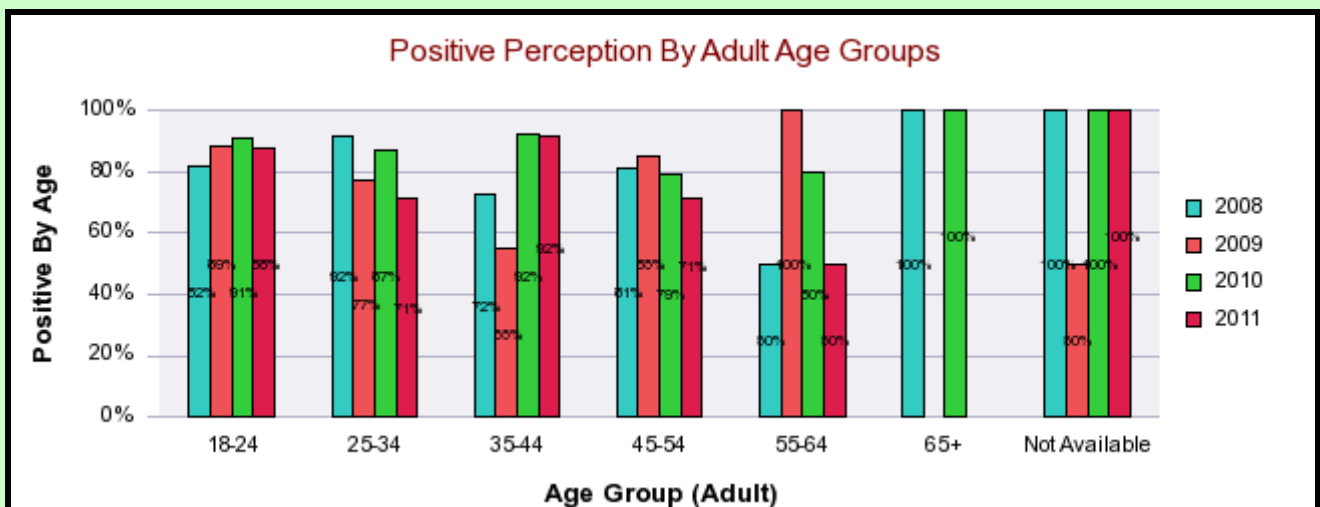
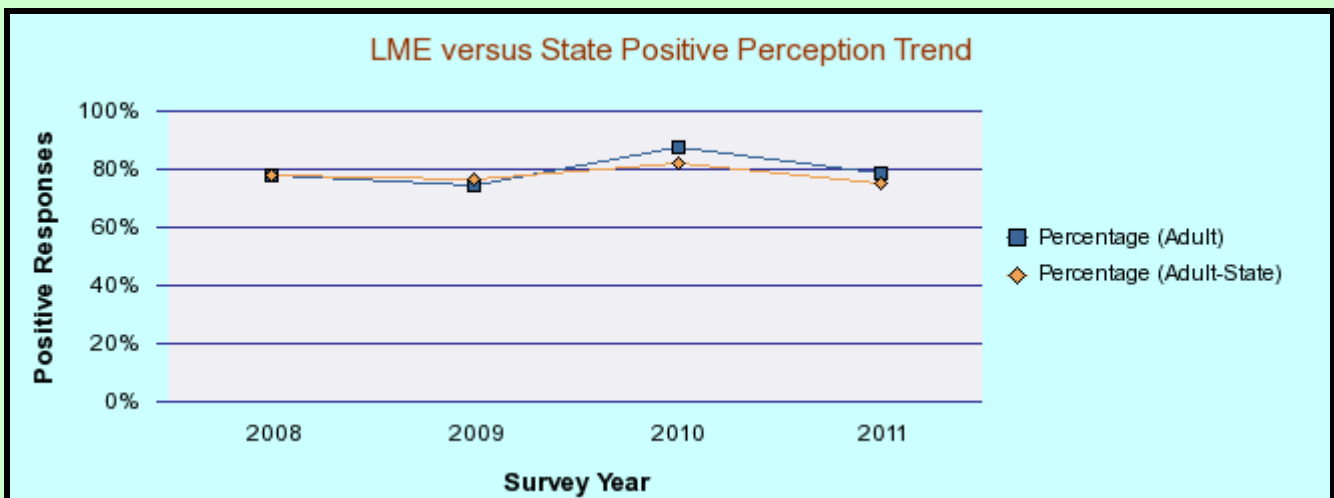


Beacon

I do things that are more meaningful to me. has less than 5 years recorded and may have results stated in another question. Select another question.

The following ADULT admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding their Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	26	7	33	78.79%	75.16%	ABOVE
2010	134	19	153	87.58%	82.38%	ABOVE
2009	86	29	115	74.78%	76.89%	BELOW
2008	64	18	82	78.05%	77.89%	ABOVE

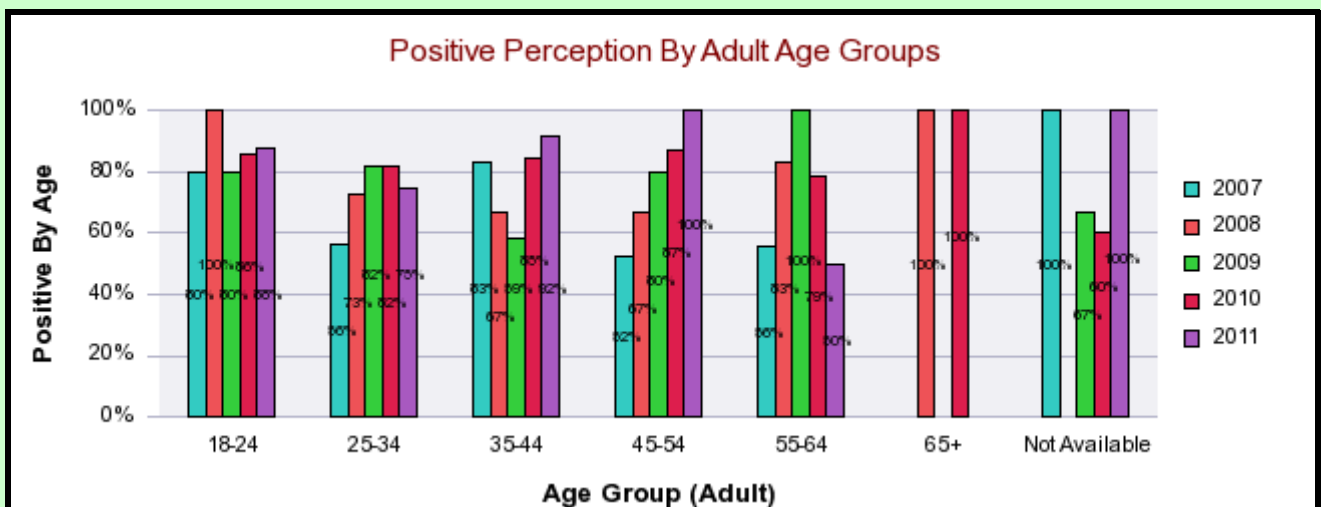
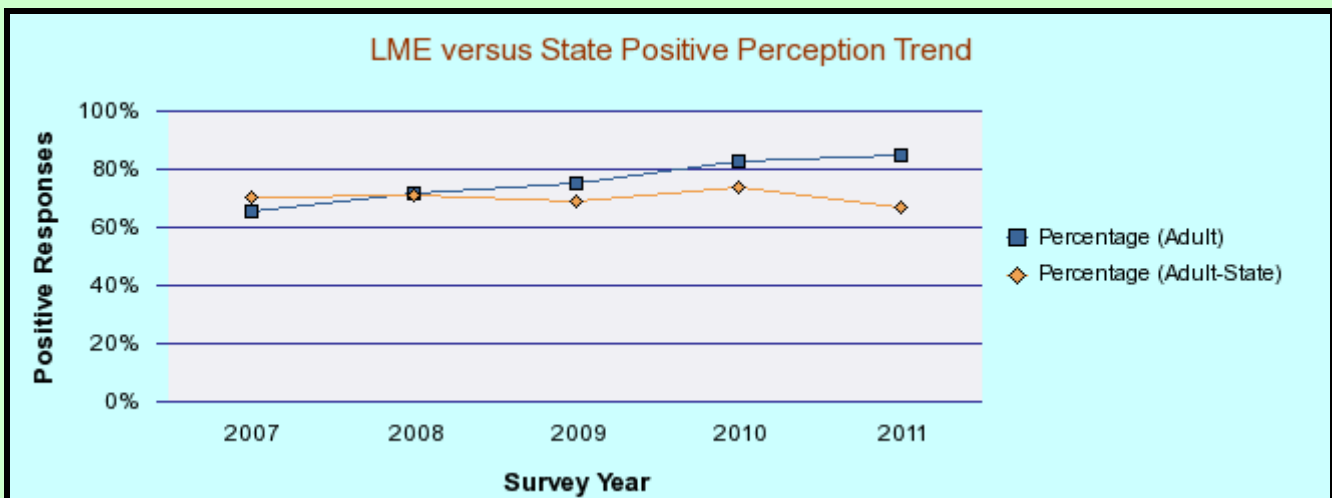


Beacon

Survey Question: I feel I belong in my community

The following ADULT admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding their Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	29	5	34	85.29%	66.80%	ABOVE
2010	126	26	152	82.89%	73.63%	ABOVE
2009	88	29	117	75.21%	69.05%	ABOVE
2008	56	22	78	71.79%	70.88%	ABOVE
2007	50	26	76	65.79%	70.64%	BELOW

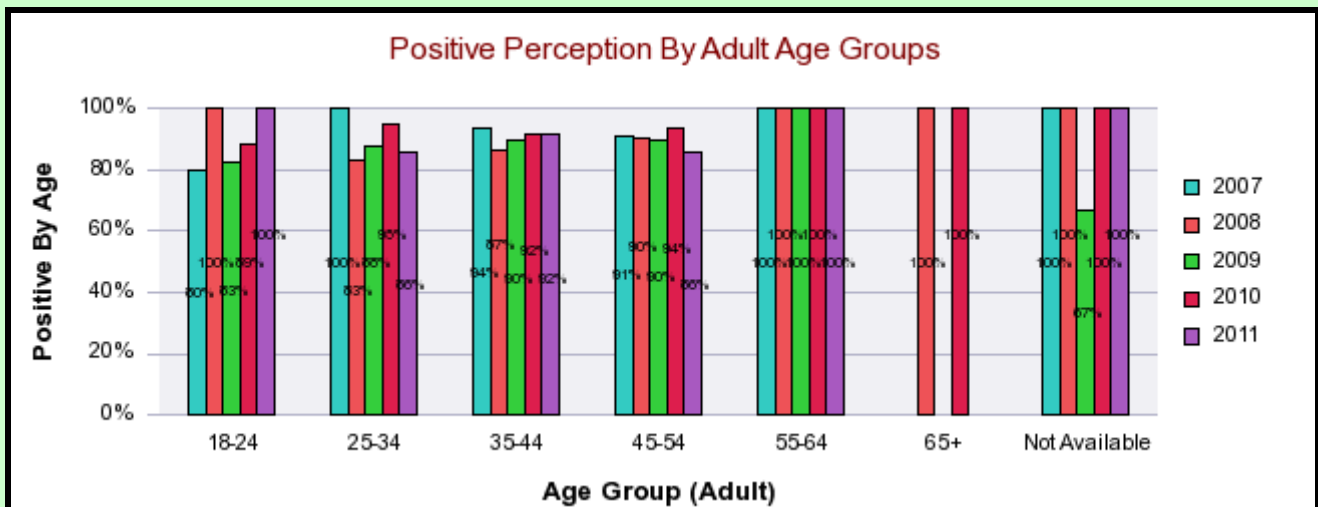
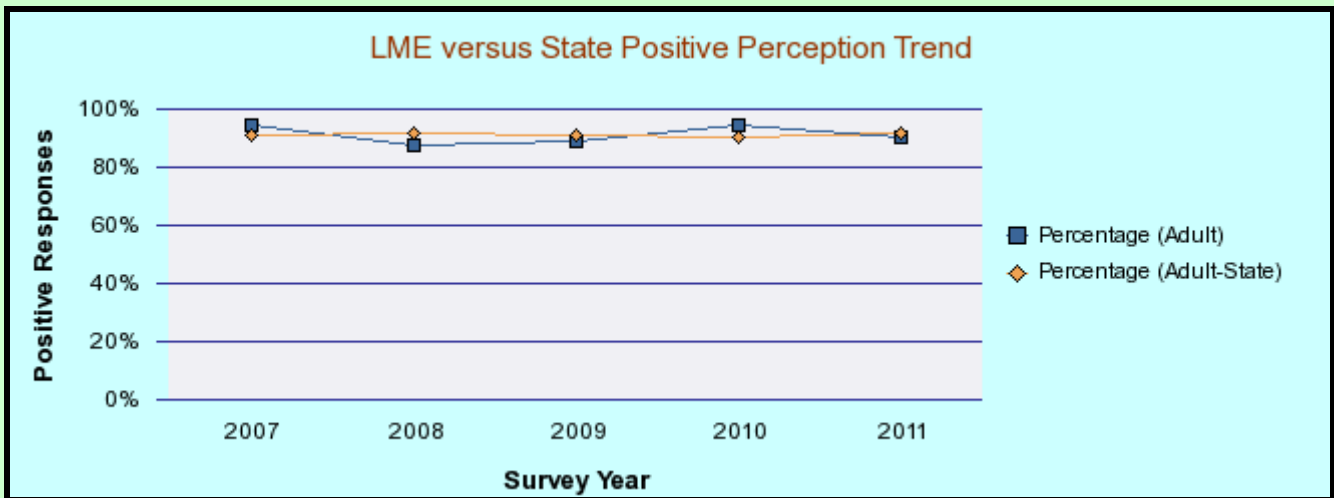


Beacon

Survey Question: I felt comfortable asking questions about my treatment and medication

The following ADULT admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding their Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	29	3	32	90.63%	91.64%	BELOW
2010	143	8	151	94.70%	90.63%	ABOVE
2009	103	13	116	88.79%	90.89%	BELOW
2008	73	10	83	87.95%	91.96%	BELOW
2007	83	5	88	94.32%	91.11%	ABOVE

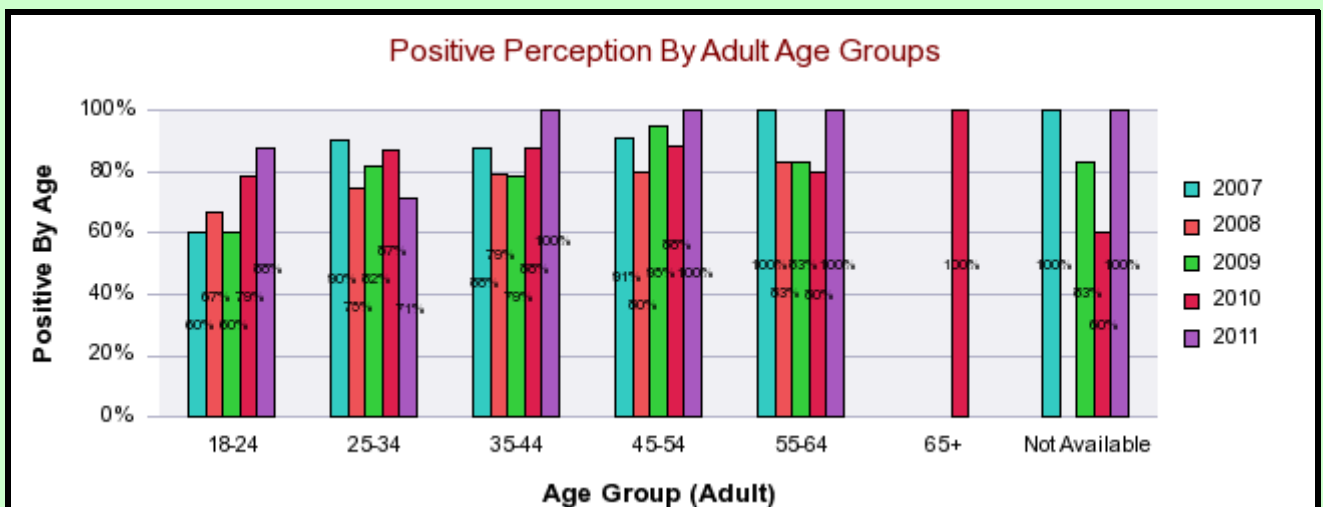
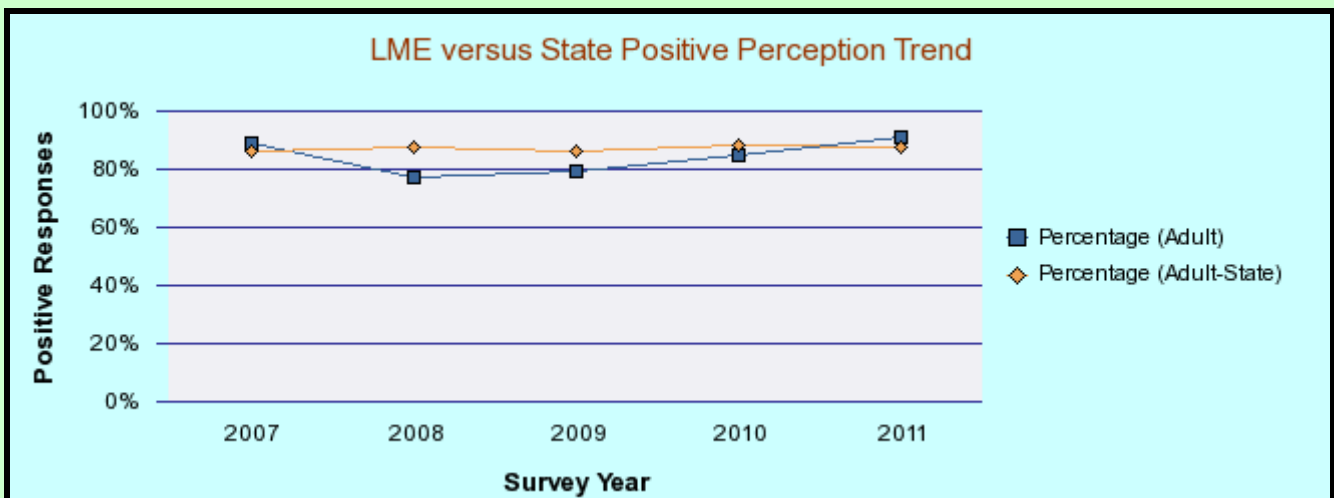


Beacon

Survey Question: I felt free to complain

The following ADULT admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding their Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	30	3	33	90.91%	87.75%	ABOVE
2010	132	23	155	85.16%	88.15%	BELOW
2009	91	24	115	79.13%	86.67%	BELOW
2008	62	18	80	77.50%	87.55%	BELOW
2007	79	10	89	88.76%	86.54%	ABOVE

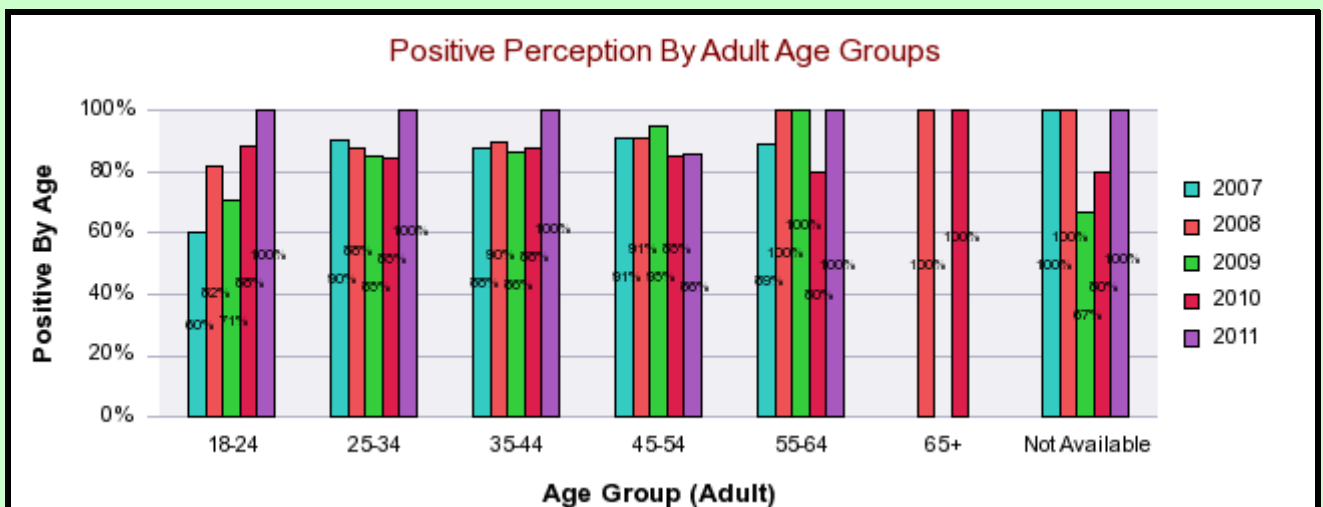
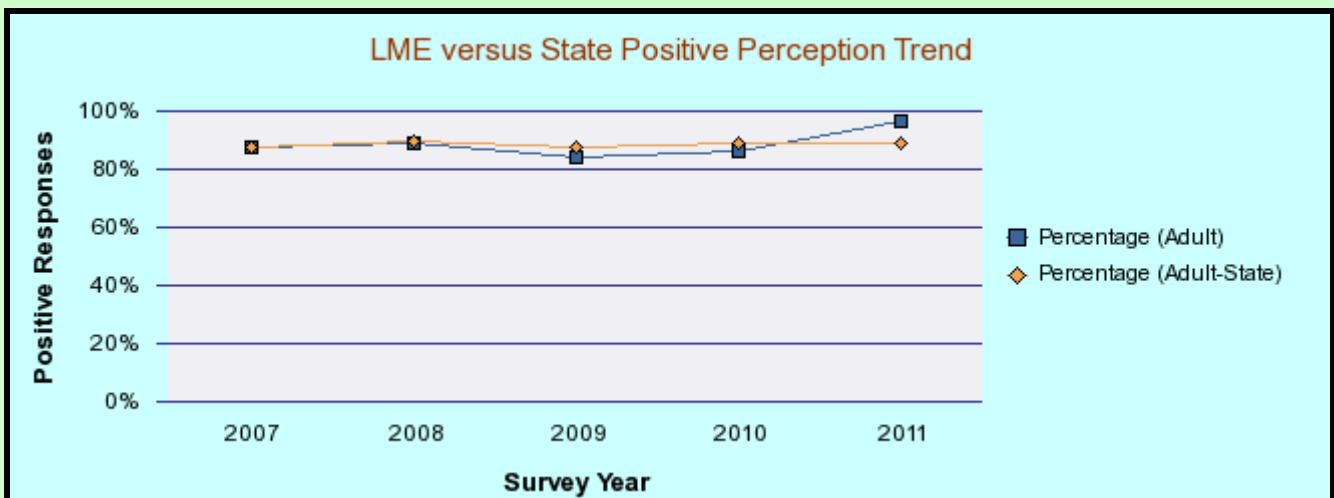


Beacon

Survey Question: If I had other choices, I would still get services from this agency

The following ADULT admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding their Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	32	1	33	96.97%	89.17%	ABOVE
2010	133	21	154	86.36%	89.14%	BELOW
2009	97	18	115	84.35%	87.76%	BELOW
2008	75	9	84	89.29%	89.73%	BELOW
2007	78	11	89	87.64%	87.74%	BELOW

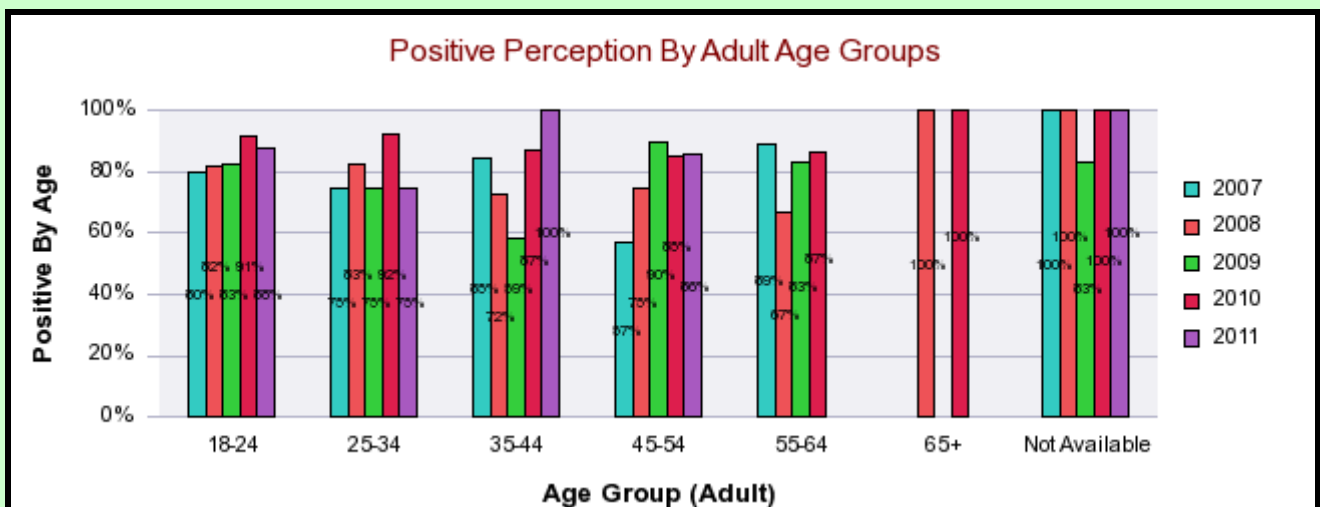
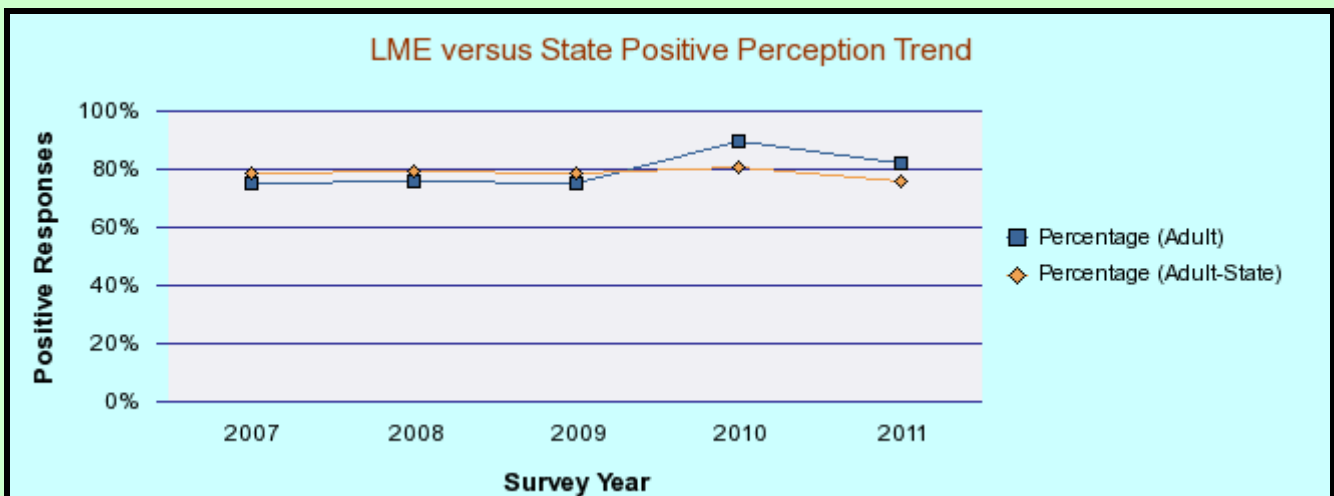


Beacon

Survey Question: I have people with whom I can do enjoyable things

The following ADULT admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding their Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	28	6	34	82.35%	76.21%	ABOVE
2010	138	16	154	89.61%	80.99%	ABOVE
2009	87	29	116	75.00%	78.76%	BELOW
2008	61	19	80	76.25%	79.27%	BELOW
2007	59	19	78	75.64%	78.95%	BELOW

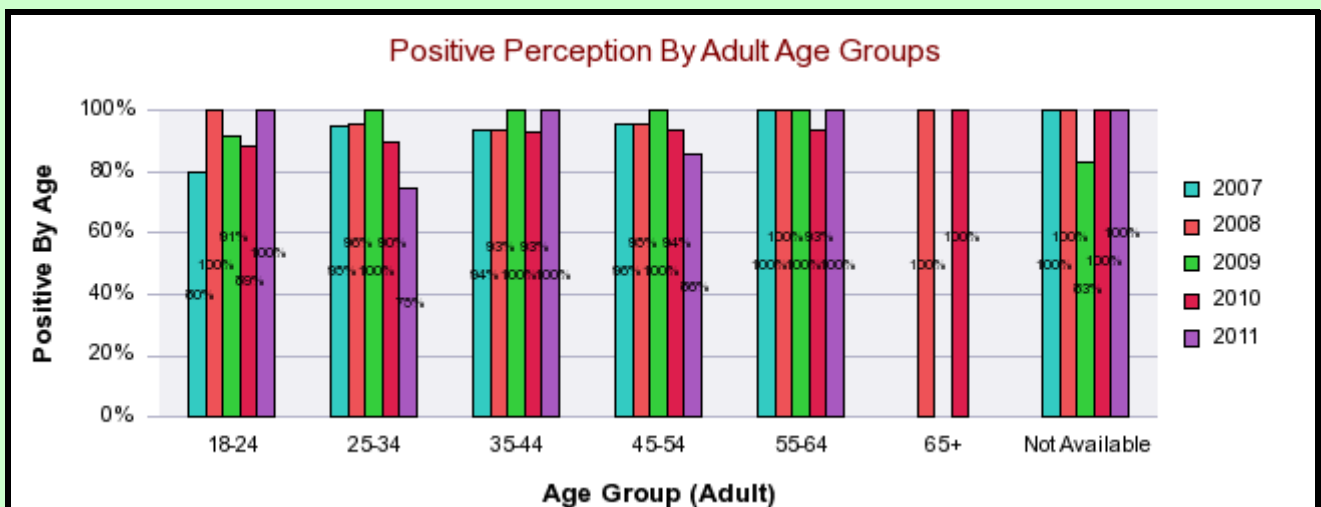
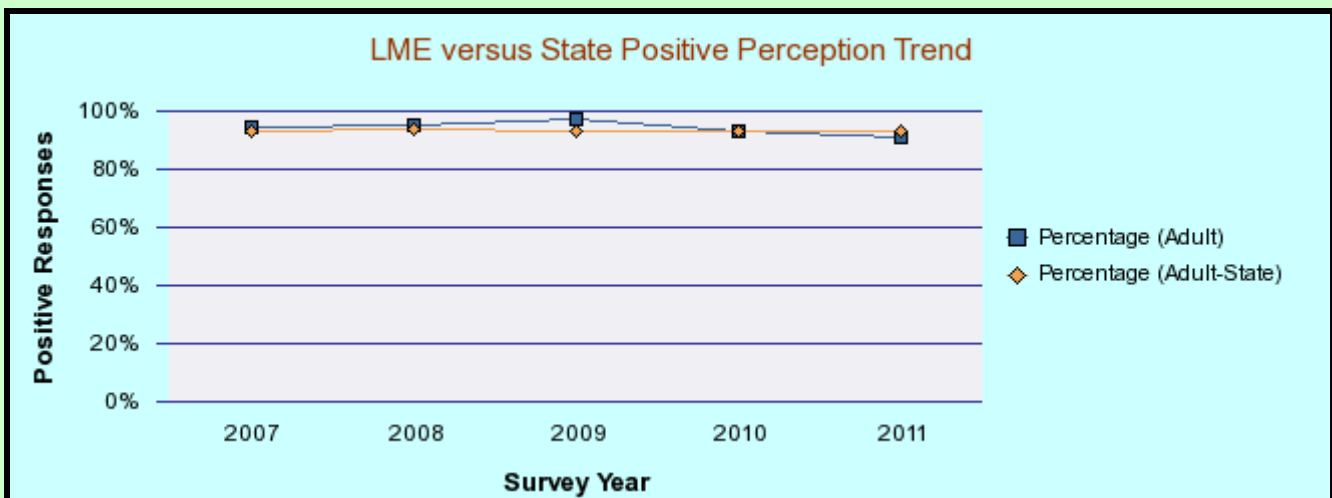


Beacon

Survey Question: I like the services that I received here

The following ADULT admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding their Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	31	3	34	91.18%	92.96%	BELOW
2010	144	11	155	92.90%	93.35%	BELOW
2009	113	3	116	97.41%	93.34%	ABOVE
2008	80	4	84	95.24%	93.80%	ABOVE
2007	84	5	89	94.38%	93.51%	ABOVE

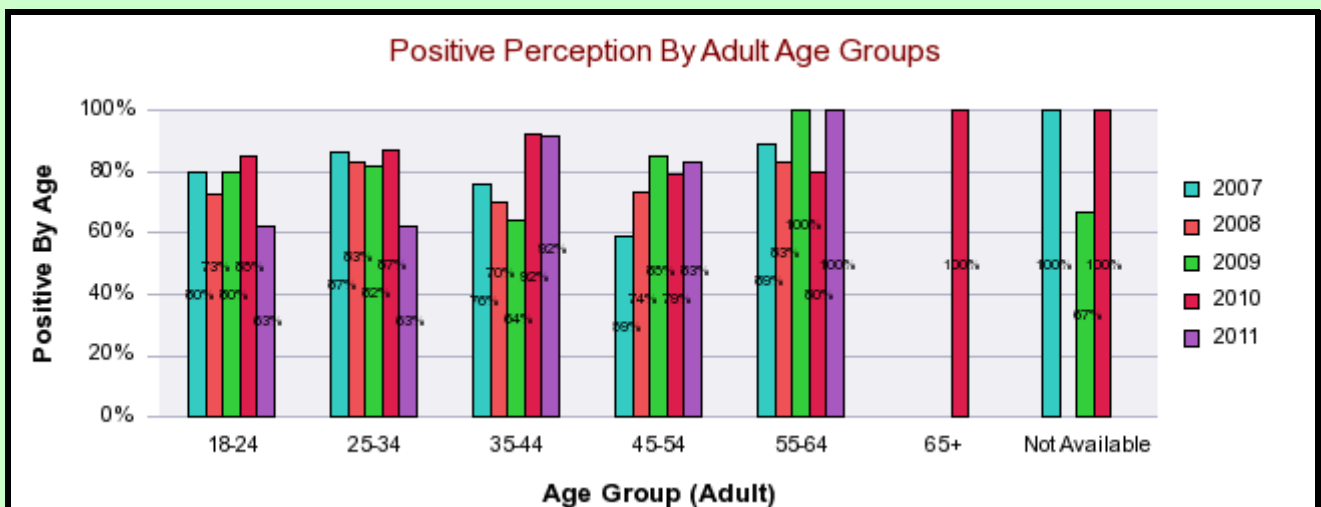
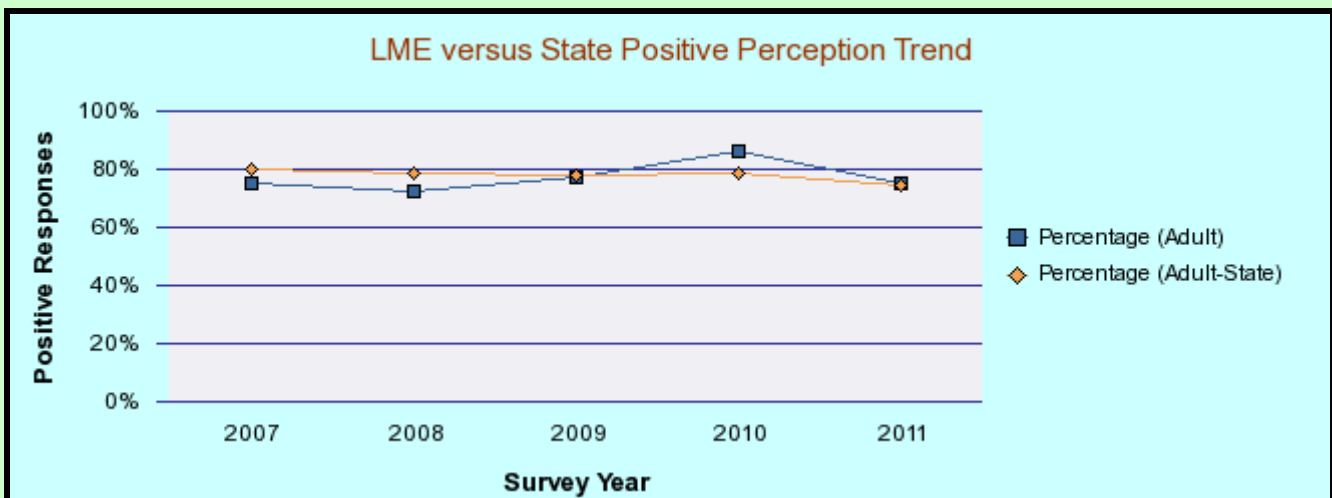


Beacon

Survey Question: In a crisis, I would have the support I need from family or friends

The following ADULT admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding their Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	24	8	32	75.00%	74.55%	ABOVE
2010	131	21	152	86.18%	78.56%	ABOVE
2009	90	26	116	77.59%	77.78%	BELOW
2008	59	22	81	72.84%	78.45%	BELOW
2007	58	19	77	75.32%	79.82%	BELOW

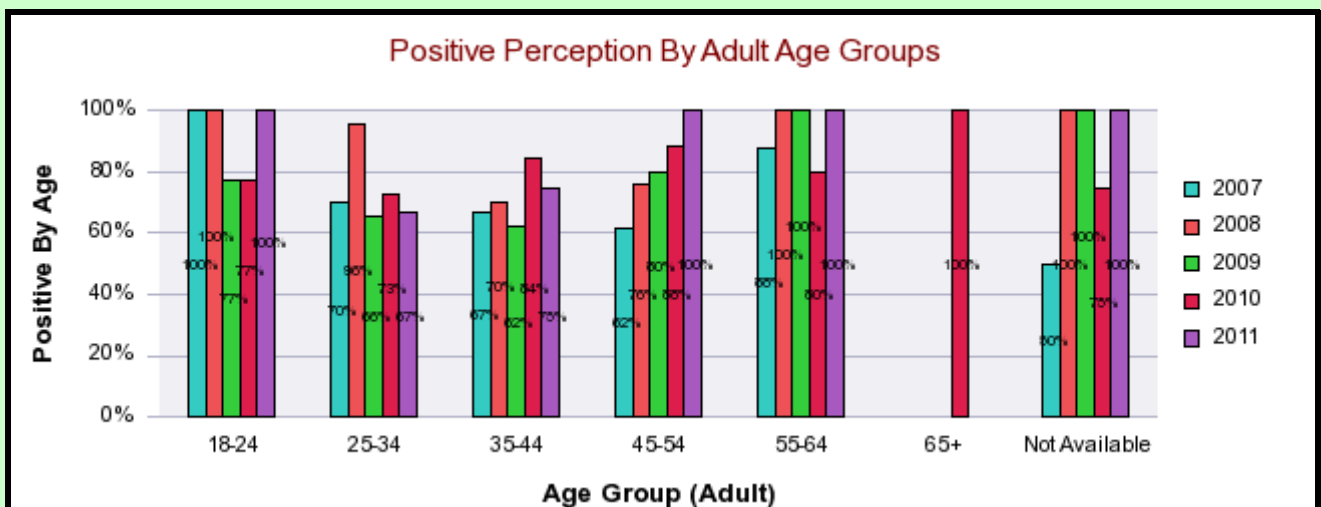
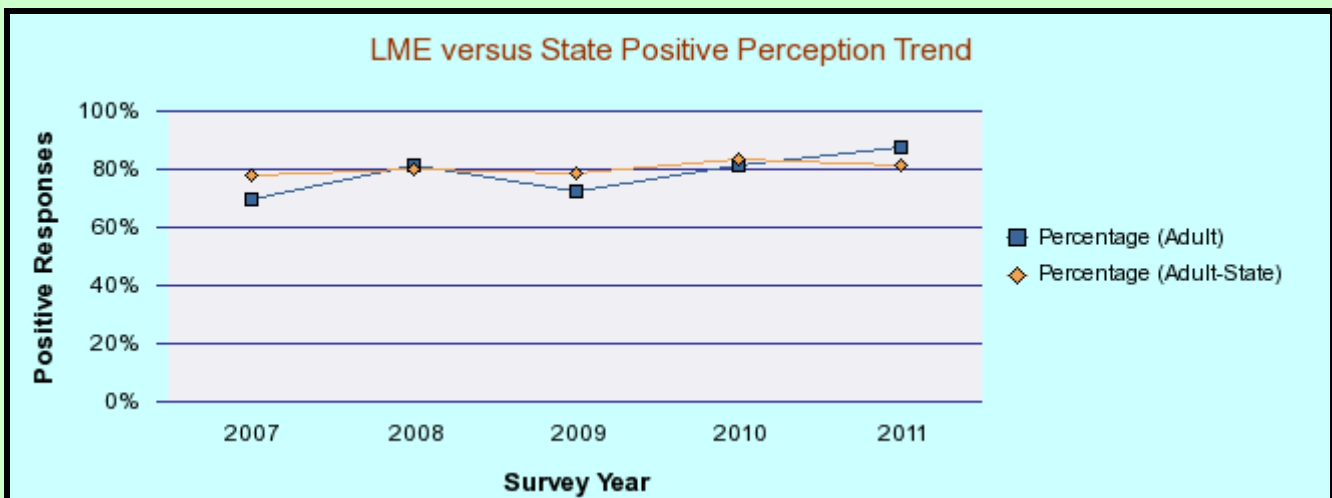


Beacon

Survey Question: I, not staff, decided my treatment goals

The following ADULT admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding their Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	28	4	32	87.50%	81.67%	ABOVE
2010	124	28	152	81.58%	83.86%	BELOW
2009	82	31	113	72.57%	79.04%	BELOW
2008	65	15	80	81.25%	80.23%	ABOVE
2007	58	25	83	69.88%	78.33%	BELOW

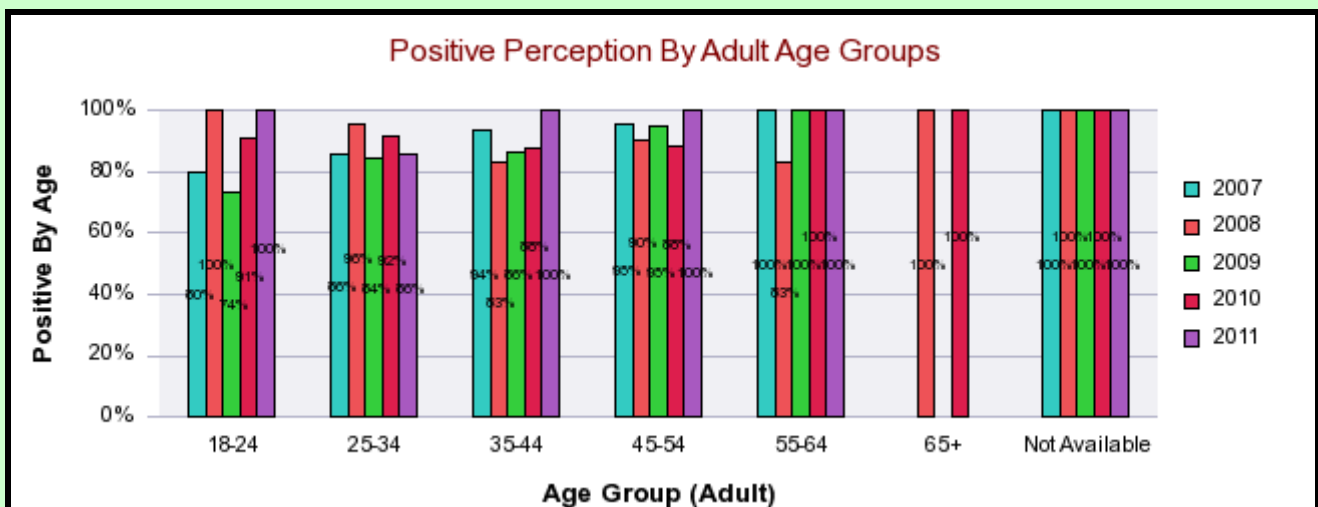
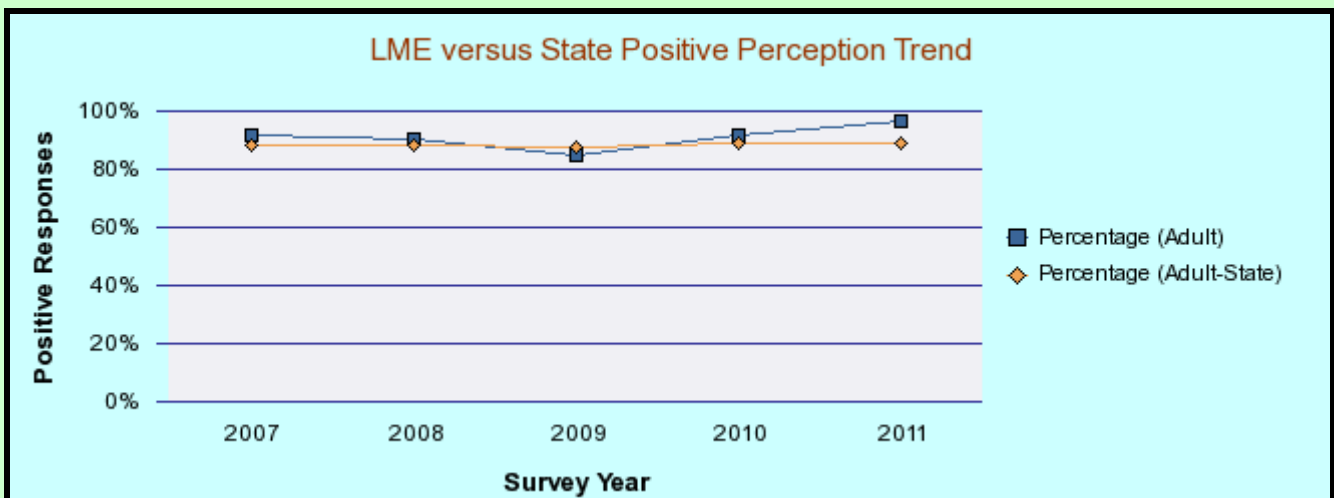


Beacon

Survey Question: I was able to get all the services I thought I needed

The following ADULT admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding their Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	30	1	31	96.77%	89.24%	ABOVE
2010	141	13	154	91.56%	89.13%	ABOVE
2009	97	17	114	85.09%	88.02%	BELOW
2008	75	8	83	90.36%	88.37%	ABOVE
2007	81	7	88	92.05%	88.56%	ABOVE

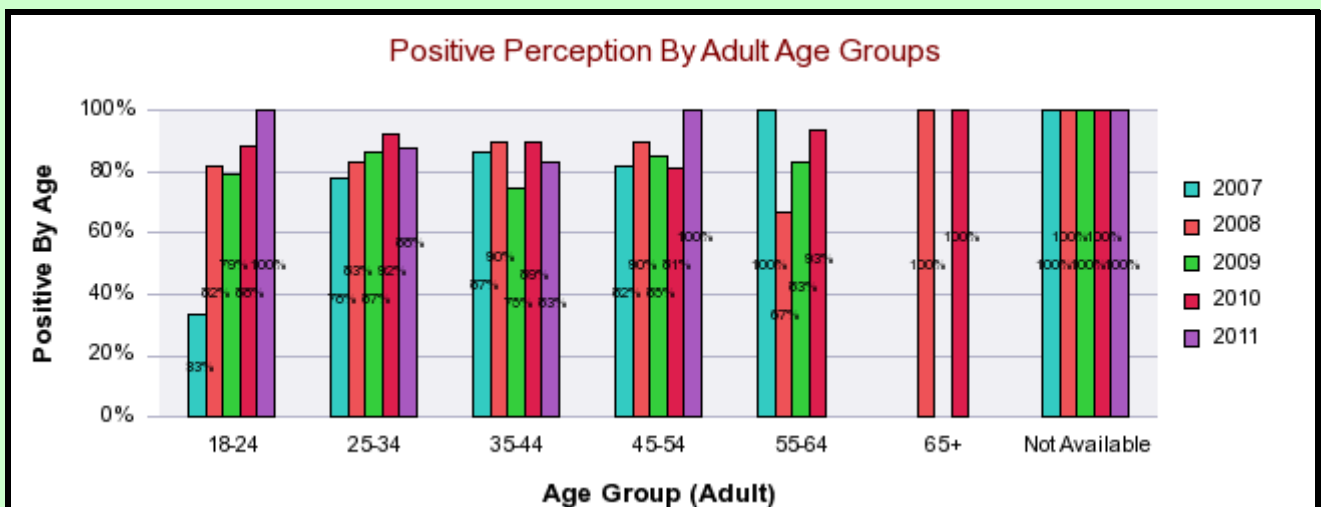
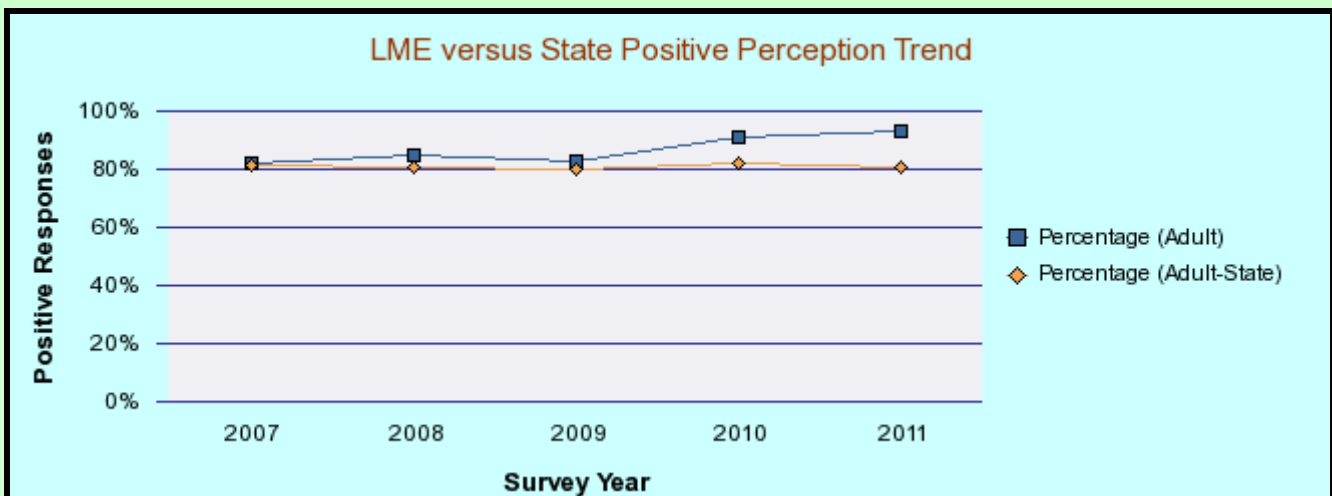


Beacon

Survey Question: I was able to see a psychiatrist when I wanted to

The following ADULT admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding their Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	29	2	31	93.55%	81.03%	ABOVE
2010	138	13	151	91.39%	81.95%	ABOVE
2009	92	19	111	82.88%	79.94%	ABOVE
2008	69	12	81	85.19%	81.02%	ABOVE
2007	66	14	80	82.50%	81.31%	ABOVE

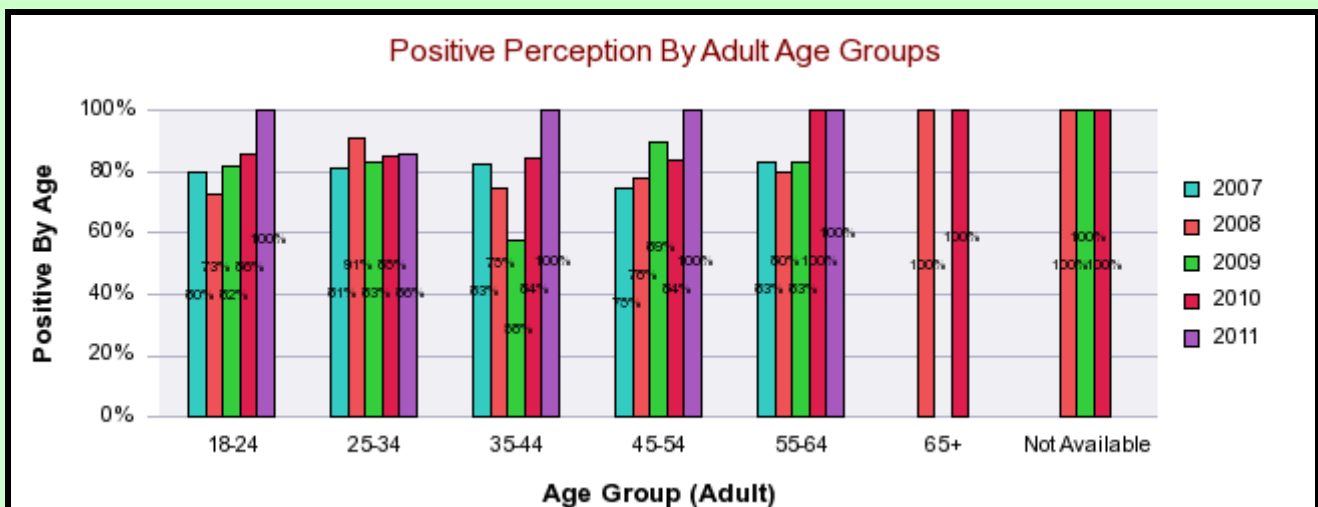
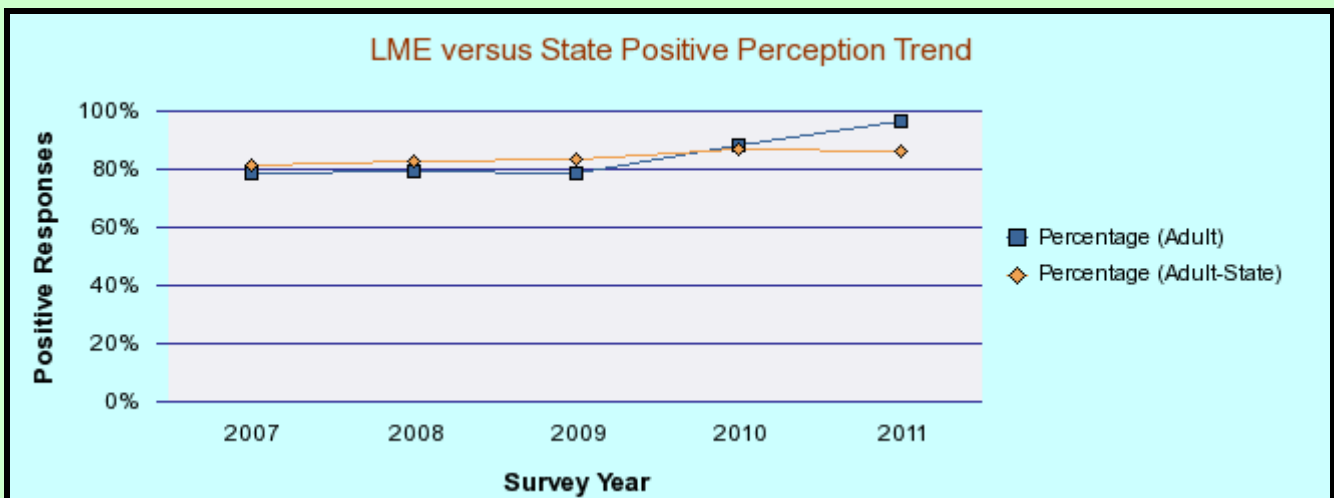


Beacon

Survey Question: I was encouraged to use consumer-run programs (support groups, drop-in centers, crisis phone line, etc.)

The following ADULT admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding their Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	29	1	30	96.67%	86.67%	ABOVE
2010	133	18	151	88.08%	87.12%	ABOVE
2009	85	23	108	78.70%	83.77%	BELOW
2008	61	16	77	79.22%	82.66%	BELOW
2007	55	15	70	78.57%	81.58%	BELOW

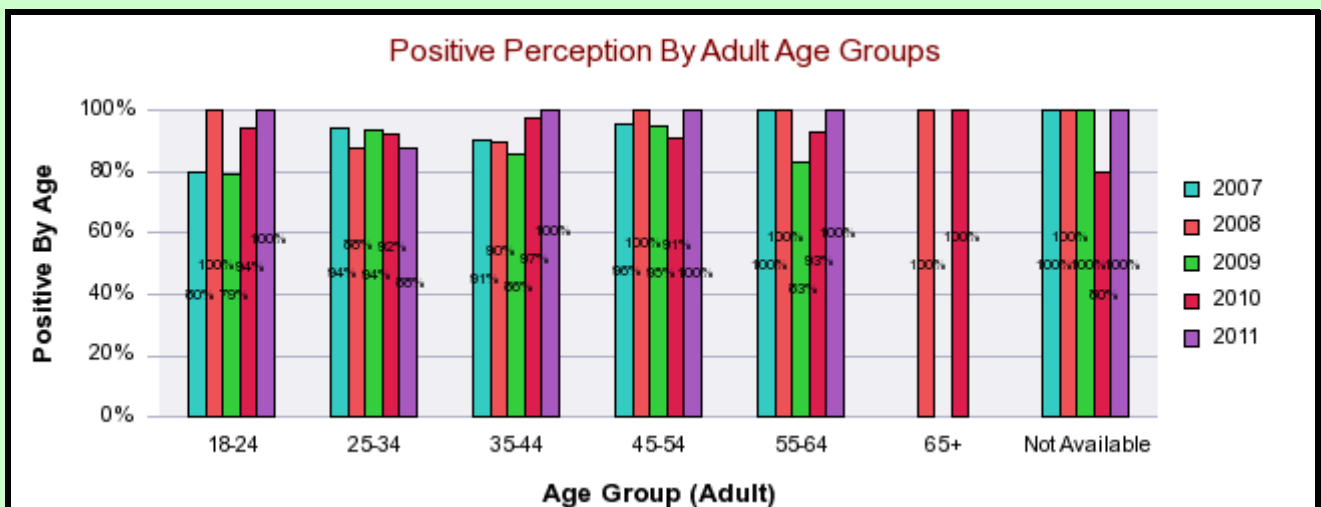
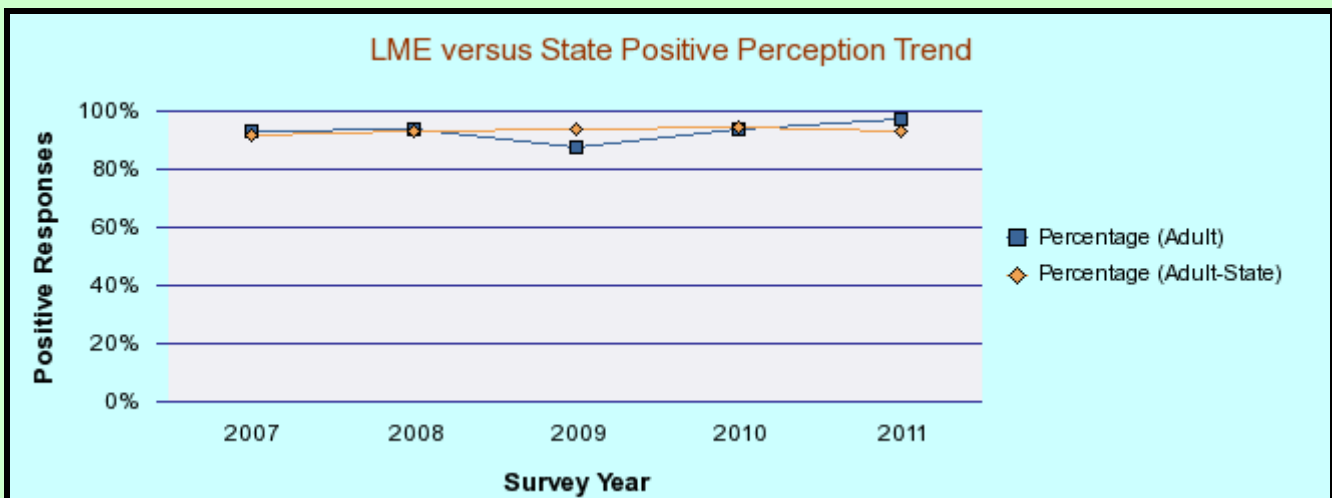


Beacon

Survey Question: I was given information about my rights

The following ADULT admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding their Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	33	1	34	97.06%	93.55%	ABOVE
2010	143	9	152	94.08%	94.68%	BELOW
2009	99	14	113	87.61%	93.68%	BELOW
2008	77	5	82	93.90%	93.33%	ABOVE
2007	80	6	86	93.02%	92.17%	ABOVE

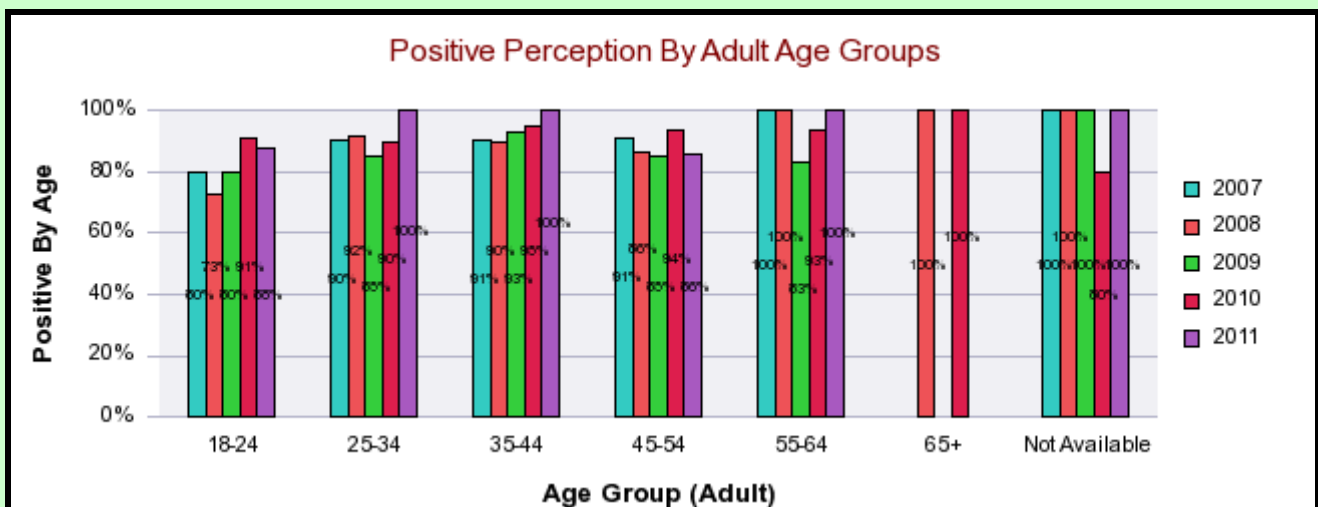
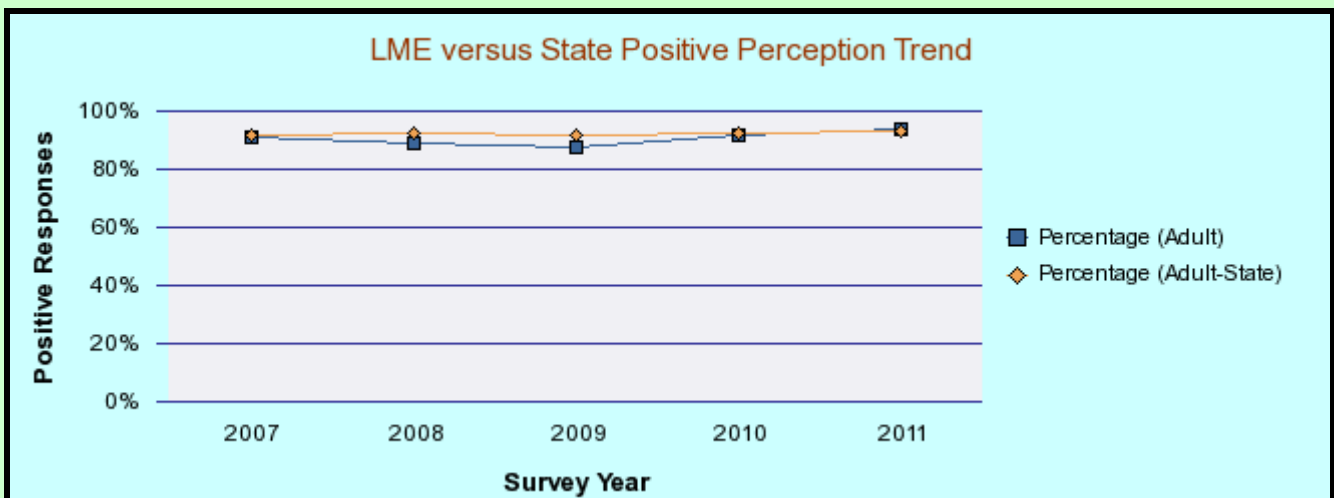


Beacon

Survey Question: I would recommend this agency to a friend or family member

The following ADULT admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding their Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	32	2	34	94.12%	93.21%	ABOVE
2010	141	12	153	92.16%	92.22%	BELOW
2009	103	14	117	88.03%	92.02%	BELOW
2008	74	9	83	89.16%	92.39%	BELOW
2007	81	8	89	91.01%	92.03%	BELOW

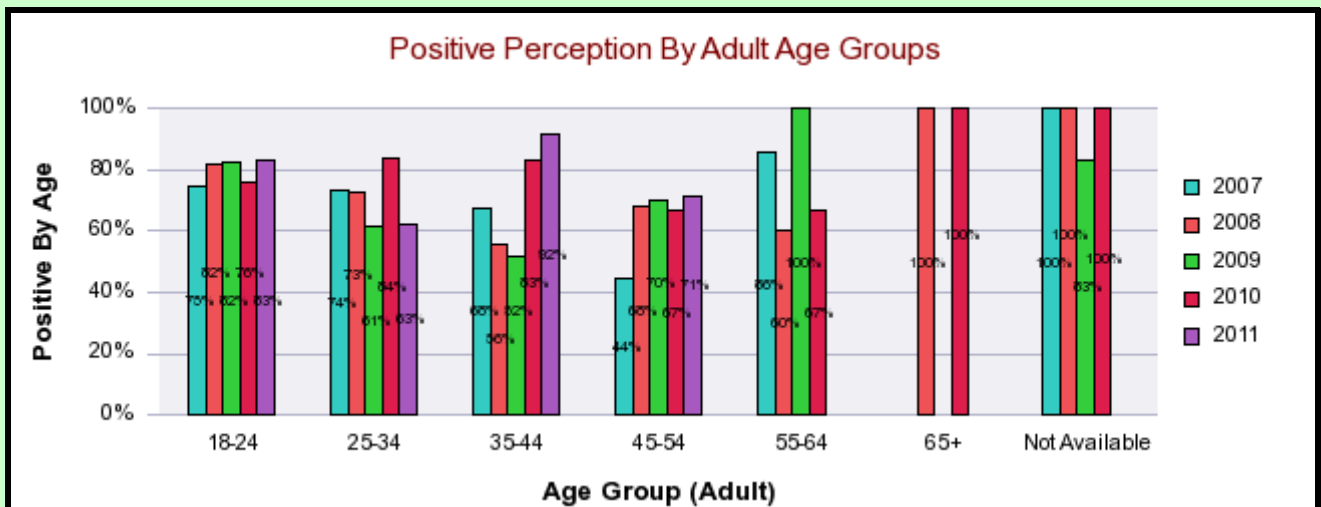
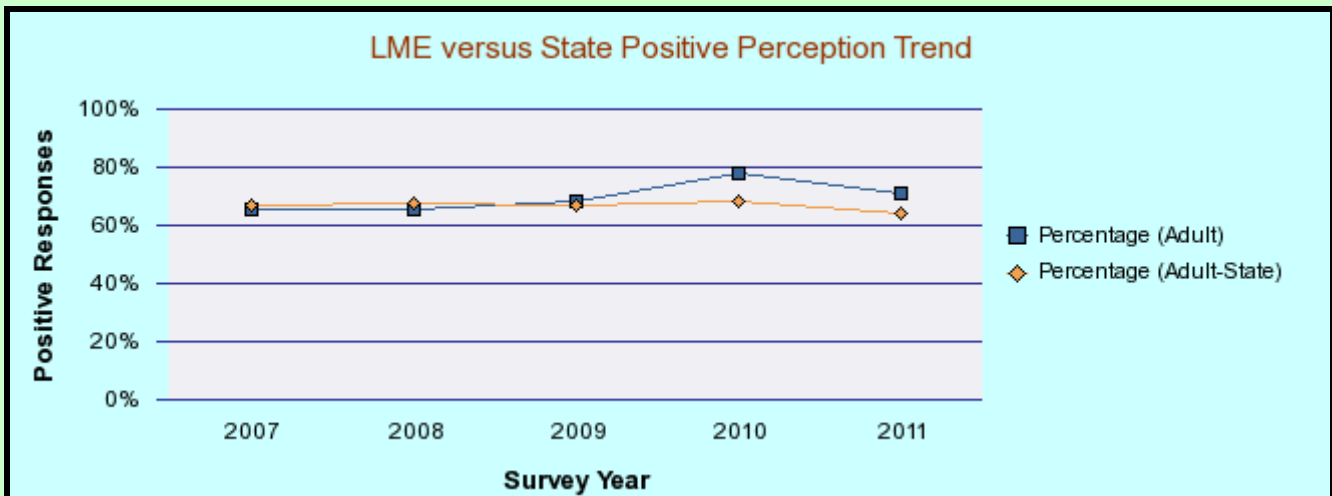


Beacon

Survey Question: My housing situation has improved

The following ADULT admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding their Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	22	9	31	70.97%	64.50%	ABOVE
2010	116	32	148	78.38%	68.54%	ABOVE
2009	76	35	111	68.47%	67.20%	ABOVE
2008	50	26	76	65.79%	67.57%	BELOW
2007	51	27	78	65.38%	67.12%	BELOW

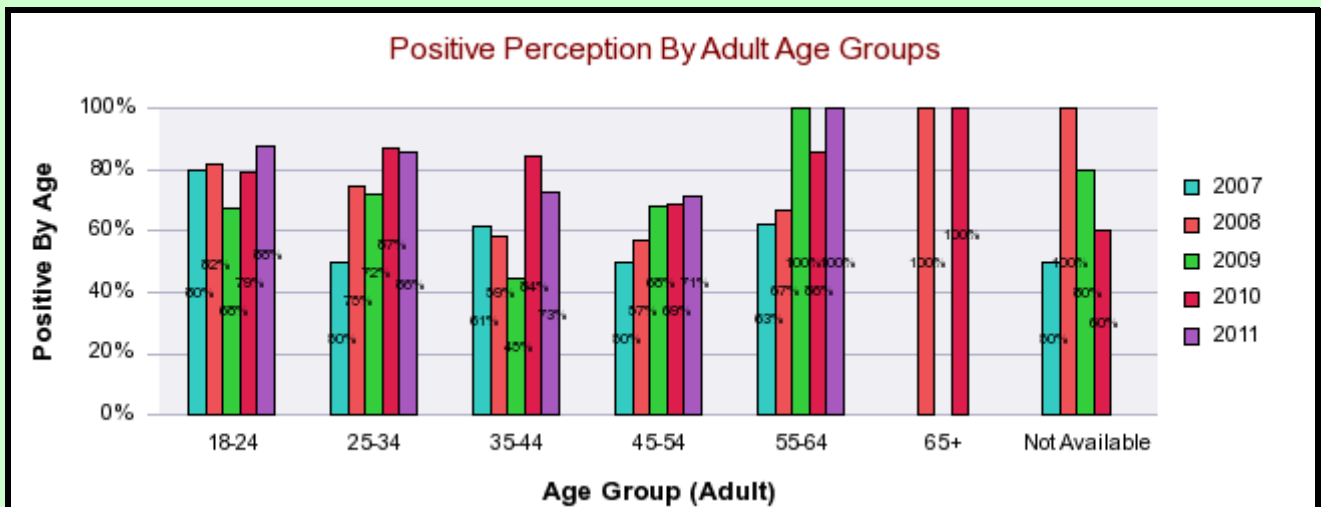
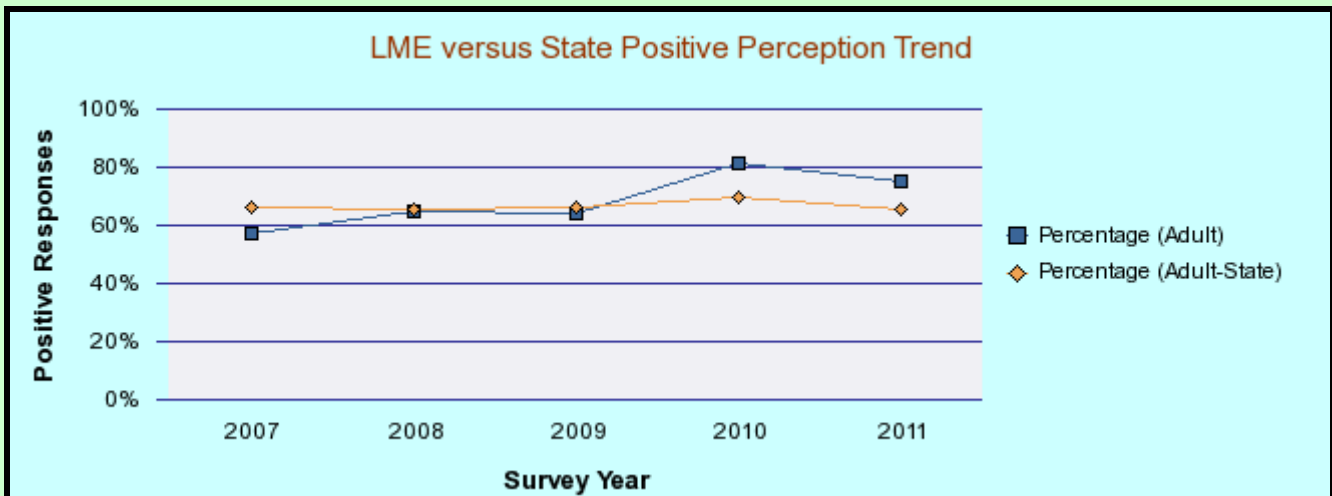


Beacon

Survey Question: My symptoms are not bothering me as much

The following ADULT admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding their Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	24	8	32	75.00%	65.48%	ABOVE
2010	121	28	149	81.21%	69.99%	ABOVE
2009	73	40	113	64.60%	66.04%	BELOW
2008	53	29	82	64.63%	65.94%	BELOW
2007	49	36	85	57.65%	66.46%	BELOW

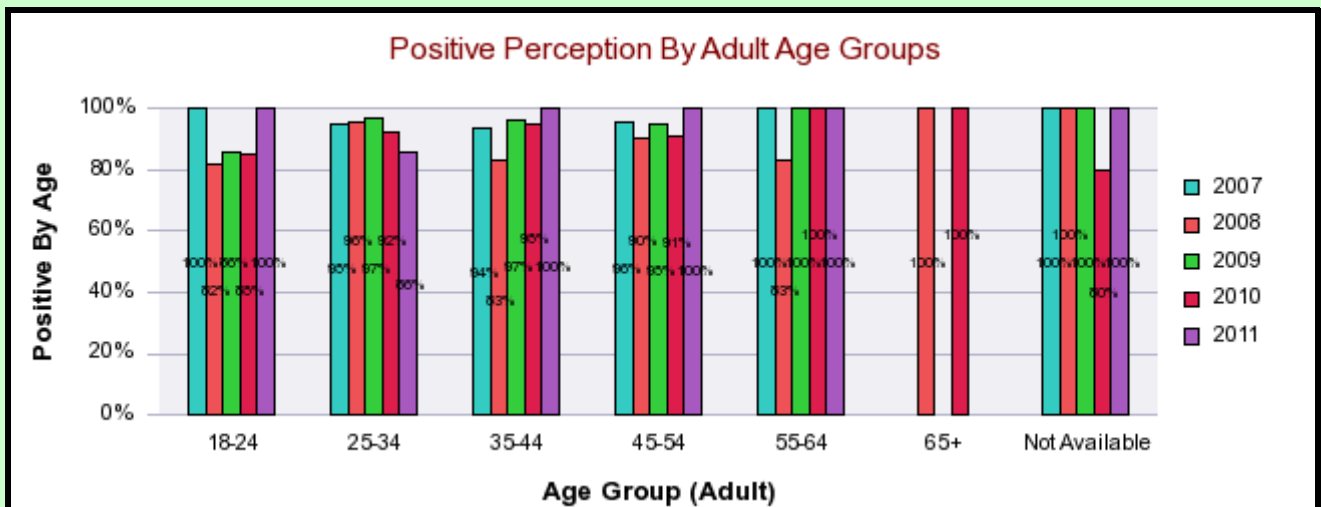
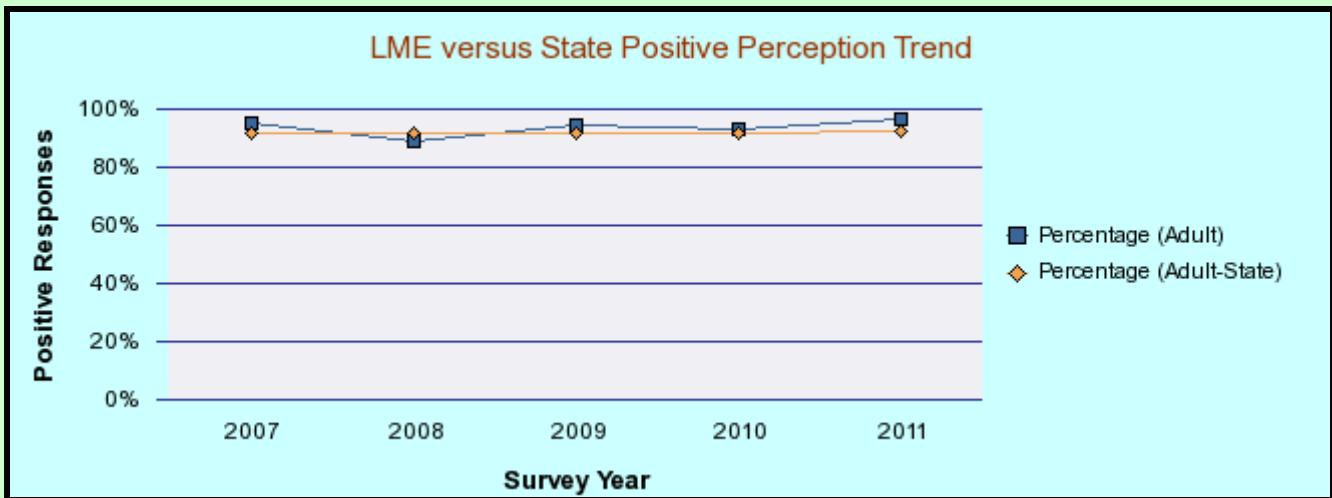


Beacon

Survey Question: Services were available at times that were good for me

The following ADULT admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding their Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	32	1	33	96.97%	92.53%	ABOVE
2010	144	11	155	92.90%	92.15%	ABOVE
2009	110	6	116	94.83%	91.59%	ABOVE
2008	74	9	83	89.16%	91.84%	BELOW
2007	85	4	89	95.51%	91.62%	ABOVE

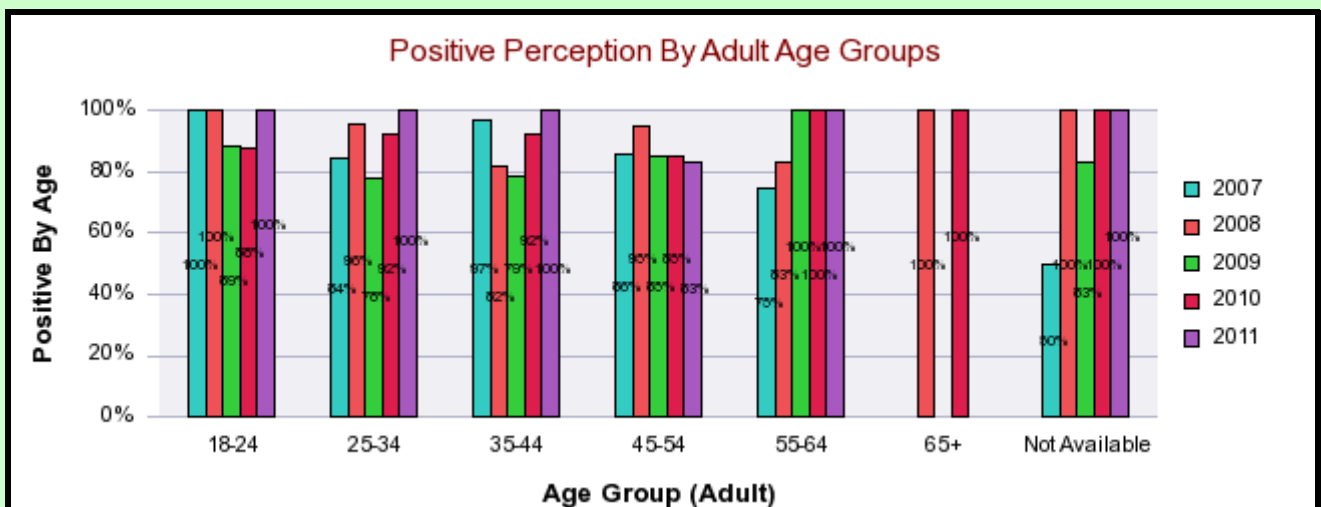
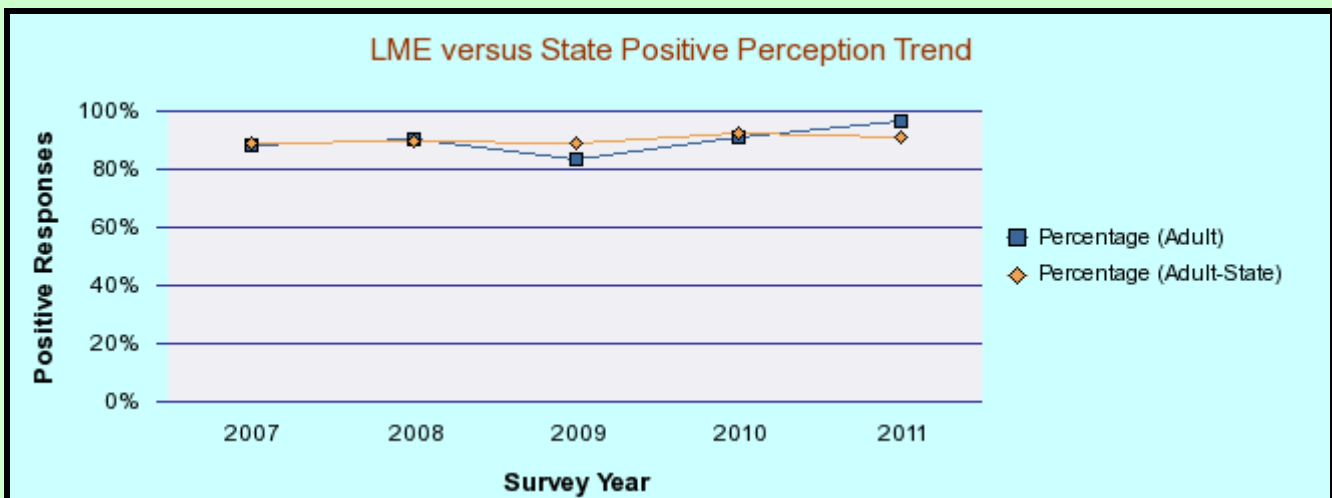


Beacon

Survey Question: Staff encouraged me to take responsibility for how I live my life

The following ADULT admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding their Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	31	1	32	96.88%	91.06%	ABOVE
2010	137	13	150	91.33%	92.28%	BELOW
2009	96	19	115	83.48%	89.12%	BELOW
2008	73	8	81	90.12%	89.67%	ABOVE
2007	74	10	84	88.10%	88.99%	BELOW

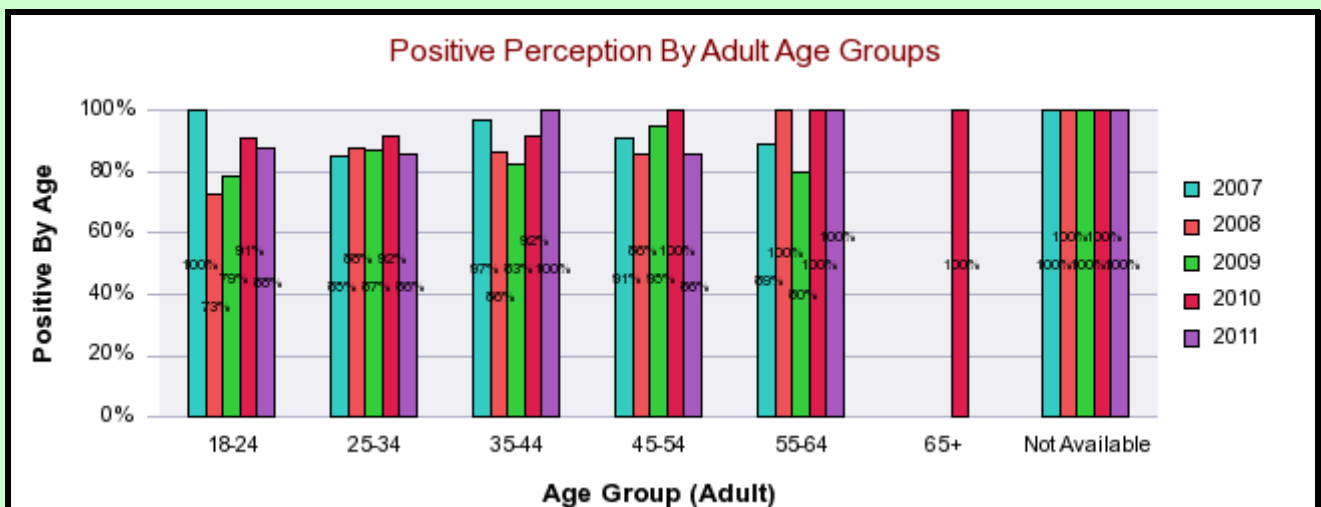
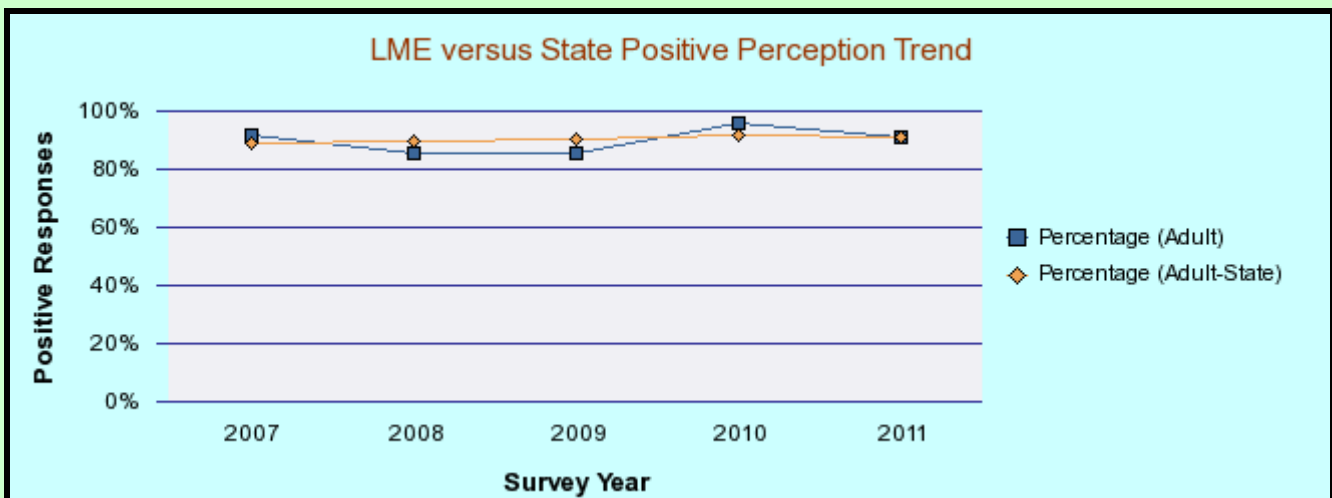


Beacon

Survey Question: Staff helped me obtain the information I needed so that I could take charge of managing my illness

The following ADULT admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding their Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	30	3	33	90.91%	91.48%	BELOW
2010	143	6	149	95.97%	91.75%	ABOVE
2009	96	16	112	85.71%	90.69%	BELOW
2008	70	12	82	85.37%	89.91%	BELOW
2007	80	7	87	91.95%	89.18%	ABOVE

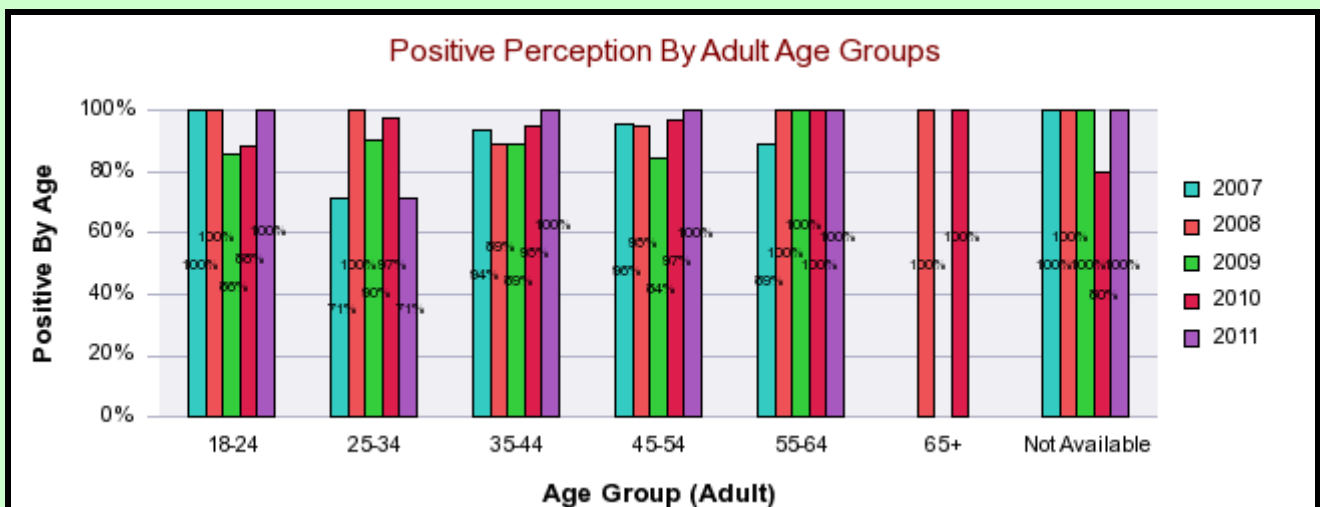
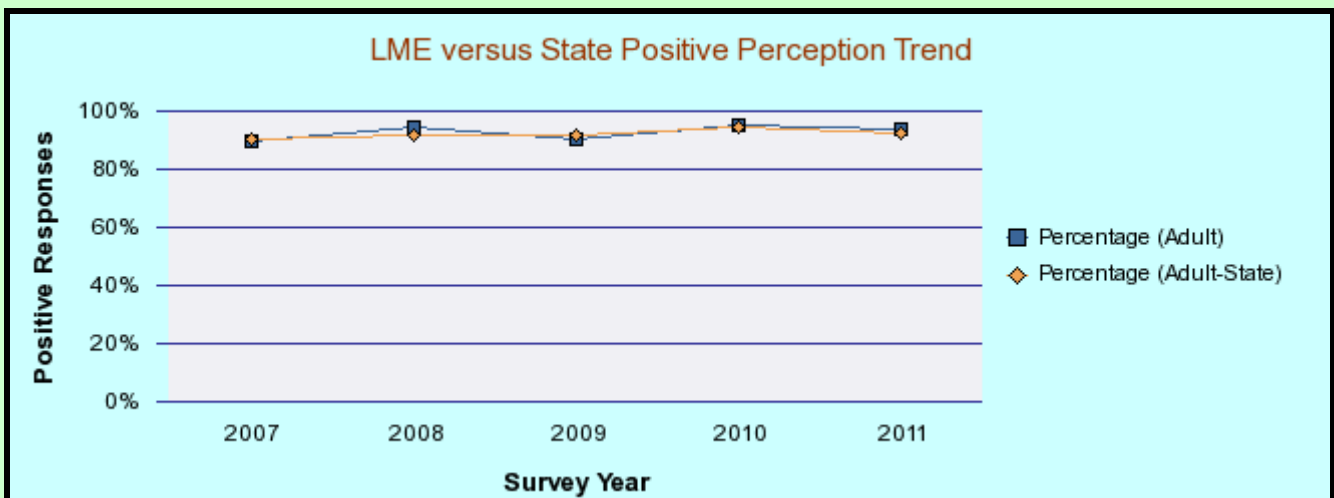


Beacon

Survey Question: Staff here believe that I can grow, change and recover

The following ADULT admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding their Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	30	2	32	93.75%	92.40%	ABOVE
2010	147	7	154	95.45%	94.29%	ABOVE
2009	101	11	112	90.18%	92.03%	BELOW
2008	75	4	79	94.94%	91.75%	ABOVE
2007	79	9	88	89.77%	90.46%	BELOW

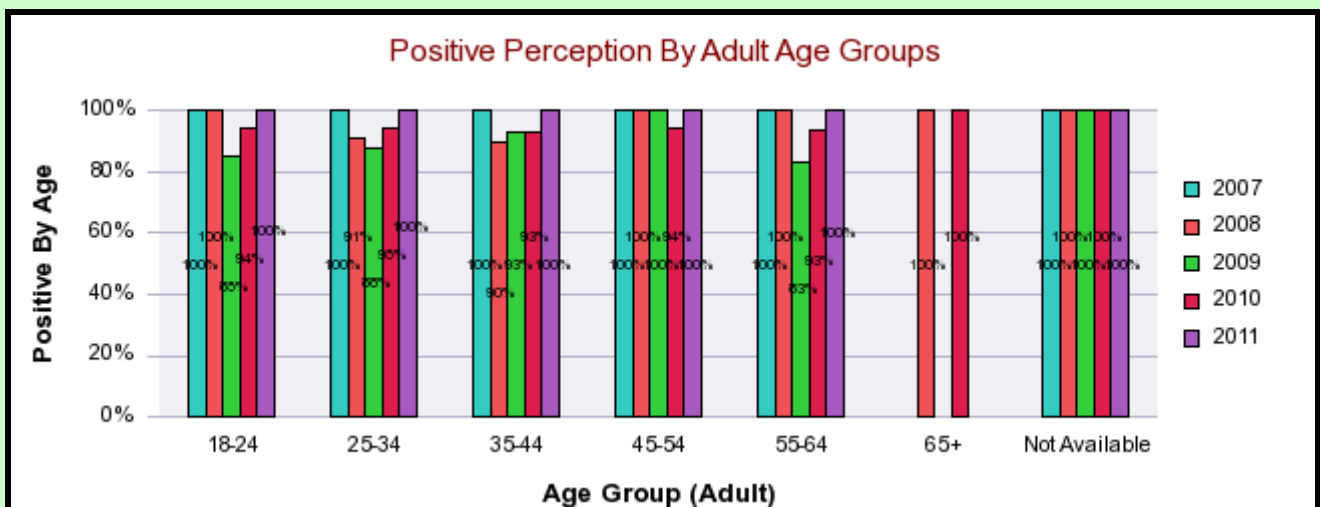
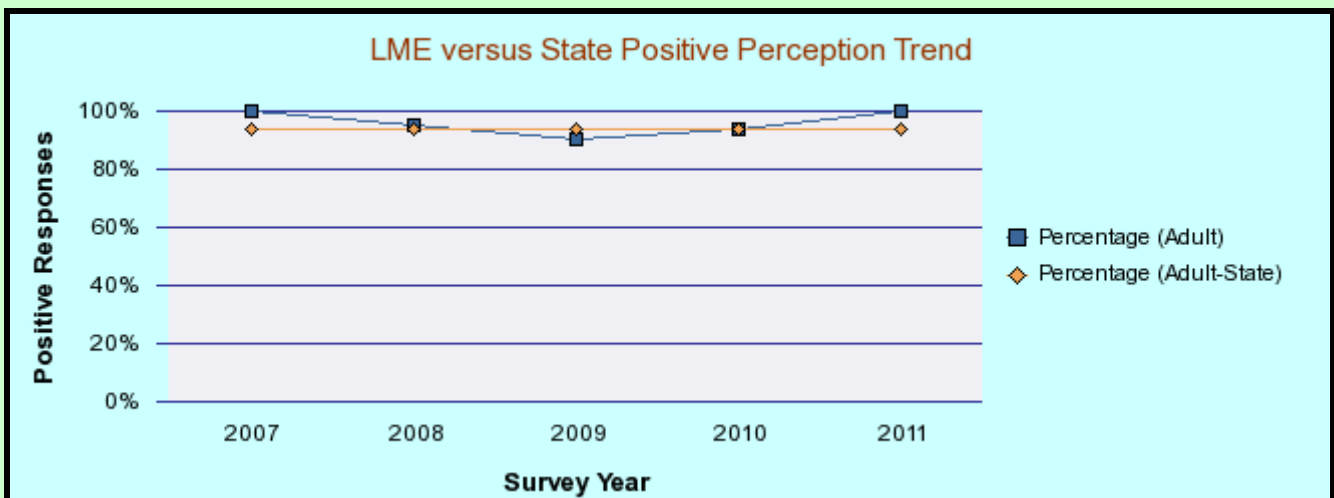


Beacon

Survey Question: Staff respected my wishes about who is, and who is not, to be given information about my treatment

The following ADULT admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding their Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	33		33	100.00%	94.22%	ABOVE
2010	145	9	154	94.16%	93.89%	ABOVE
2009	103	11	114	90.35%	93.64%	BELOW
2008	76	4	80	95.00%	94.03%	ABOVE
2007	87		87	100.00%	93.61%	ABOVE

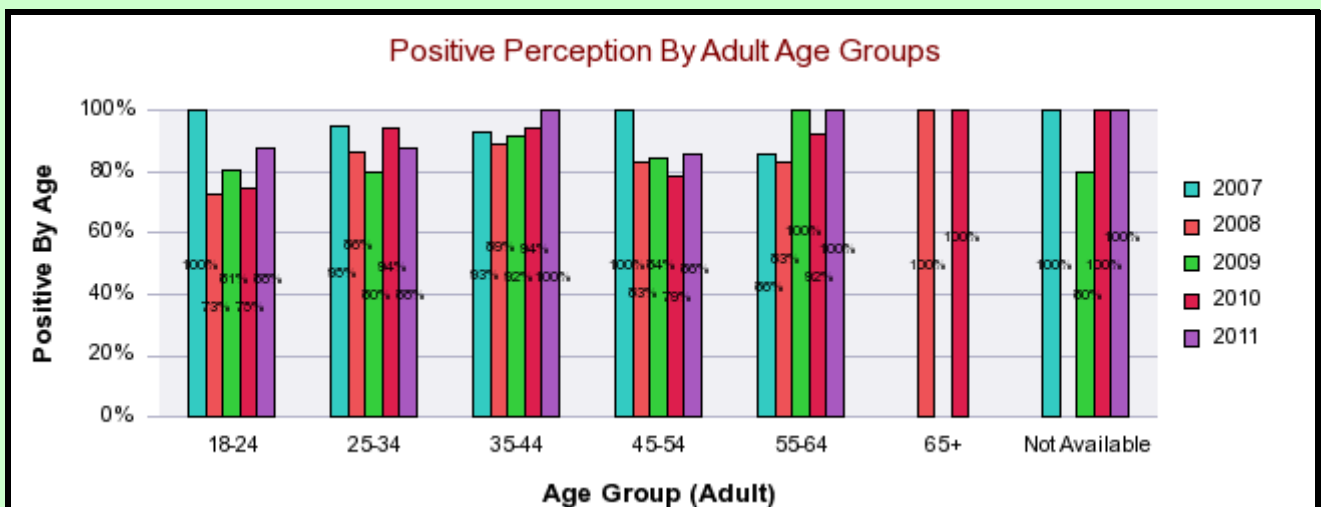
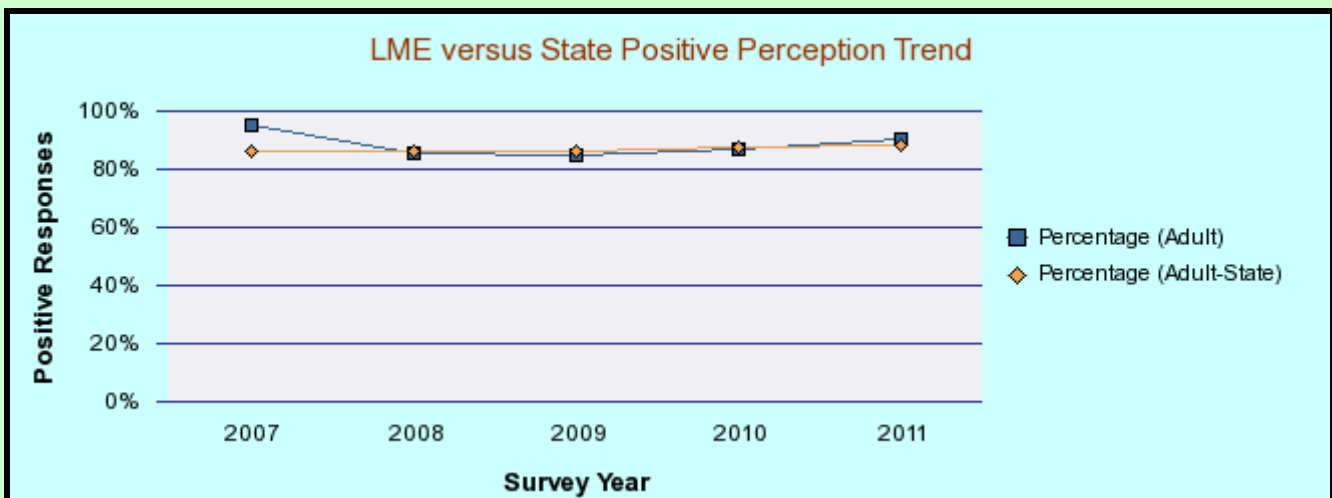


Beacon

Survey Question: Staff returned my call in 24 hours

The following ADULT admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding their Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	29	3	32	90.63%	88.73%	ABOVE
2010	124	18	142	87.32%	87.92%	BELOW
2009	89	16	105	84.76%	86.28%	BELOW
2008	66	11	77	85.71%	86.50%	BELOW
2007	76	4	80	95.00%	86.38%	ABOVE

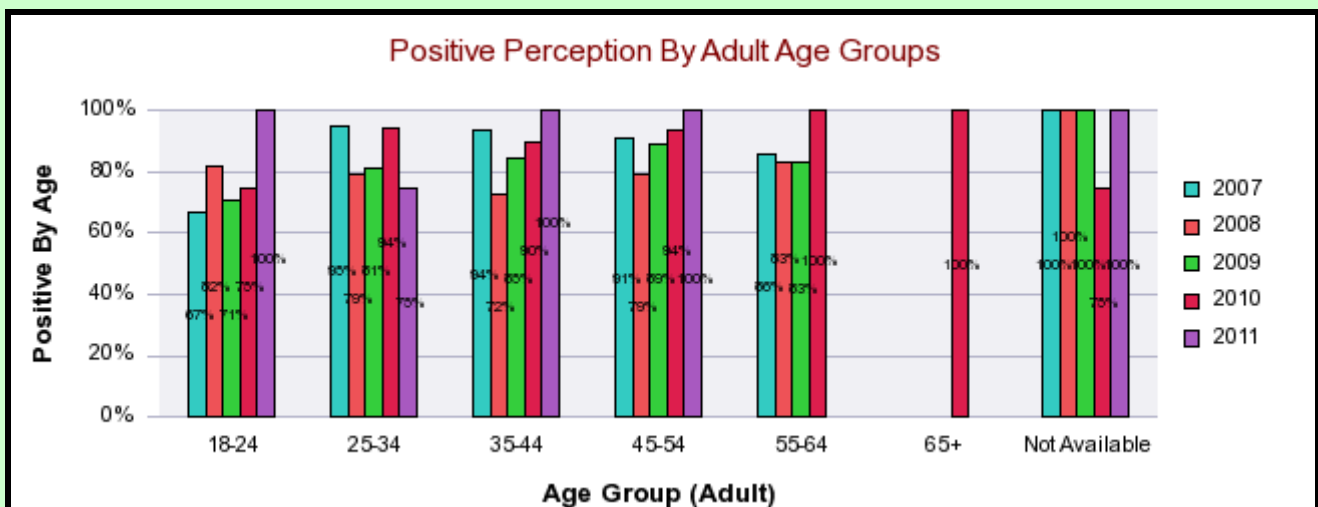
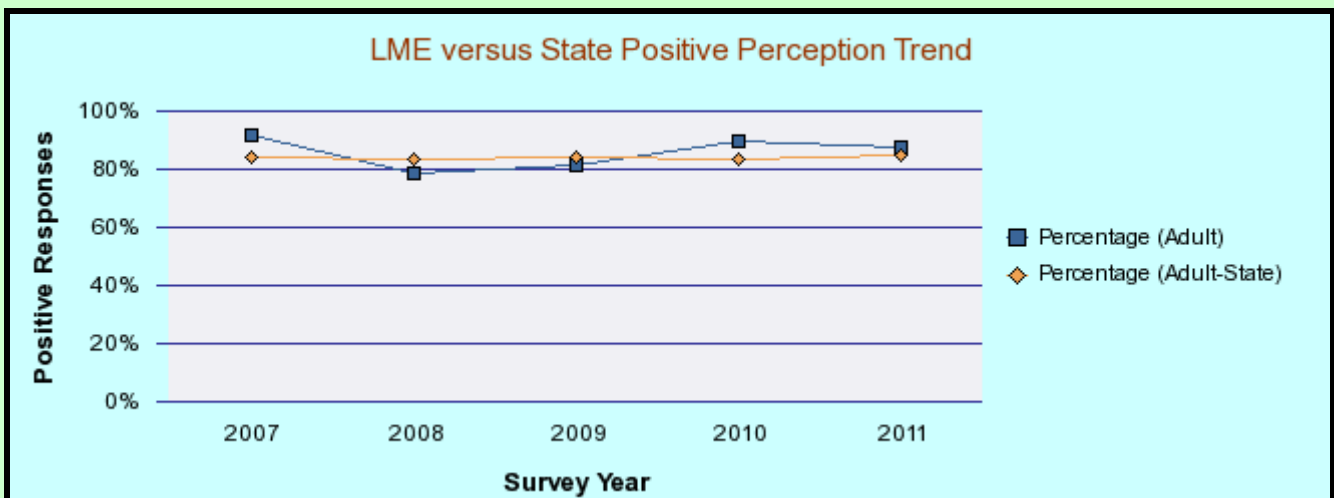


Beacon

Survey Question: Staff told me what side effects to watch out for

The following ADULT admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding their Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	28	4	32	87.50%	85.12%	ABOVE
2010	132	15	147	89.80%	83.70%	ABOVE
2009	90	20	110	81.82%	84.56%	BELOW
2008	63	17	80	78.75%	83.72%	BELOW
2007	76	7	83	91.57%	84.16%	ABOVE

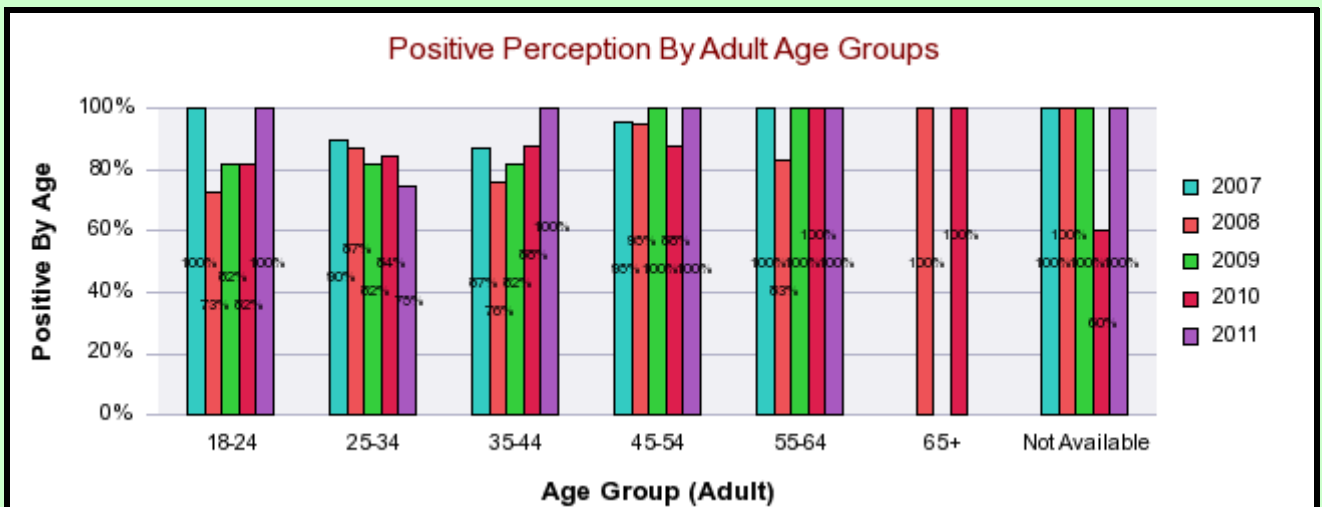
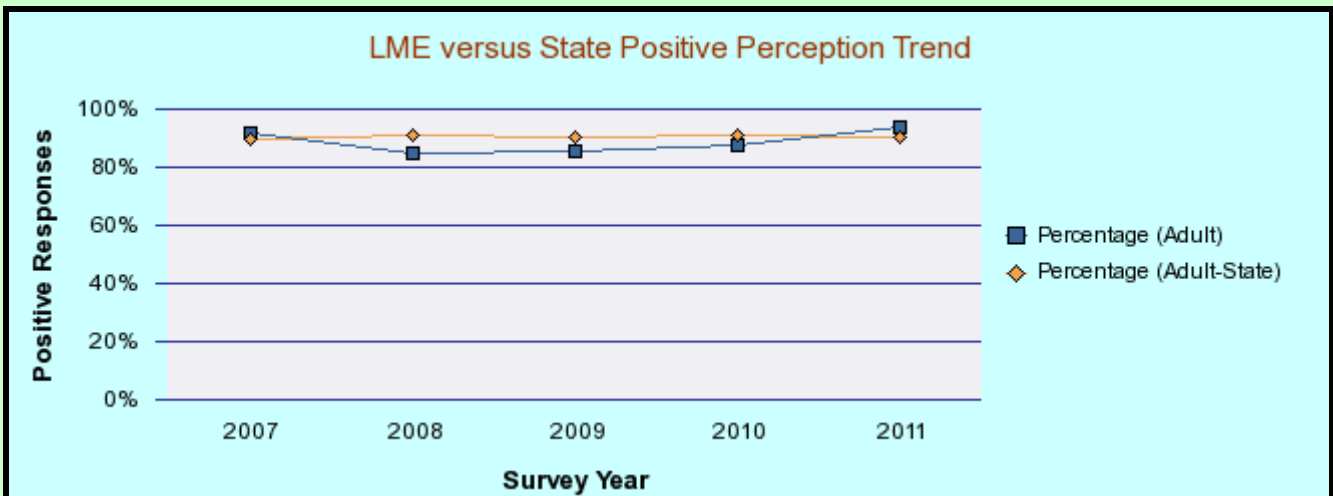


Beacon

Survey Question: Staff were sensitive to my cultural background(race, religion, language, etc.)

The following ADULT admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding their Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	32	2	34	94.12%	90.78%	ABOVE
2010	132	19	151	87.42%	91.30%	BELOW
2009	95	16	111	85.59%	90.53%	BELOW
2008	69	12	81	85.19%	90.99%	BELOW
2007	76	7	83	91.57%	89.73%	ABOVE

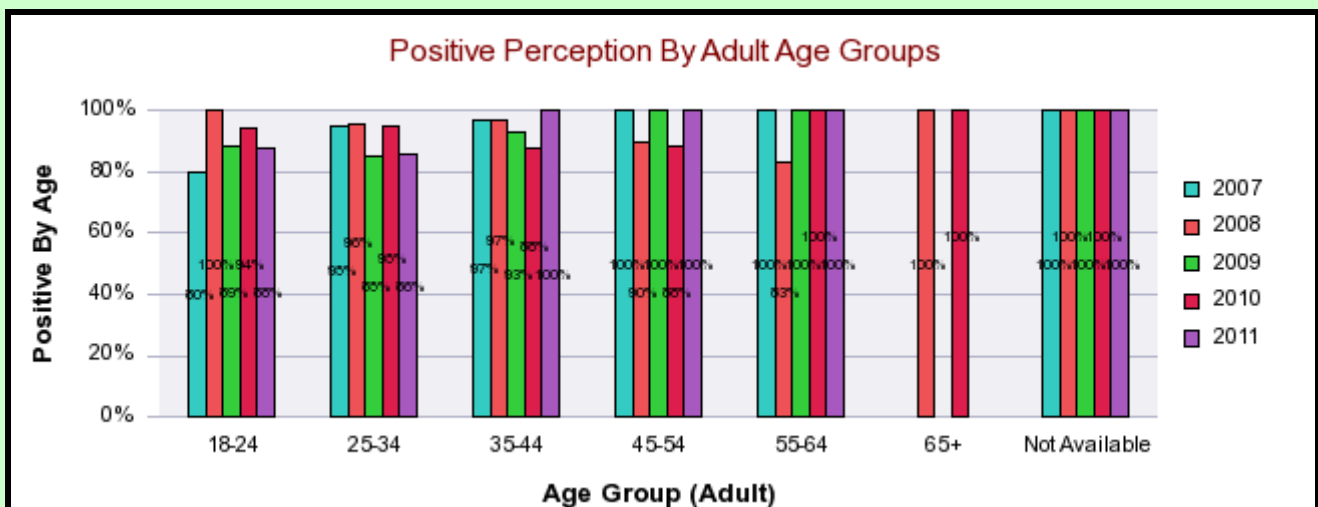
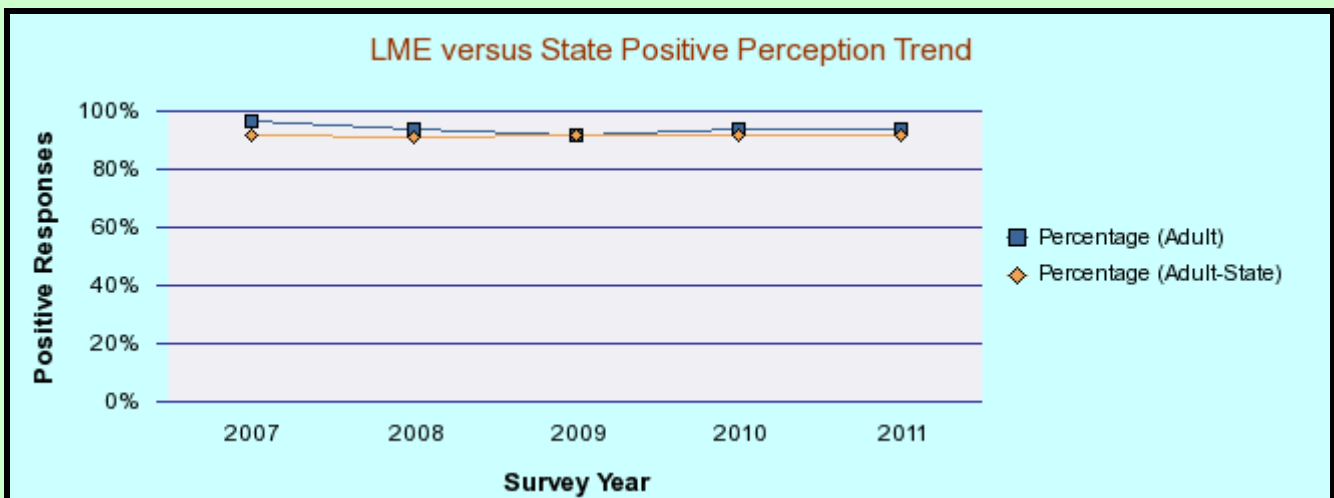


Beacon

Survey Question: Staff were willing to see me as often as I felt it was necessary

The following ADULT admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding their Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	31	2	33	93.94%	91.57%	ABOVE
2010	146	10	156	93.59%	92.16%	ABOVE
2009	106	9	115	92.17%	91.56%	ABOVE
2008	77	5	82	93.90%	91.48%	ABOVE
2007	86	3	89	96.63%	91.78%	ABOVE

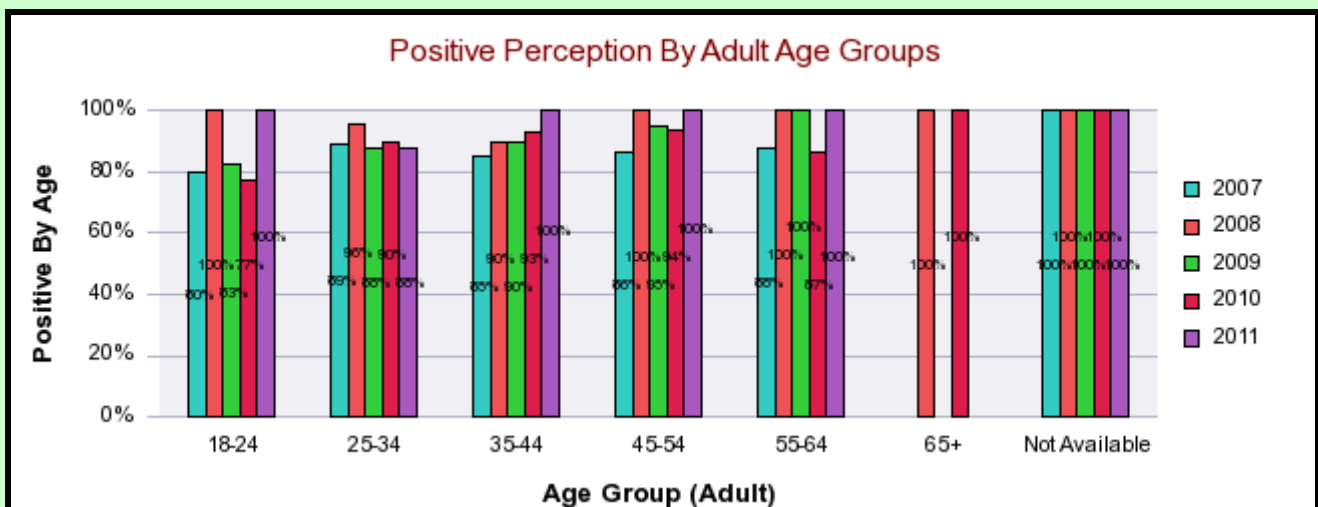
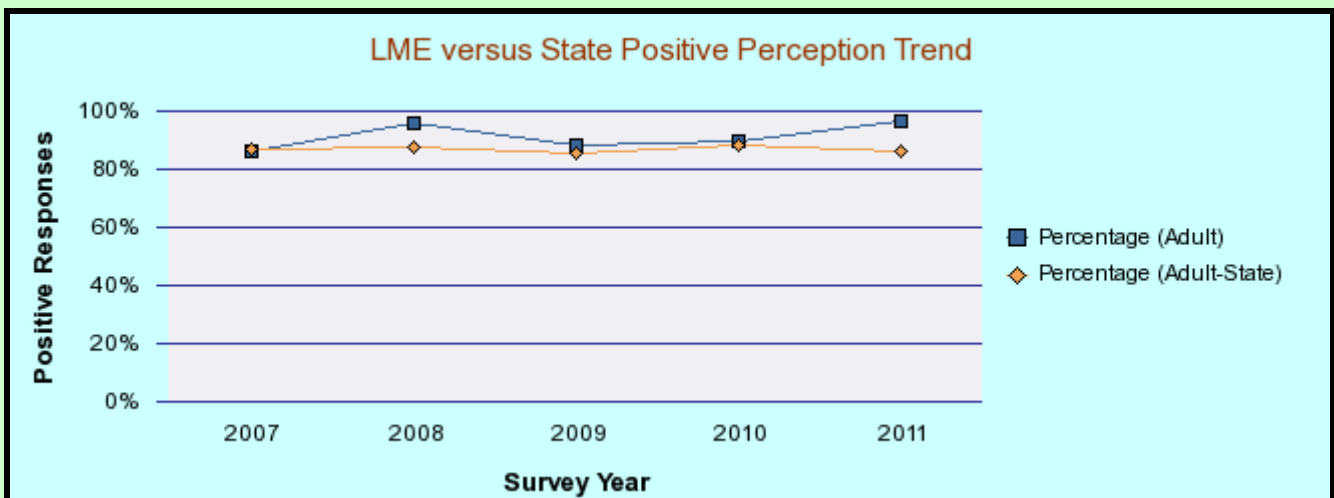


Beacon

Survey Question: The location of the services was convenient (parking, public transportation, distance, etc.)

The following ADULT admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding their Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	31	1	32	96.88%	86.04%	ABOVE
2010	139	16	155	89.68%	88.15%	ABOVE
2009	102	13	115	88.70%	85.66%	ABOVE
2008	78	3	81	96.30%	87.91%	ABOVE
2007	69	11	80	86.25%	86.96%	BELOW

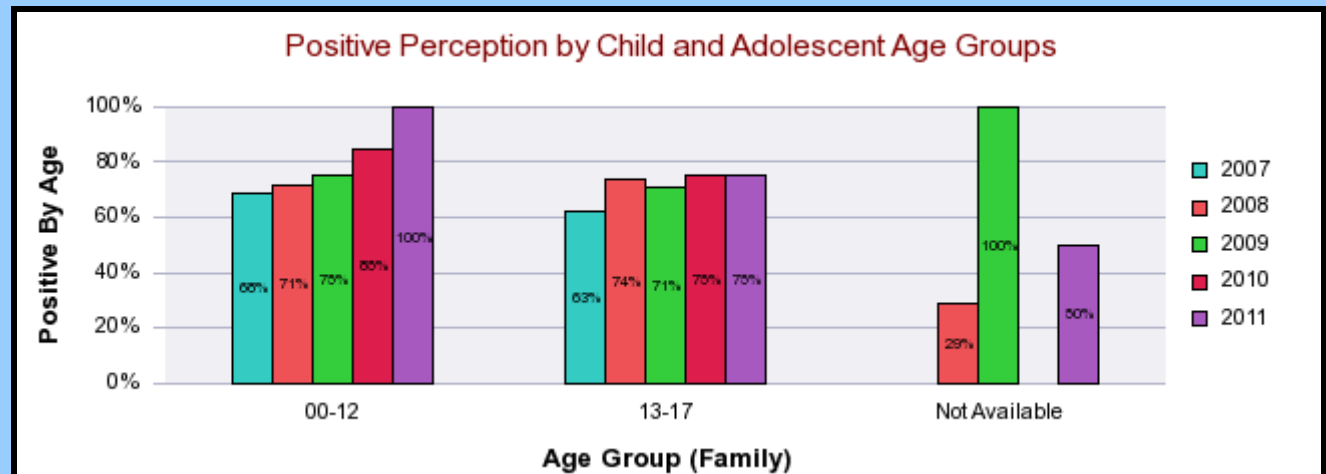
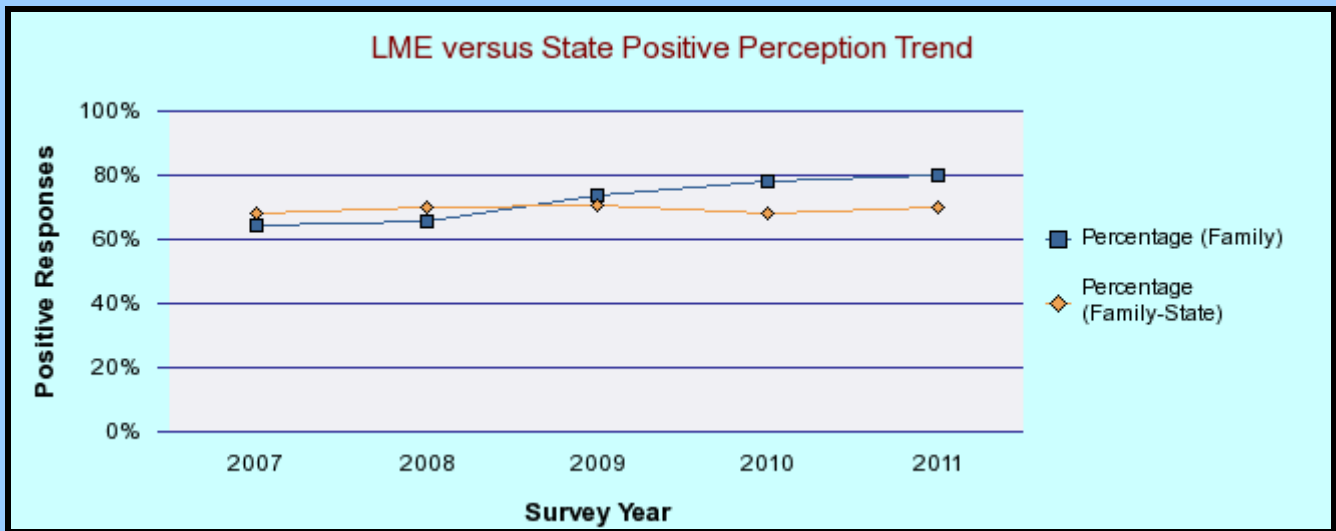


Beacon

Survey Question: I am better able to cope when things go wrong

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	16	4	20	80.00%	69.74%	ABOVE
2010	35	10	45	77.78%	68.06%	ABOVE
2009	25	9	34	73.53%	70.55%	ABOVE
2008	30	16	46	65.22%	70.00%	BELOW
2007	23	13	36	63.89%	67.86%	BELOW

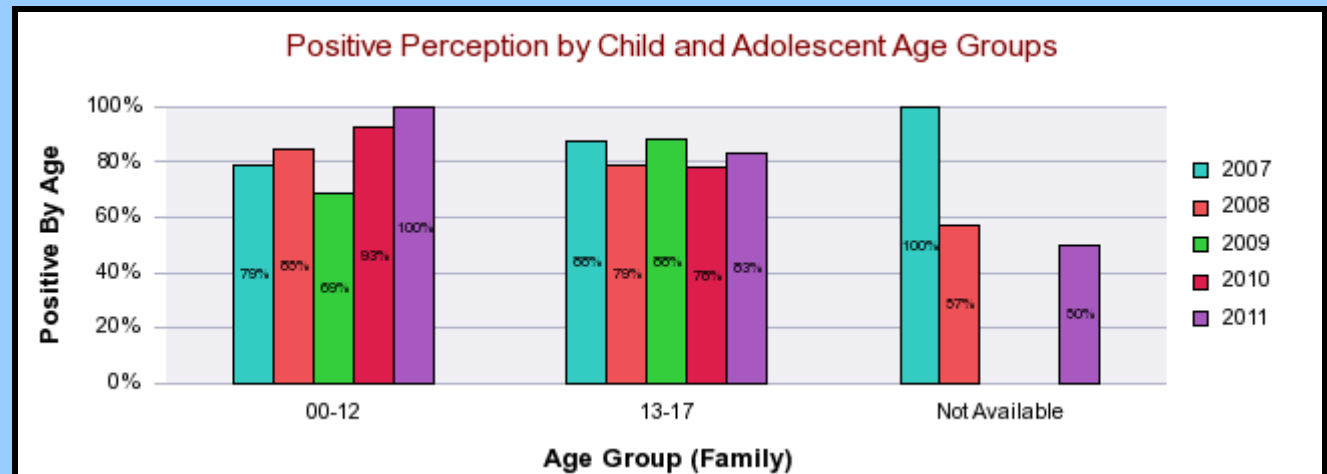
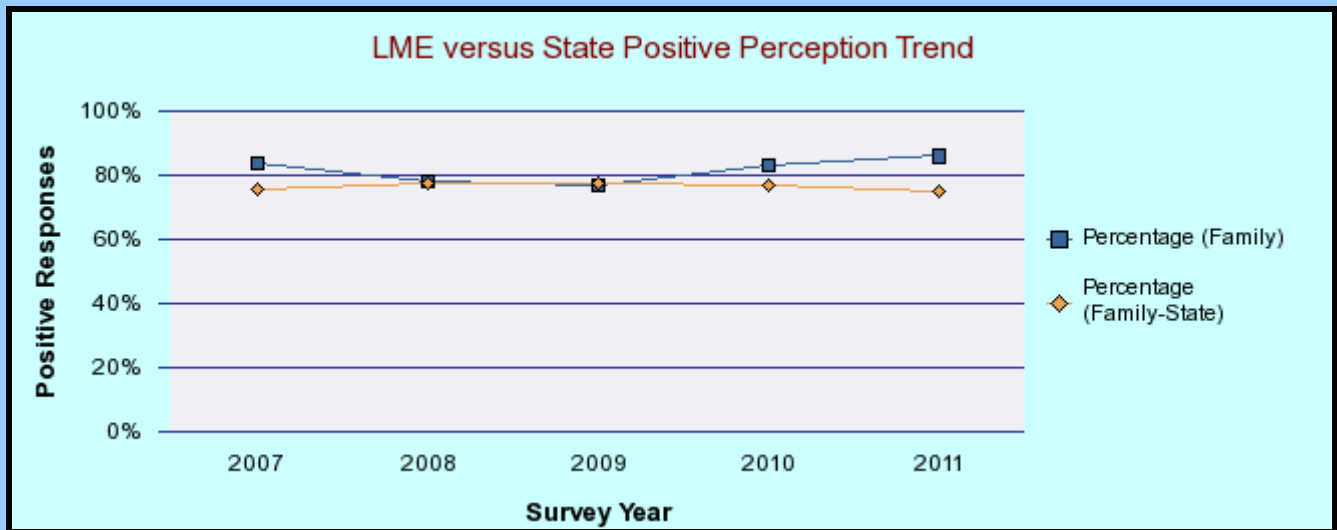


Beacon

Survey Question: I am better at handling daily life

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	18	3	21	85.71%	74.60%	ABOVE
2010	38	8	46	82.61%	76.60%	ABOVE
2009	26	8	34	76.47%	77.12%	BELOW
2008	35	10	45	77.78%	77.24%	ABOVE
2007	30	6	36	83.33%	75.37%	ABOVE

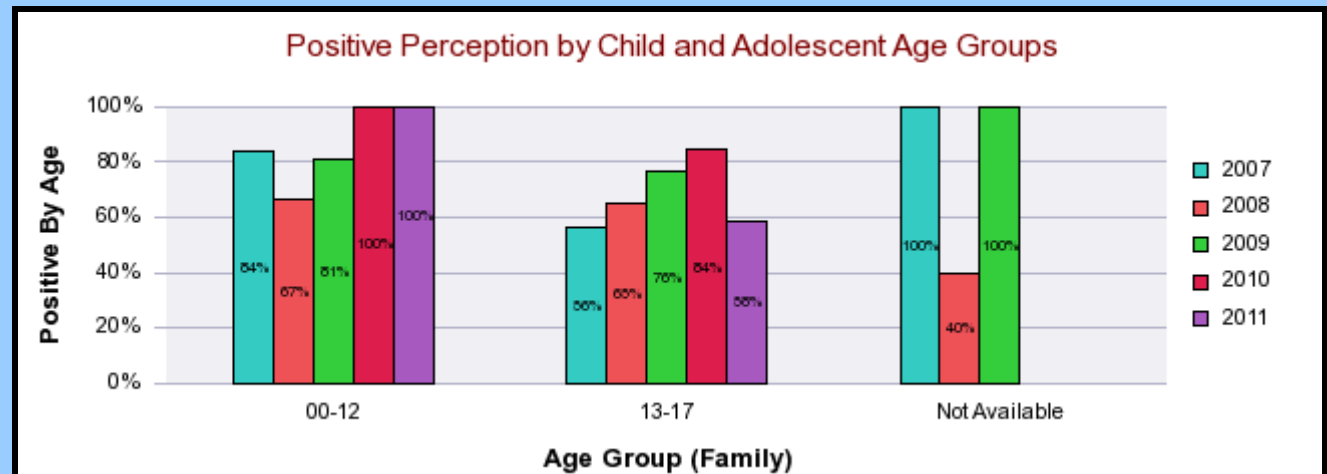
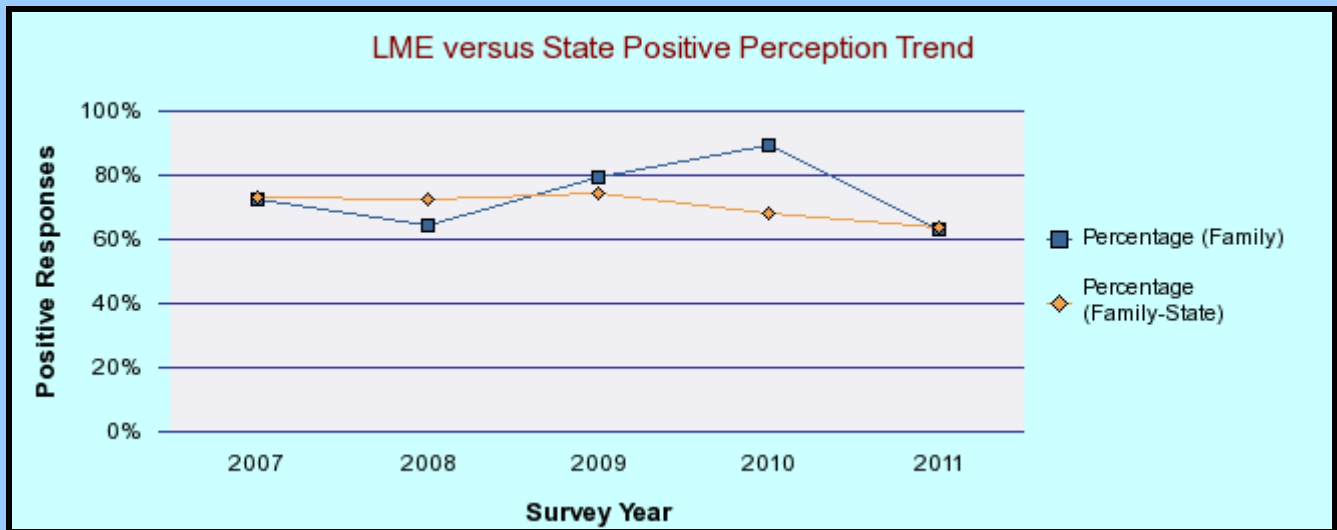


Beacon

Survey Question: I am doing better in school and/or work

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	12	7	19	63.16%	63.54%	BELOW
2010	41	5	46	89.13%	67.83%	ABOVE
2009	27	7	34	79.41%	74.27%	ABOVE
2008	27	15	42	64.29%	72.39%	BELOW
2007	26	10	36	72.22%	72.73%	BELOW

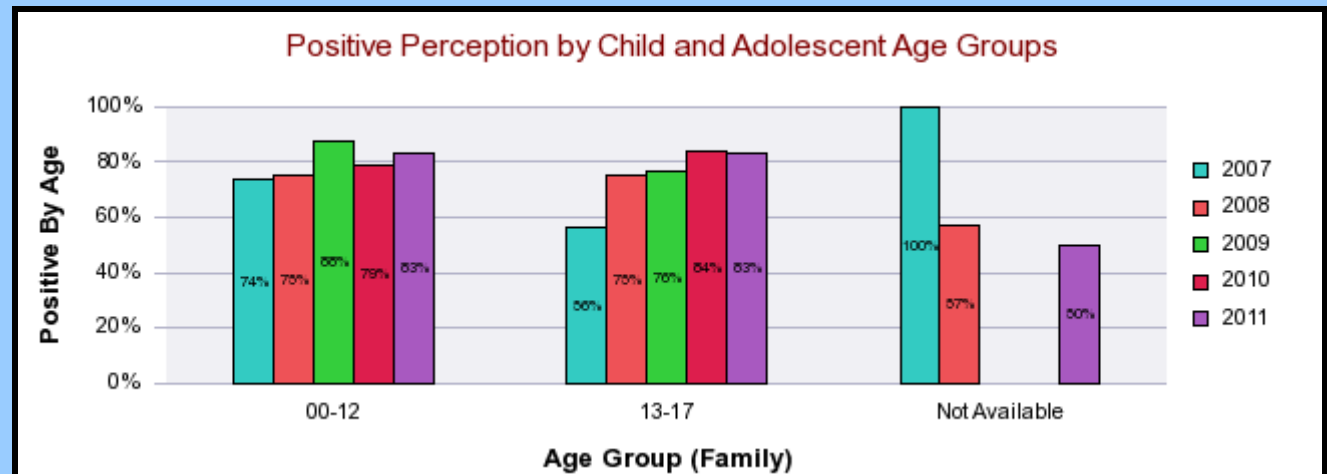
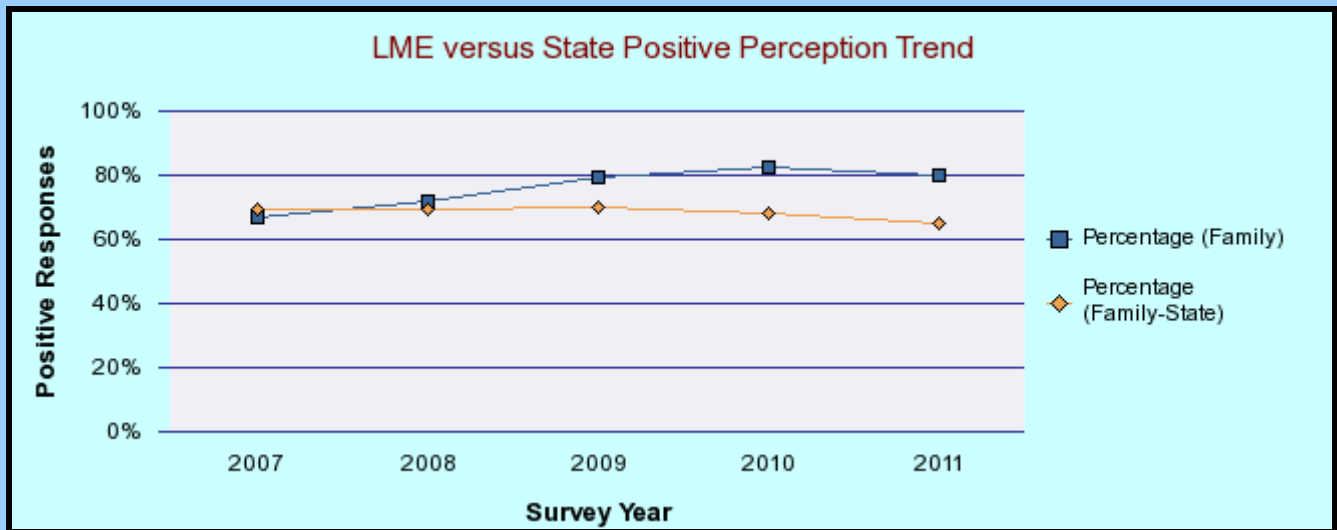


Beacon

Survey Question: I am satisfied with my family life right now

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	16	4	20	80.00%	64.72%	ABOVE
2010	37	8	45	82.22%	68.04%	ABOVE
2009	27	7	34	79.41%	69.61%	ABOVE
2008	33	13	46	71.74%	68.88%	ABOVE
2007	24	12	36	66.67%	69.35%	BELOW

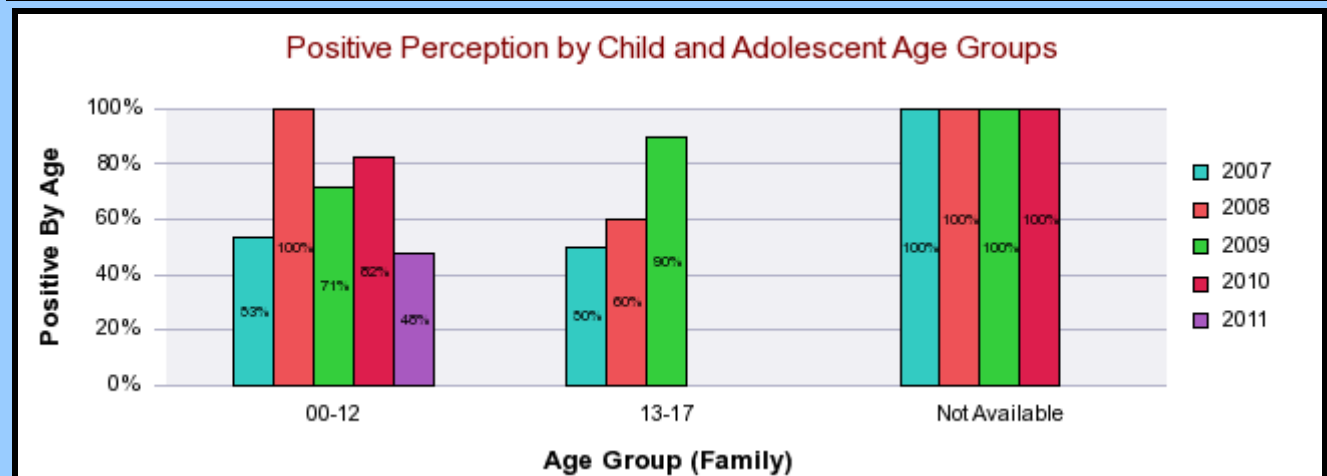
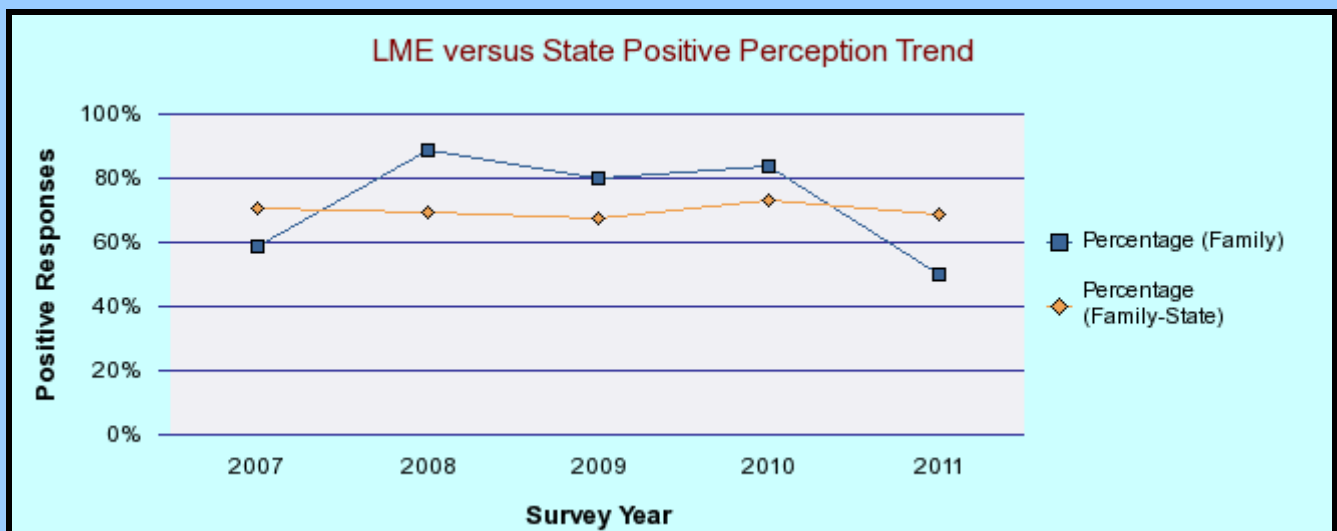


Beacon

Survey Question: I am satisfied with our family life right now

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	10	10	20	50.00%	68.73%	BELOW
2010	56	11	67	83.58%	72.94%	ABOVE
2009	20	5	25	80.00%	67.57%	ABOVE
2008	15	2	17	88.24%	69.05%	ABOVE
2007	14	10	24	58.33%	70.44%	BELOW

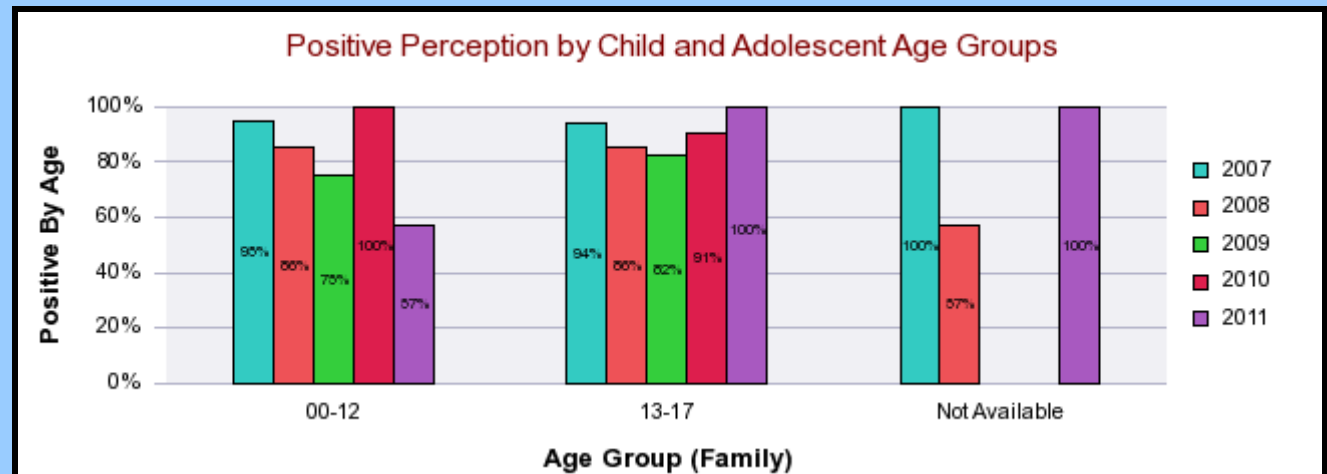
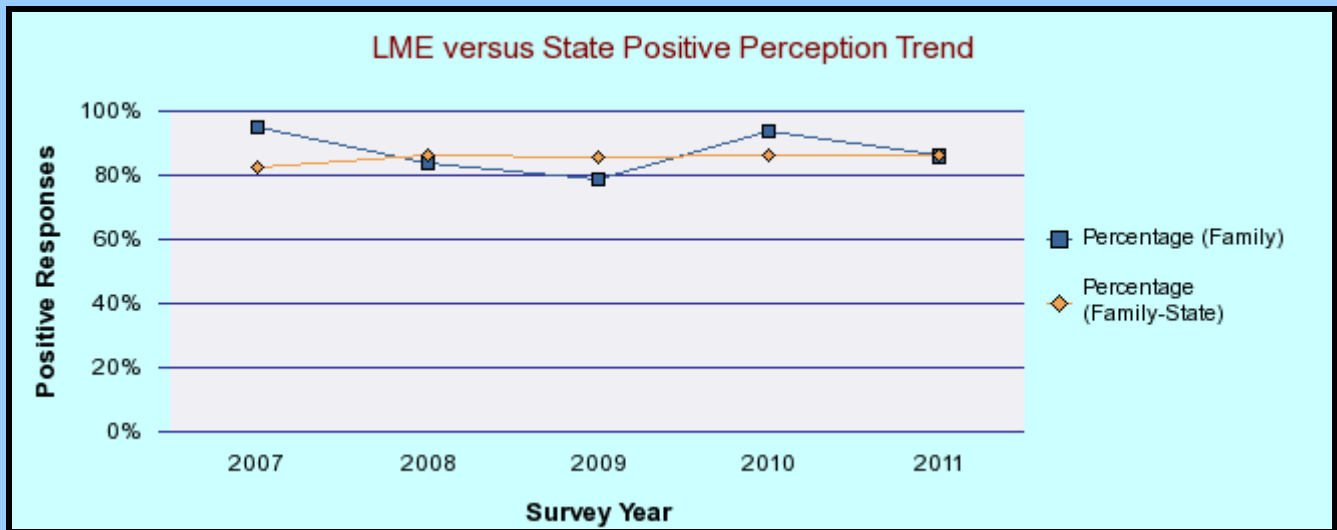


Beacon

Survey Question: I felt I had someone to talk to when I was troubled

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	18	3	21	85.71%	86.14%	BELOW
2010	43	3	46	93.48%	86.04%	ABOVE
2009	26	7	33	78.79%	85.19%	BELOW
2008	40	8	48	83.33%	85.91%	BELOW
2007	35	2	37	94.59%	82.52%	ABOVE

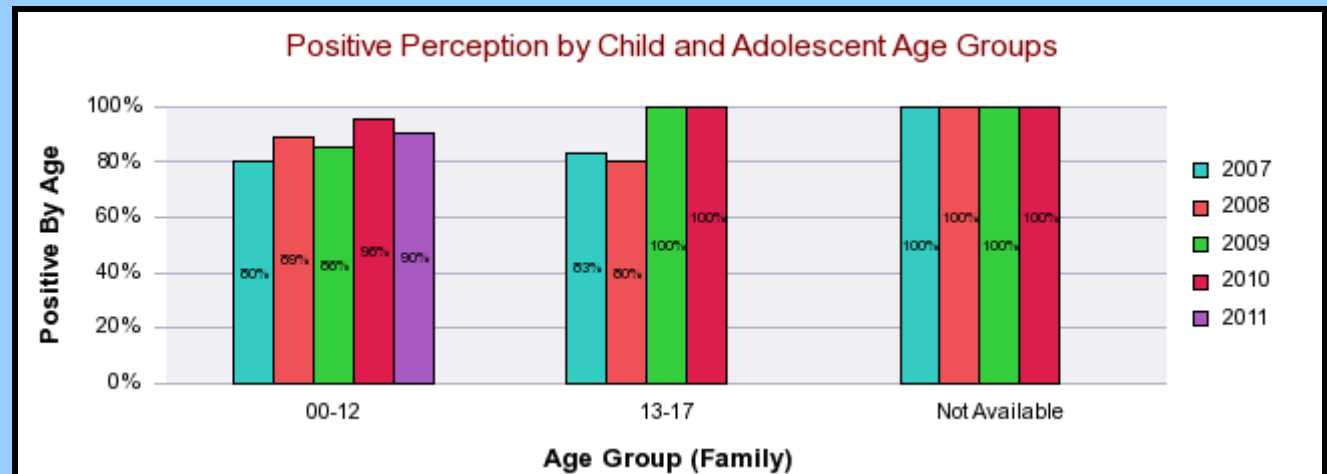
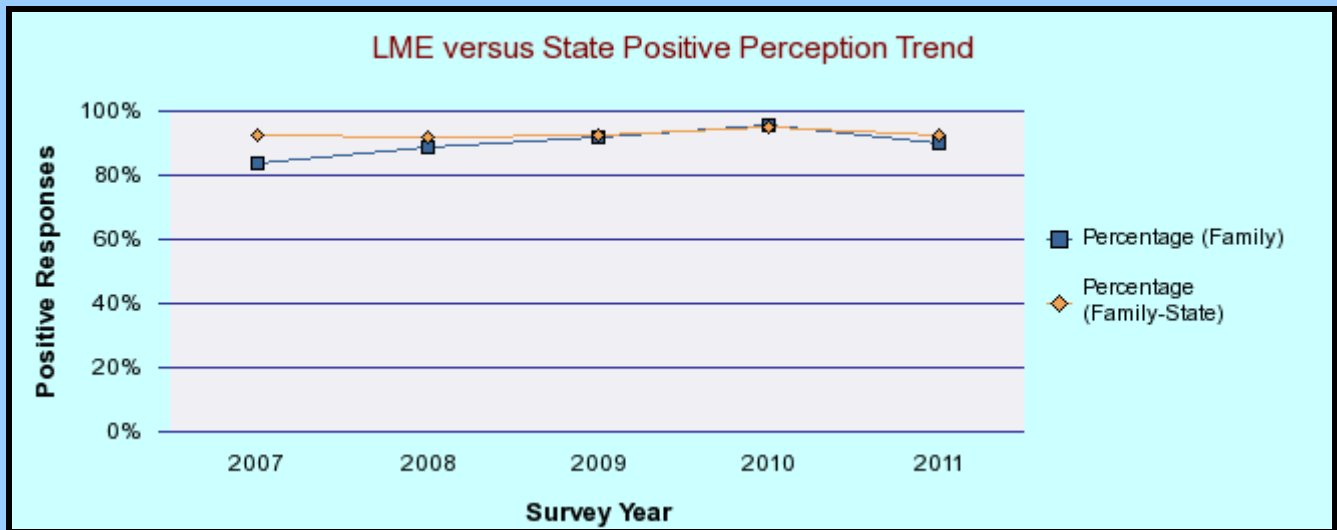


Beacon

Survey Question: I felt my child had someone to talk to when he/she was troubled

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	18	2	20	90.00%	92.32%	BELOW
2010	64	3	67	95.52%	94.78%	ABOVE
2009	22	2	24	91.67%	92.28%	BELOW
2008	15	2	17	88.24%	91.35%	BELOW
2007	20	4	24	83.33%	92.54%	BELOW

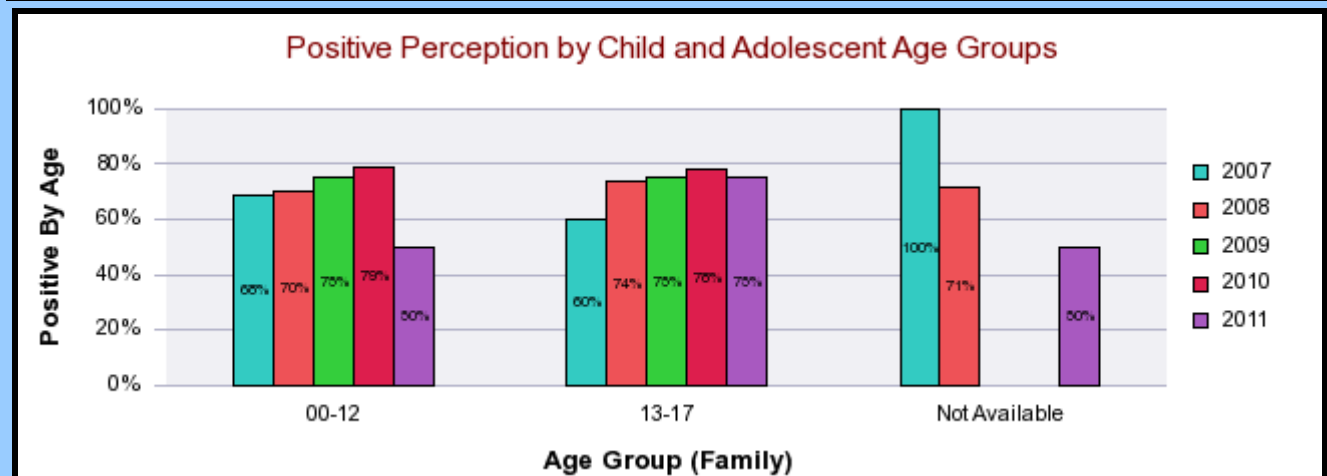
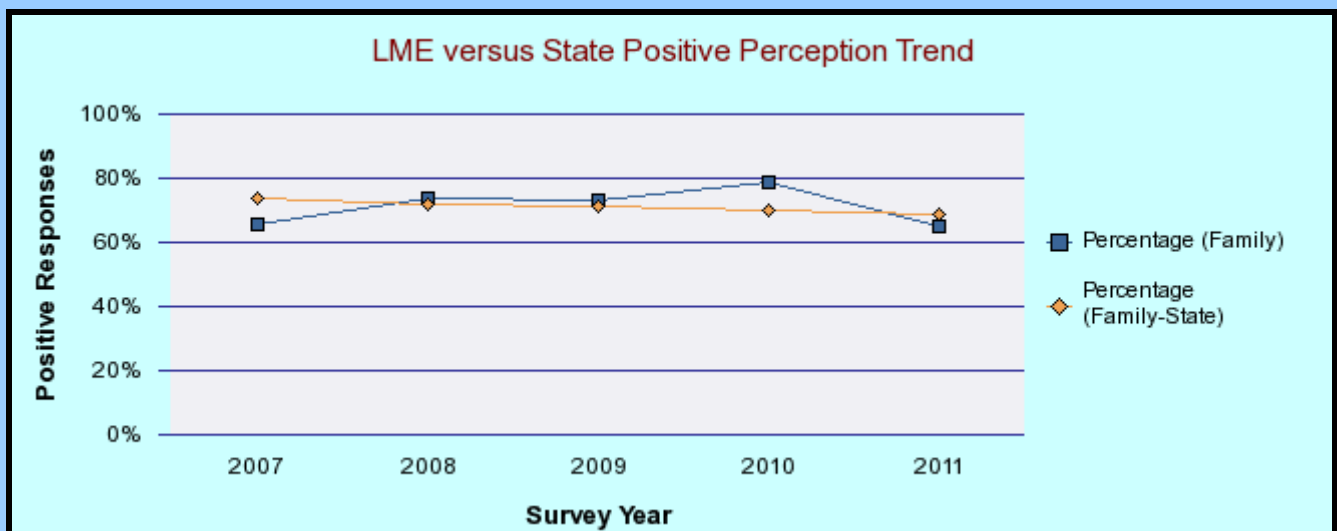


Beacon

Survey Question: I get along better with family members

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	13	7	20	65.00%	68.43%	BELOW
2010	36	10	46	78.26%	70.02%	ABOVE
2009	24	9	33	72.73%	71.20%	ABOVE
2008	33	12	45	73.33%	71.80%	ABOVE
2007	23	12	35	65.71%	73.25%	BELOW

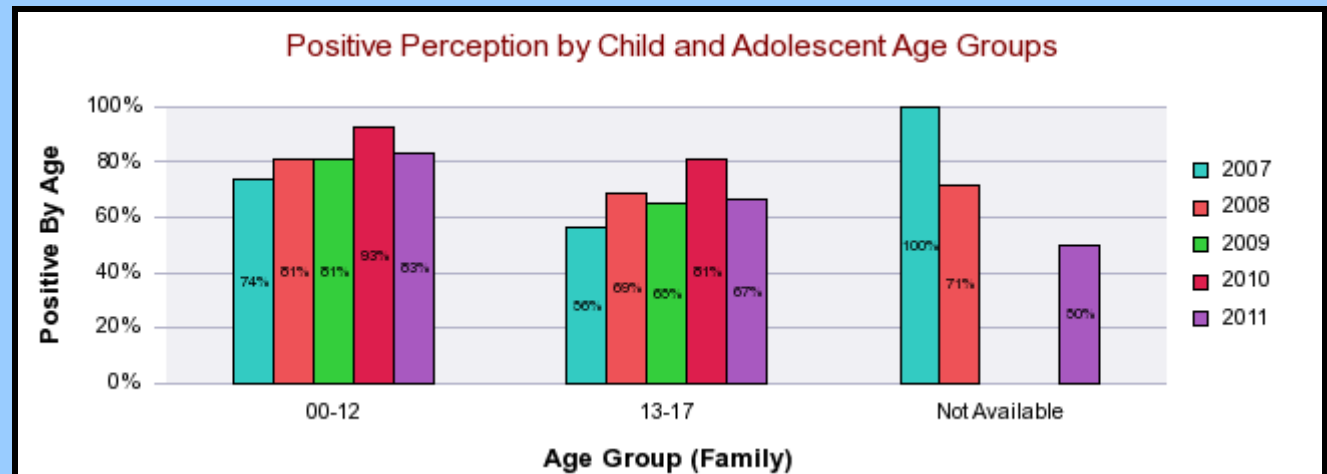
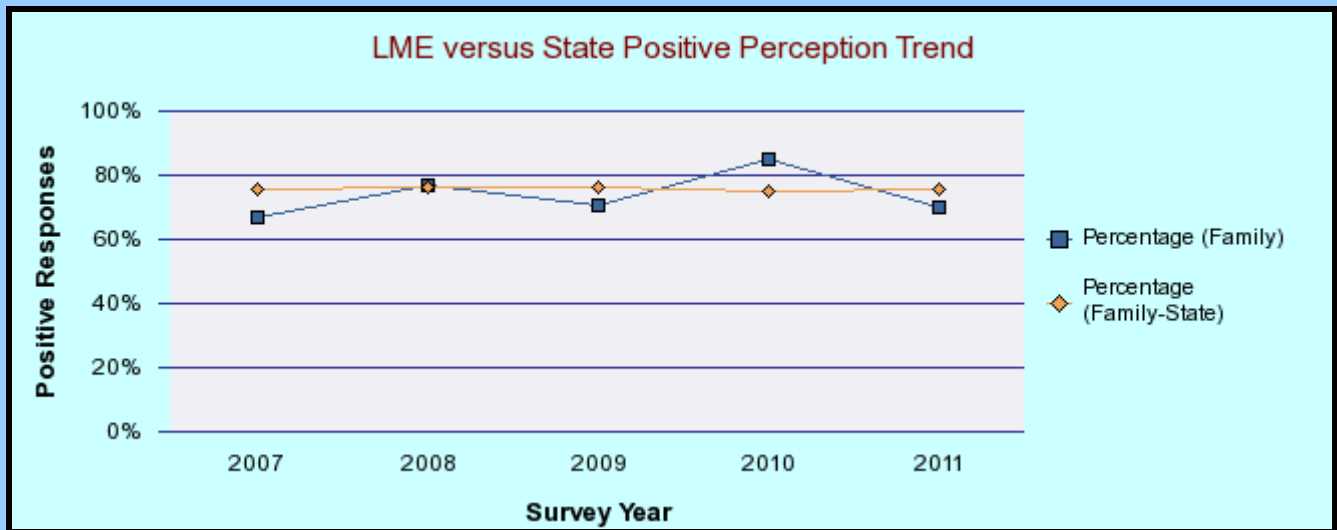


Beacon

Survey Question: I get along better with friends and other people

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	14	6	20	70.00%	75.72%	BELOW
2010	39	7	46	84.78%	74.55%	ABOVE
2009	24	10	34	70.59%	75.97%	BELOW
2008	33	10	43	76.74%	75.95%	ABOVE
2007	24	12	36	66.67%	75.61%	BELOW

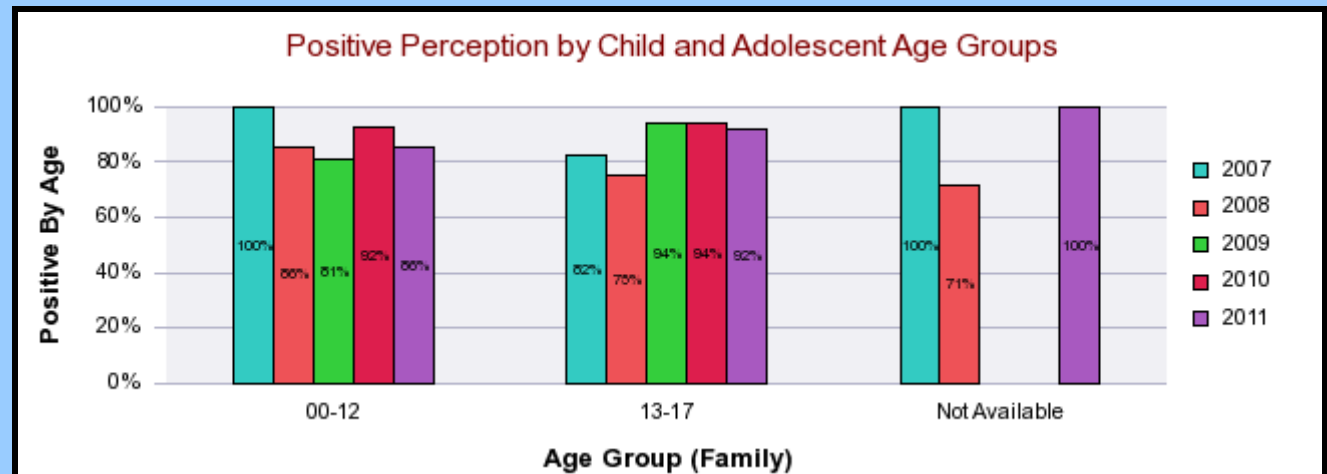
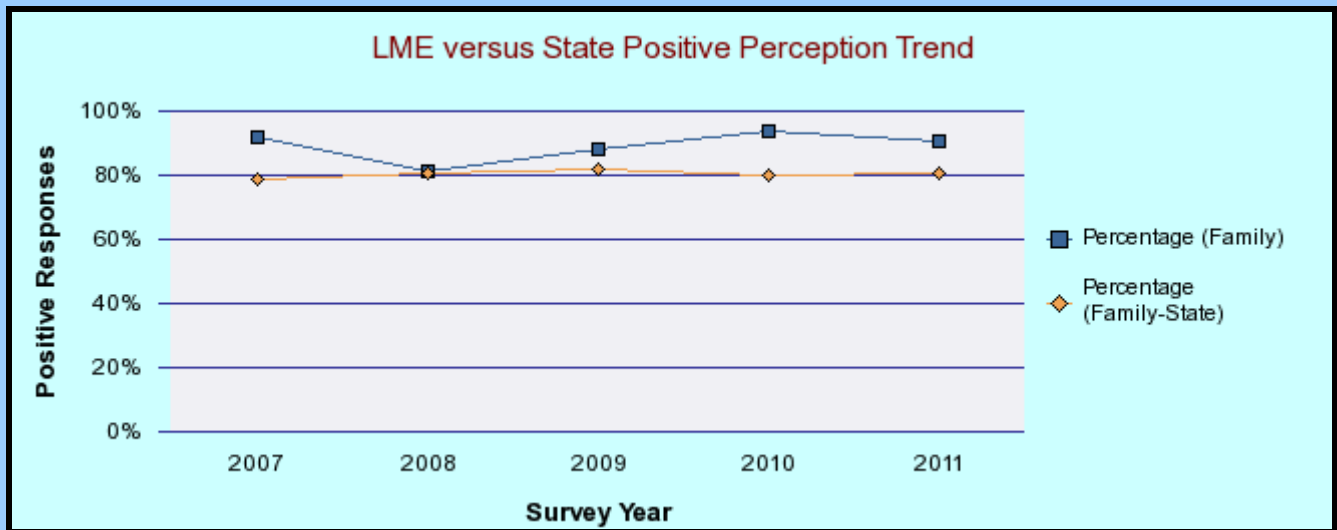


Beacon

Survey Question: I got as much help as I needed

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	19	2	21	90.48%	80.61%	ABOVE
2010	42	3	45	93.33%	79.60%	ABOVE
2009	29	4	33	87.88%	81.44%	ABOVE
2008	38	9	47	80.85%	80.41%	ABOVE
2007	34	3	37	91.89%	78.57%	ABOVE

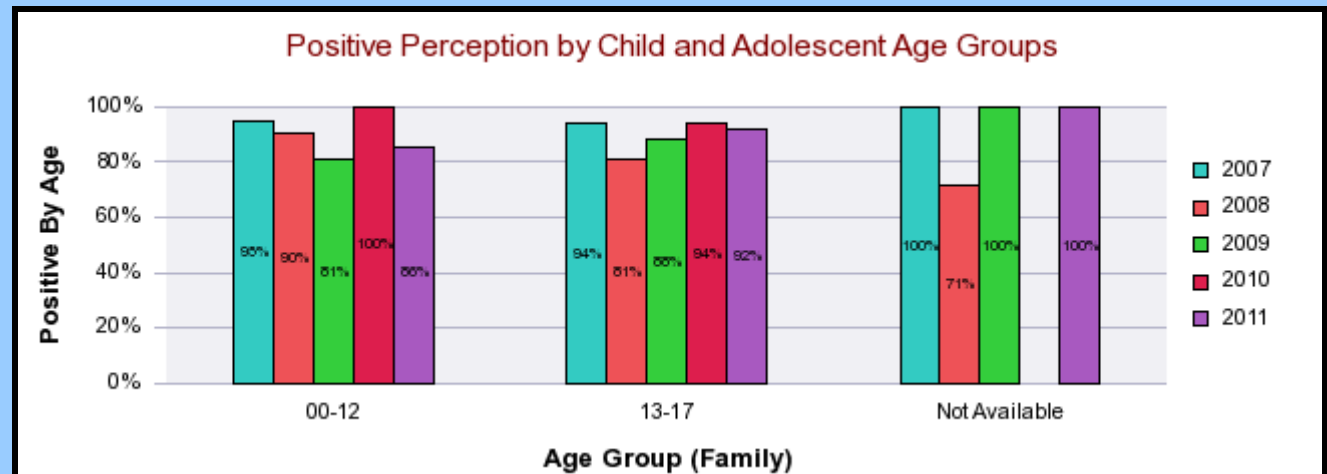
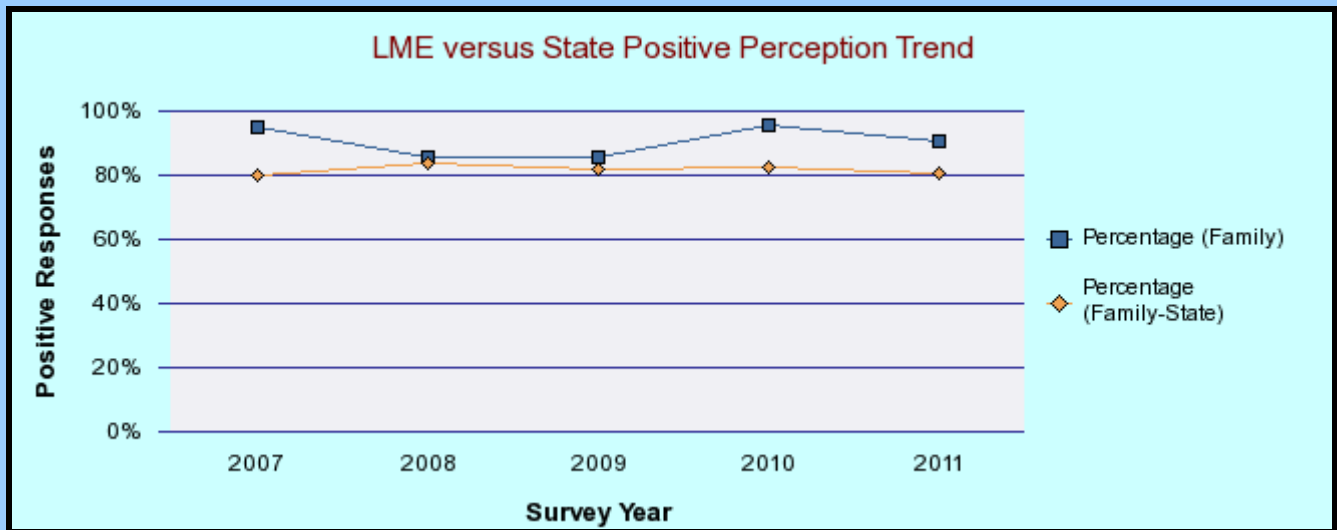


Beacon

Survey Question: I got the help I wanted

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	19	2	21	90.48%	80.29%	ABOVE
2010	42	2	44	95.45%	82.35%	ABOVE
2009	29	5	34	85.29%	81.84%	ABOVE
2008	41	7	48	85.42%	83.22%	ABOVE
2007	35	2	37	94.59%	80.09%	ABOVE

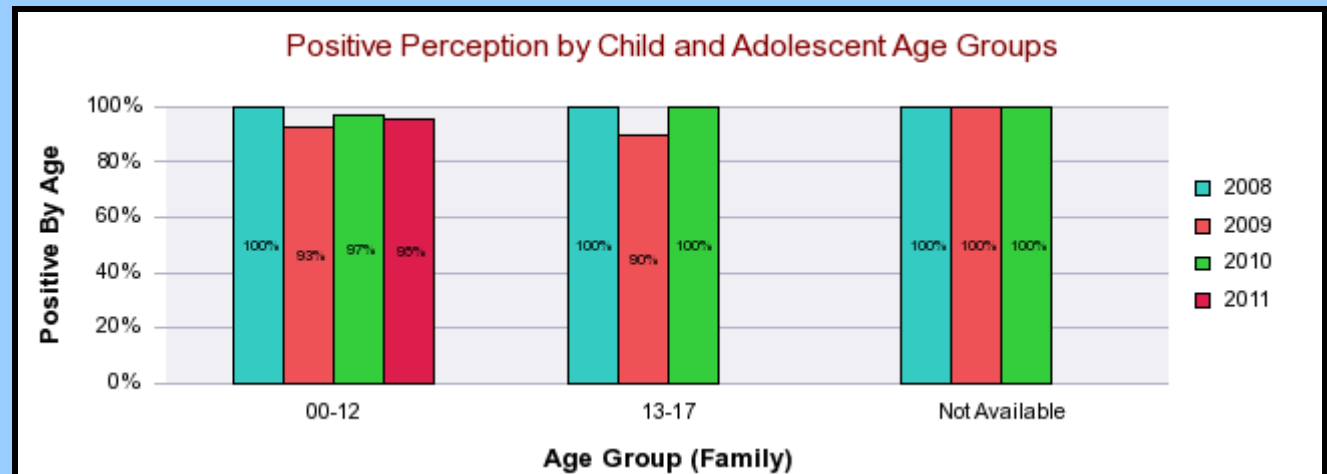
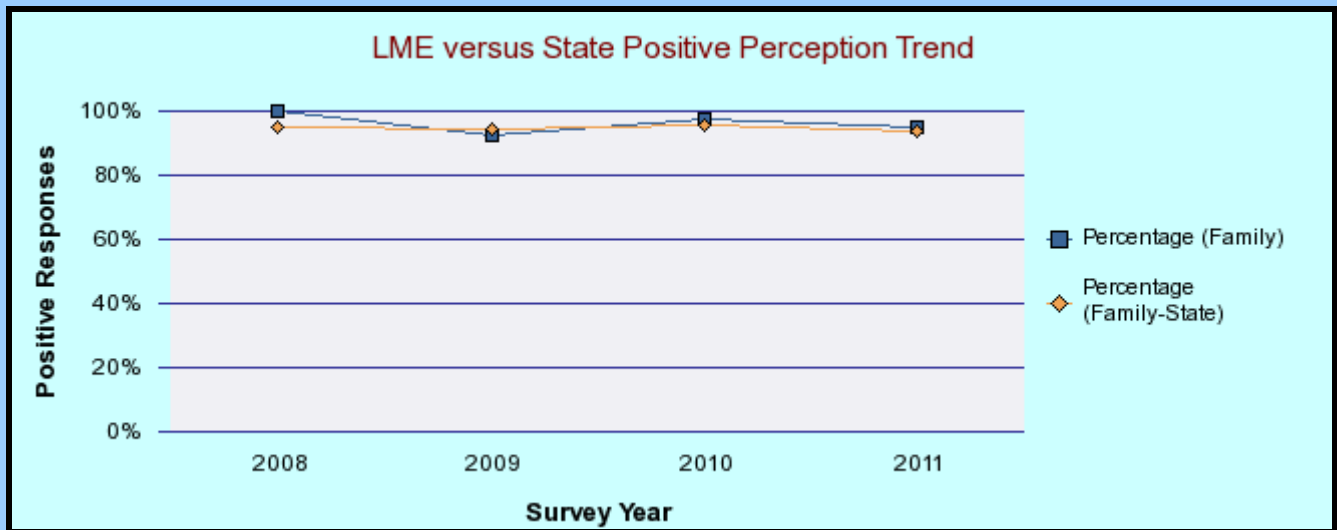


Beacon

I have people that I am comfortable talking with about my child's problems. has less than 5 years recorded and may have results stated in another question. Select another question.

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	19	1	20	95.00%	93.80%	ABOVE
2010	64	2	66	96.97%	95.51%	ABOVE
2009	23	2	25	92.00%	93.99%	BELOW
2008	17		17	100.00%	94.92%	ABOVE

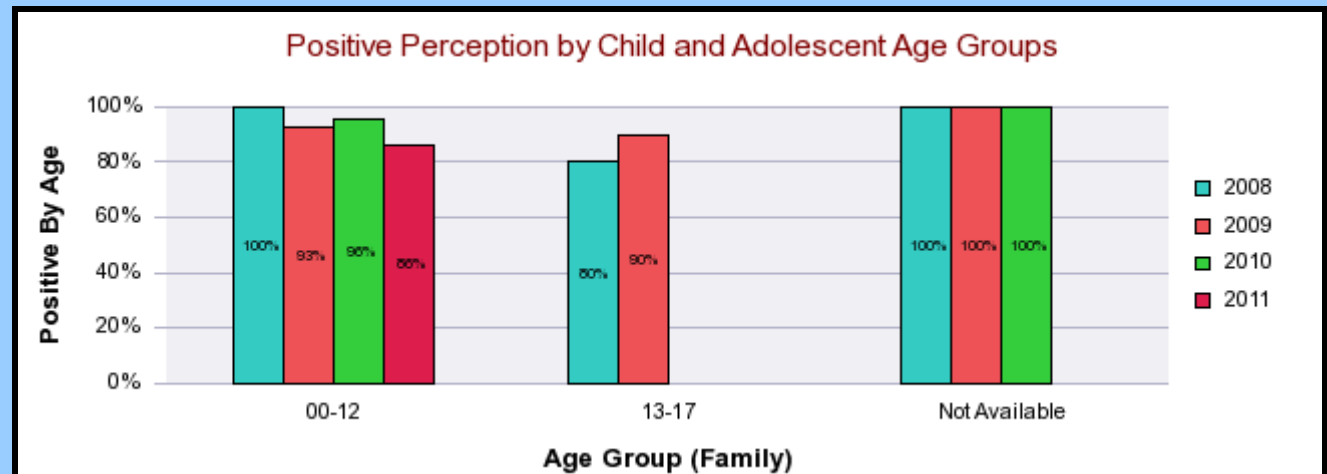
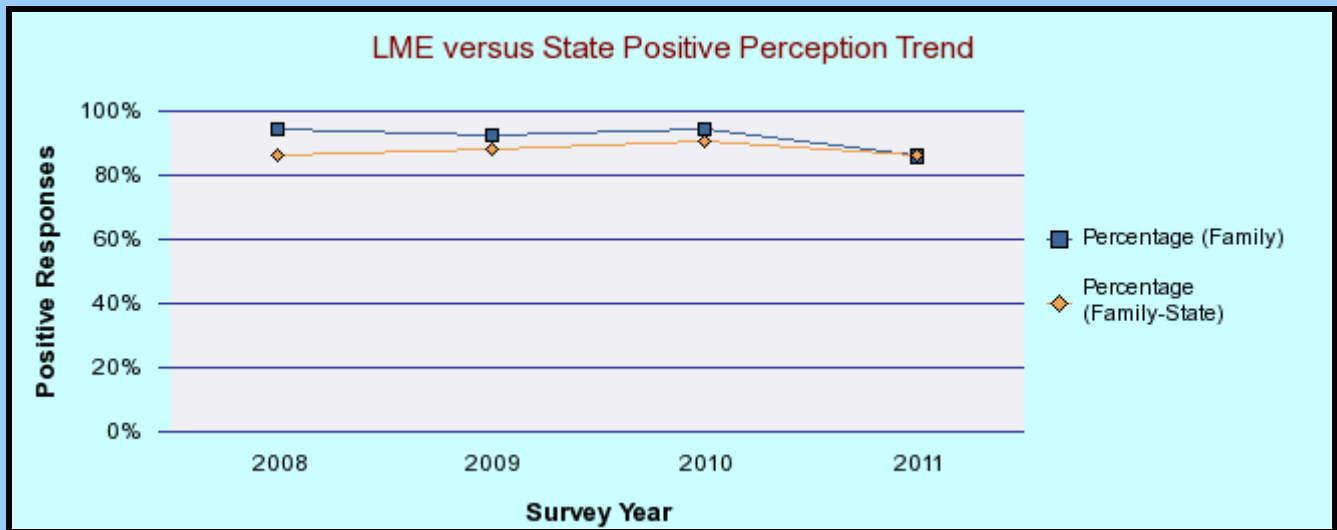


Beacon

I have people with whom I can do enjoyable things. has less than 5 years recorded and may have results stated in another question. Select another question.

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	18	3	21	85.71%	86.33%	BELOW
2010	63	4	67	94.03%	90.51%	ABOVE
2009	23	2	25	92.00%	87.98%	ABOVE
2008	16	1	17	94.12%	86.09%	ABOVE

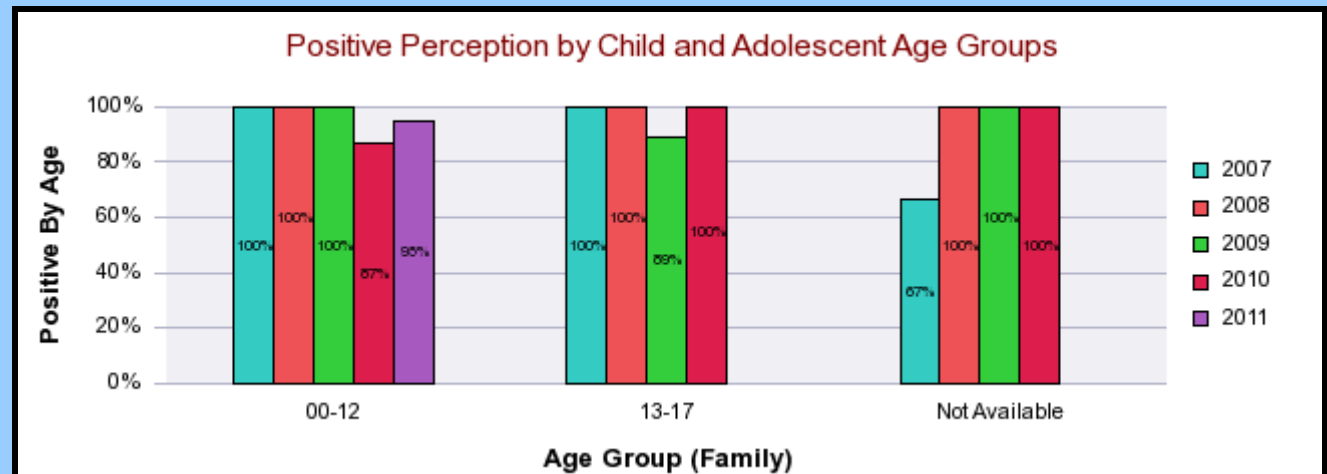
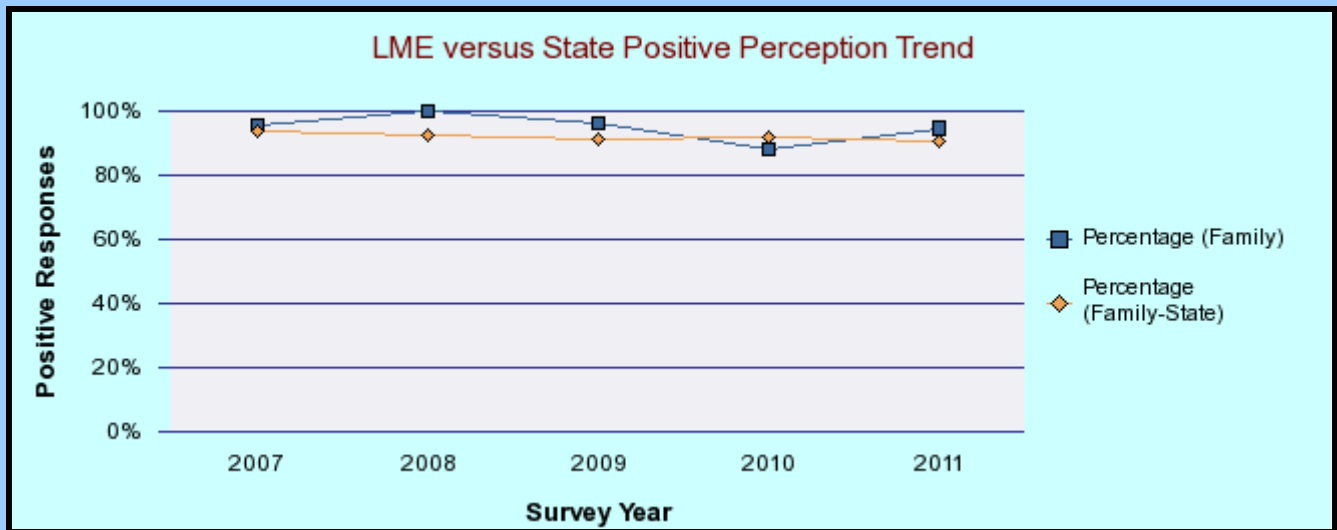


Beacon

Survey Question: I helped to choose my child's services

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	17	1	18	94.44%	90.66%	ABOVE
2010	58	8	66	87.88%	91.60%	BELOW
2009	23	1	24	95.83%	90.93%	ABOVE
2008	17		17	100.00%	92.26%	ABOVE
2007	22	1	23	95.65%	93.27%	ABOVE

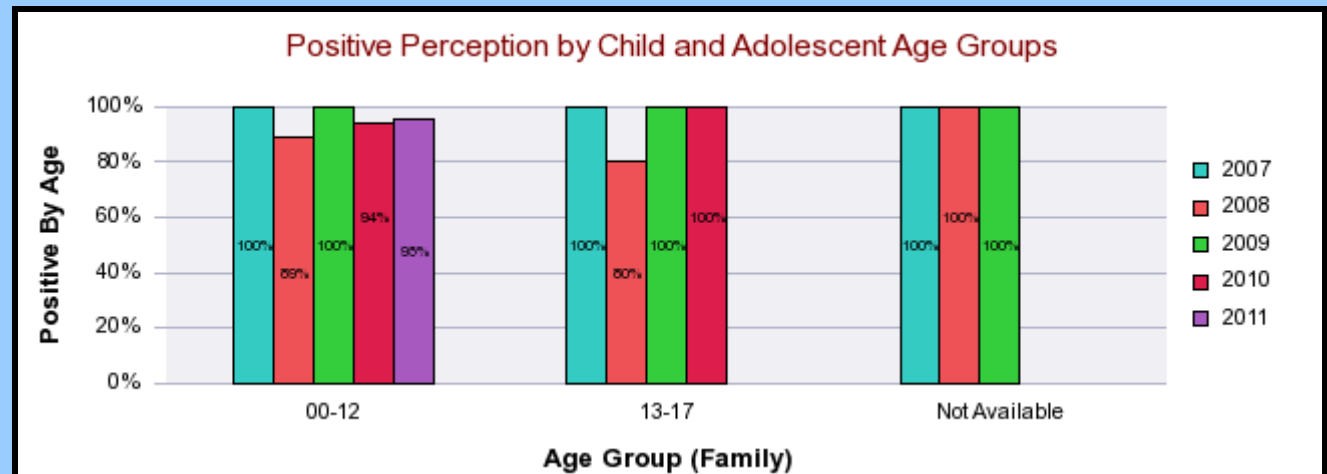
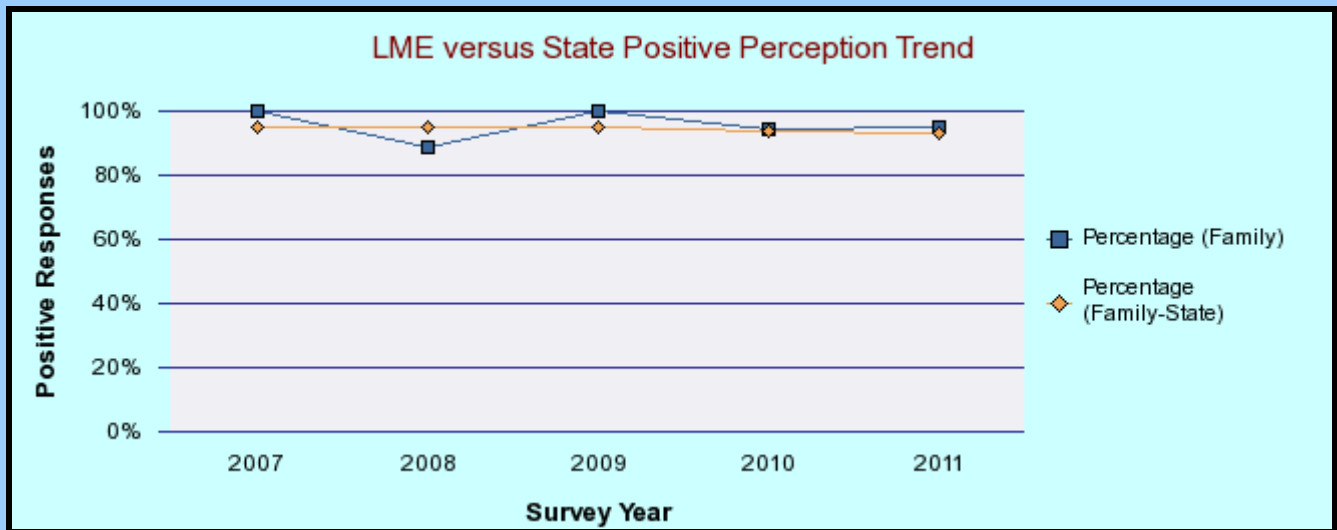


Beacon

Survey Question: I helped to choose my child's treatment goals

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	19	1	20	95.00%	93.09%	ABOVE
2010	61	4	65	93.85%	93.44%	ABOVE
2009	25		25	100.00%	94.58%	ABOVE
2008	15	2	17	88.24%	94.75%	BELOW
2007	23		23	100.00%	94.69%	ABOVE

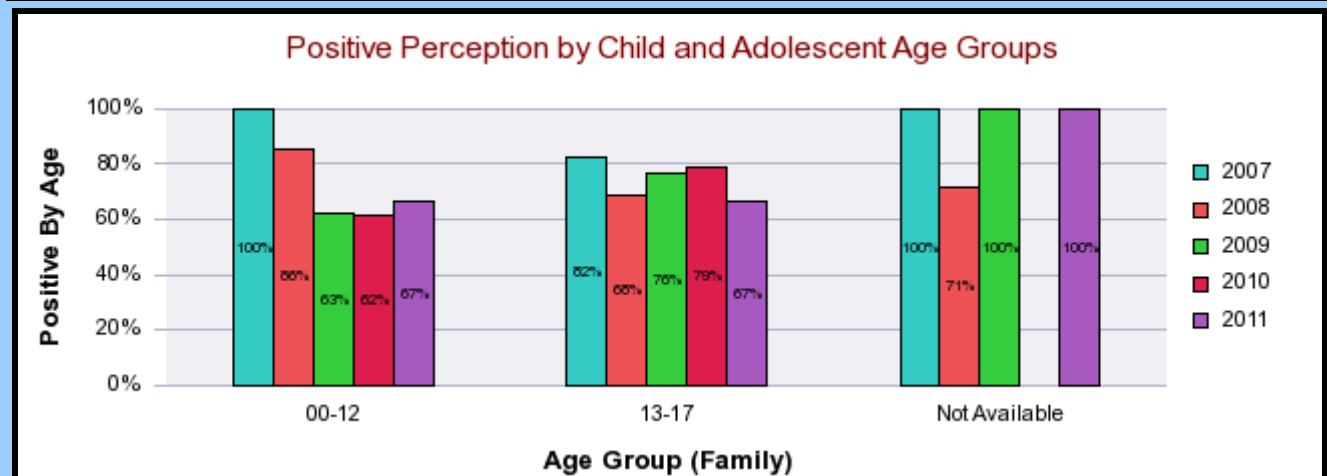
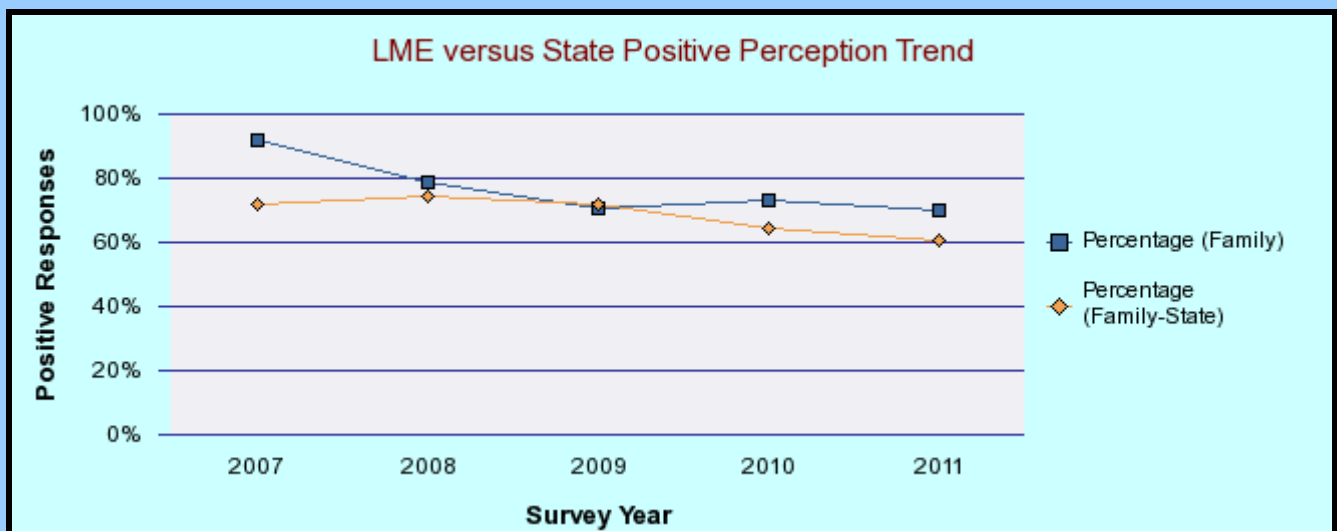


Beacon

Survey Question: I helped to choose my services

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	14	6	20	70.00%	60.22%	ABOVE
2010	30	11	41	73.17%	64.11%	ABOVE
2009	24	10	34	70.59%	71.47%	BELOW
2008	36	10	46	78.26%	73.93%	ABOVE
2007	34	3	37	91.89%	71.72%	ABOVE

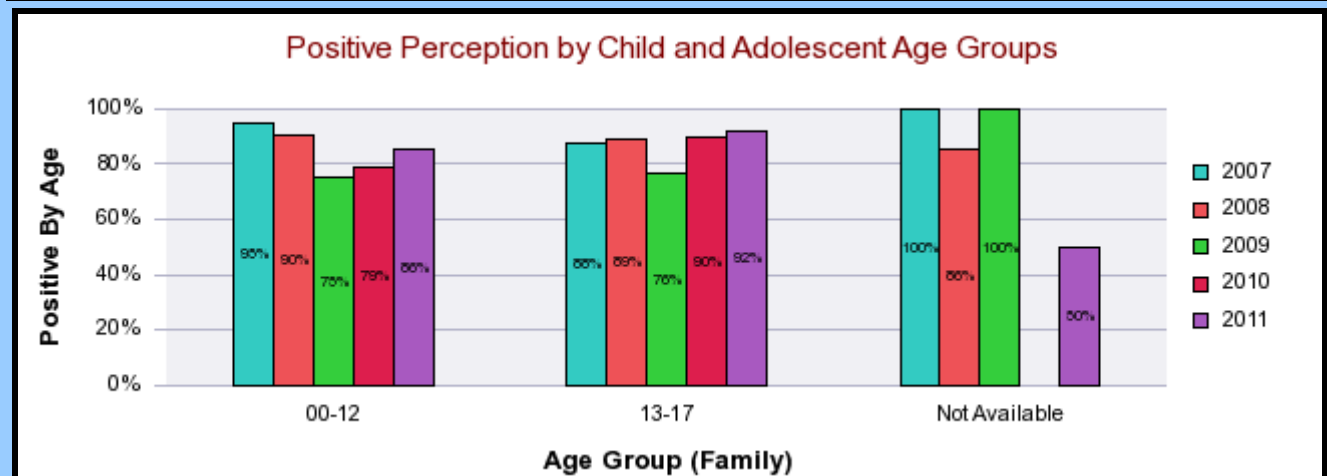
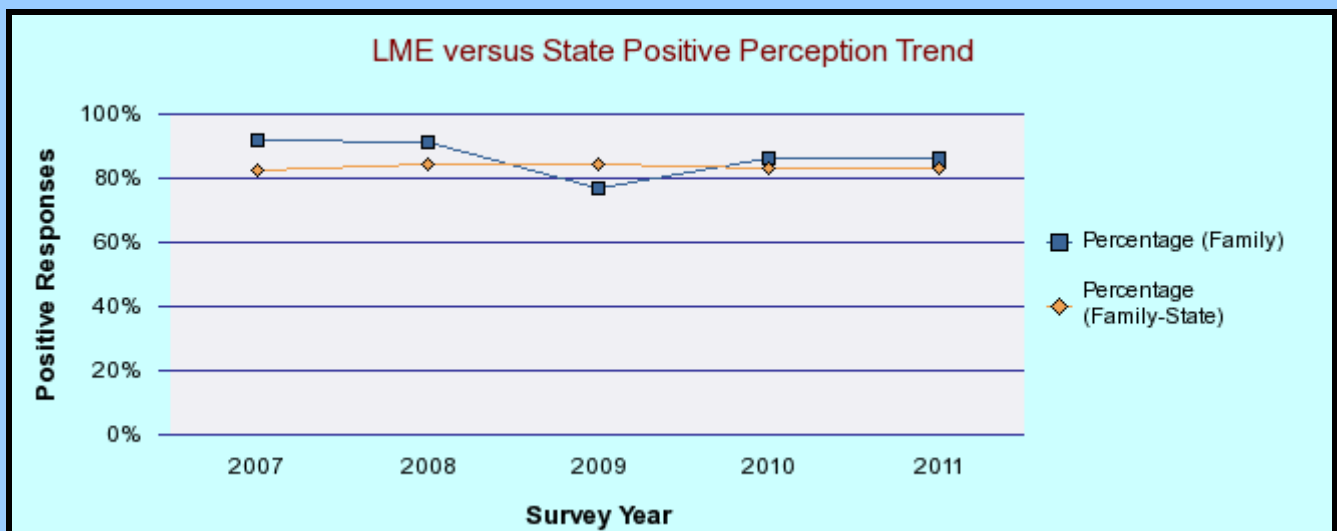


Beacon

Survey Question: I helped to choose my treatment goals

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	18	3	21	85.71%	82.95%	ABOVE
2010	37	6	43	86.05%	83.13%	ABOVE
2009	26	8	34	76.47%	83.91%	BELOW
2008	41	4	45	91.11%	84.10%	ABOVE
2007	33	3	36	91.67%	82.33%	ABOVE

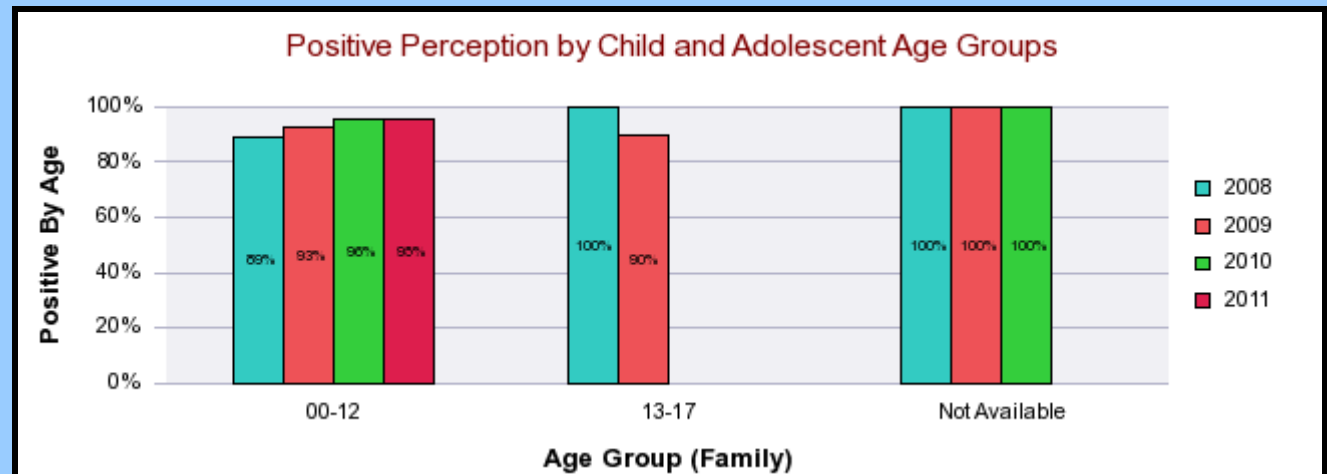
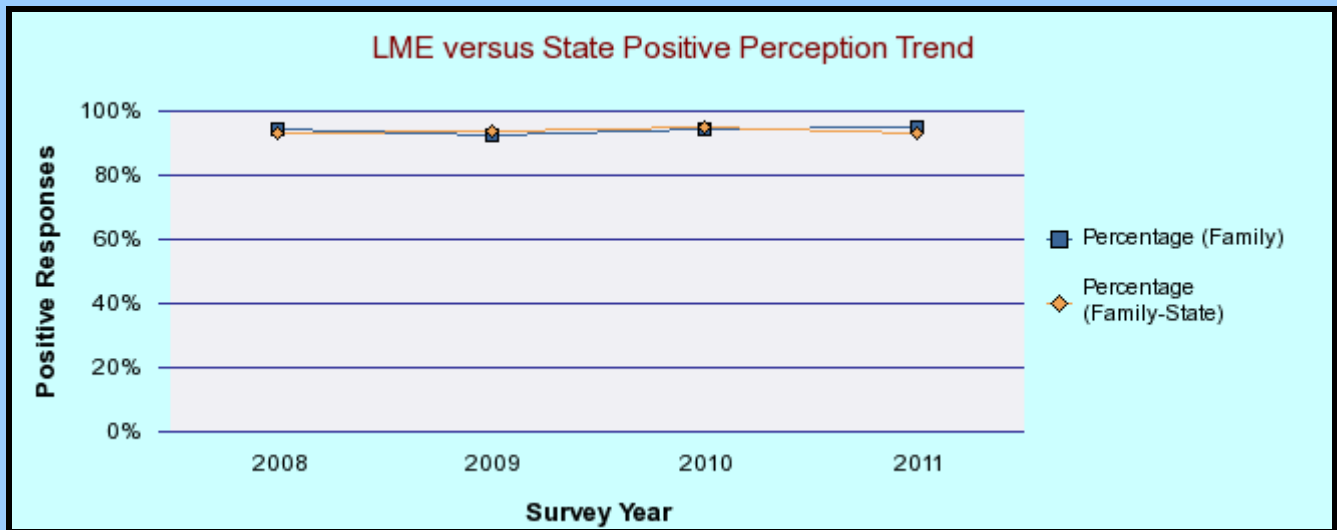


Beacon

I know people who will listen and understand me when I need to talk. has less than 5 years recorded and may have results stated in another question. Select another question.

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	19	1	20	95.00%	93.00%	ABOVE
2010	62	4	66	93.94%	94.93%	BELOW
2009	23	2	25	92.00%	93.79%	BELOW
2008	16	1	17	94.12%	92.61%	ABOVE

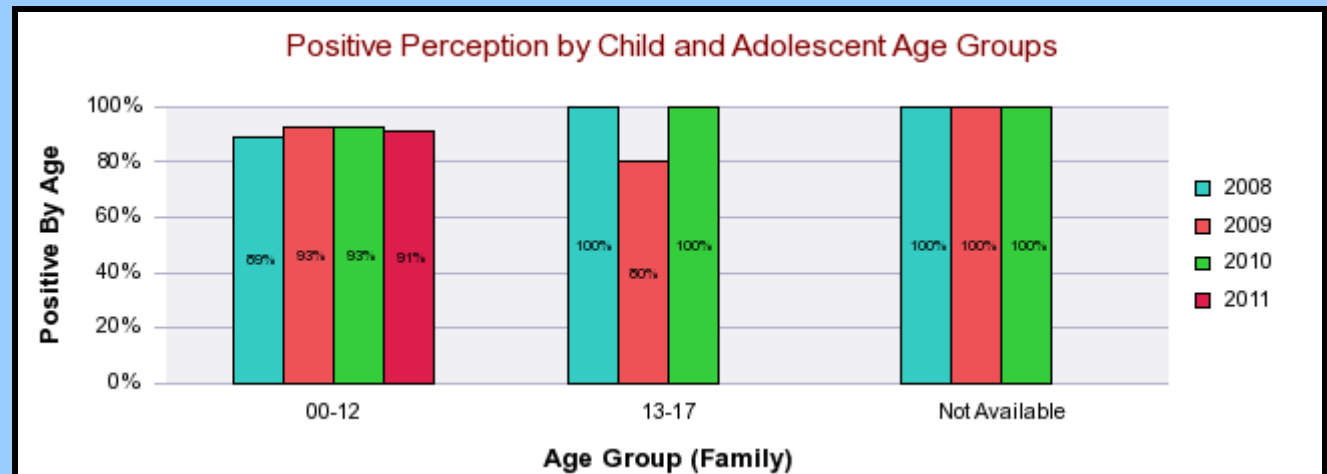
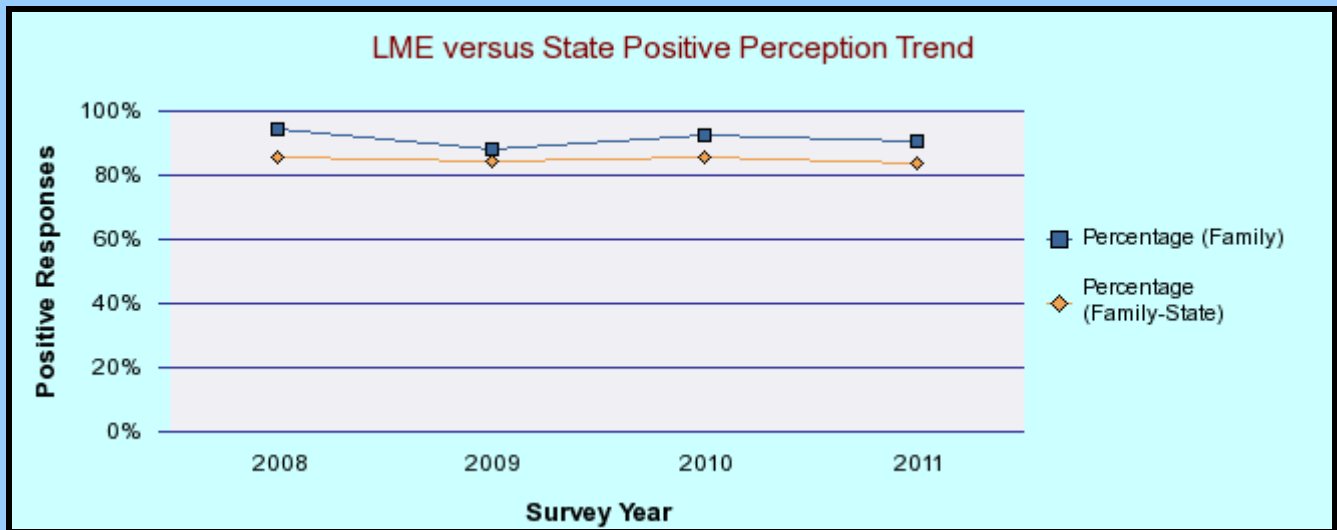


Beacon

In a crisis, I would have the support I need from family or friends. has less than 5 years recorded and may have results stated in another question. Select another question.

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	19	2	21	90.48%	83.59%	ABOVE
2010	61	5	66	92.42%	85.51%	ABOVE
2009	22	3	25	88.00%	84.33%	ABOVE
2008	16	1	17	94.12%	85.26%	ABOVE

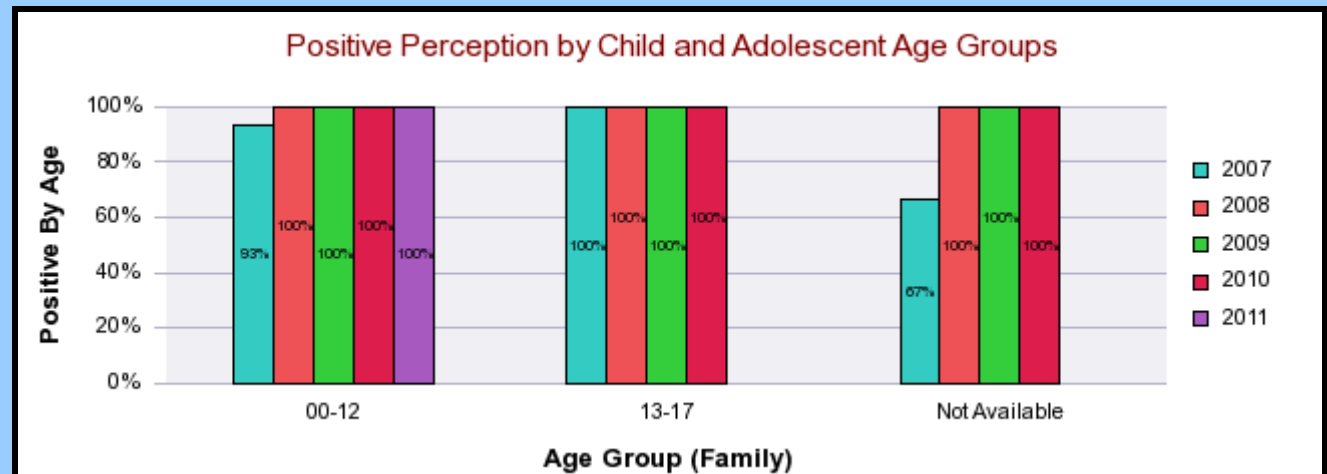
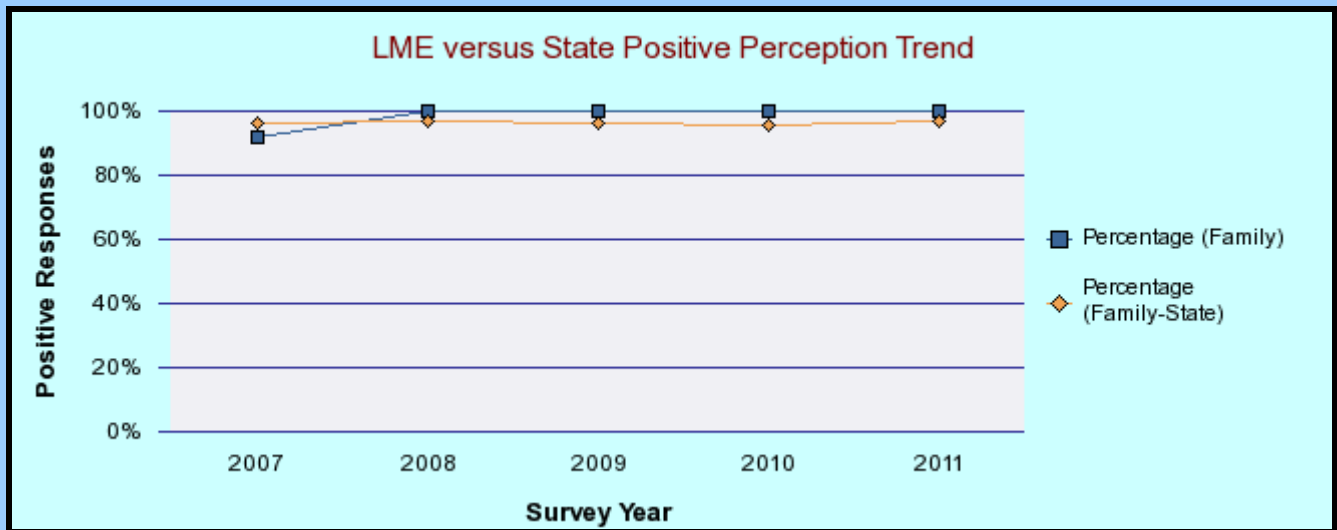


Beacon

Survey Question: I participated in my child's treatment

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	20		20	100.00%	96.80%	ABOVE
2010	67		67	100.00%	95.15%	ABOVE
2009	25		25	100.00%	95.72%	ABOVE
2008	17		17	100.00%	96.45%	ABOVE
2007	22	2	24	91.67%	95.98%	BELOW

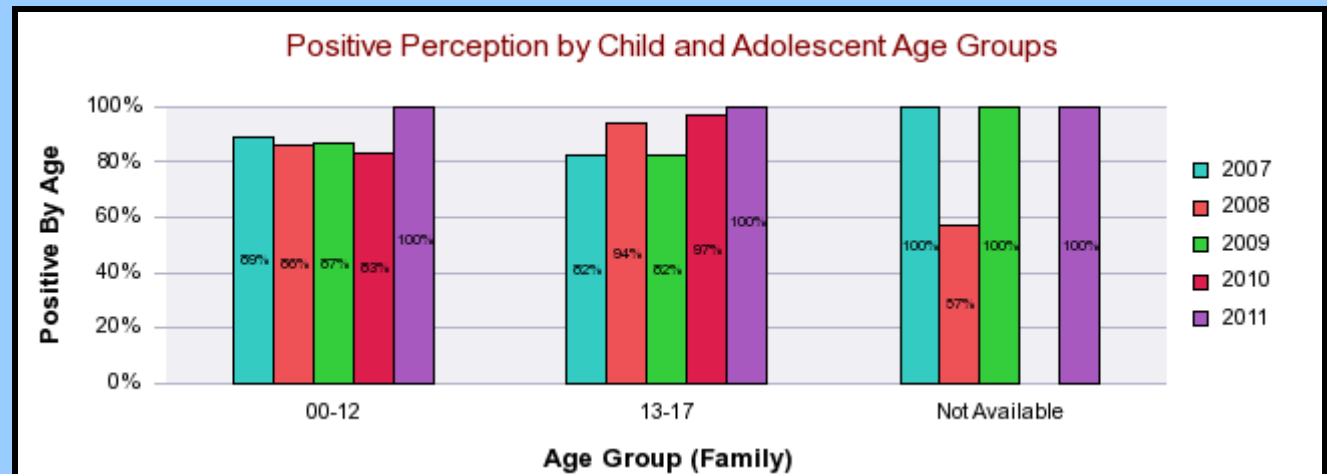
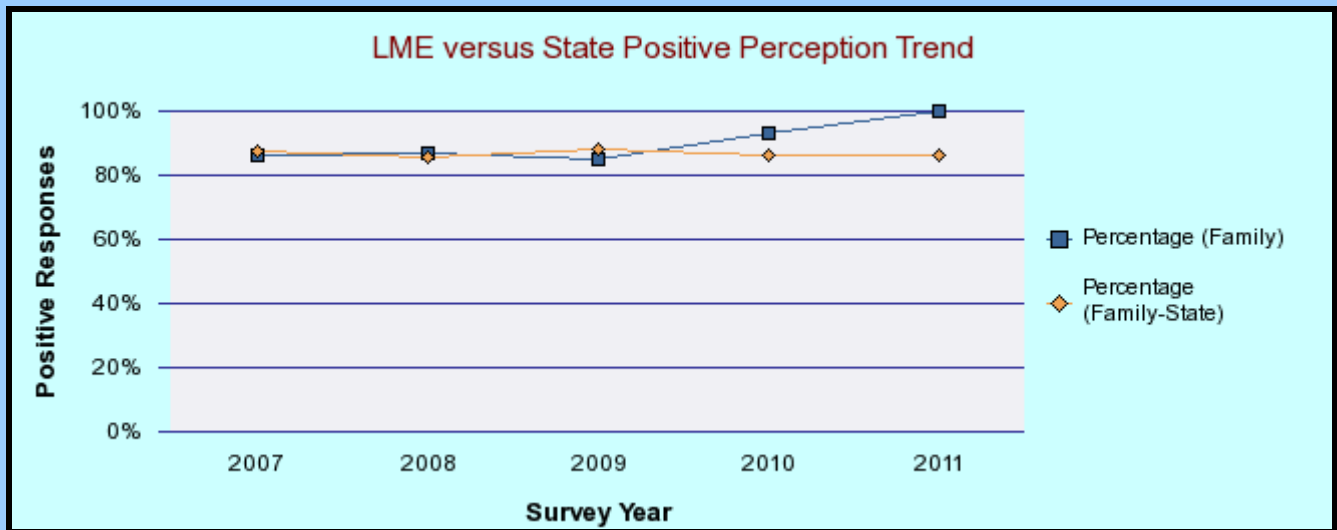


Beacon

Survey Question: I participated in my own treatment

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	20		20	100.00%	85.76%	ABOVE
2010	41	3	44	93.18%	86.33%	ABOVE
2009	28	5	33	84.85%	87.75%	BELOW
2008	40	6	46	86.96%	85.46%	ABOVE
2007	31	5	36	86.11%	86.96%	BELOW

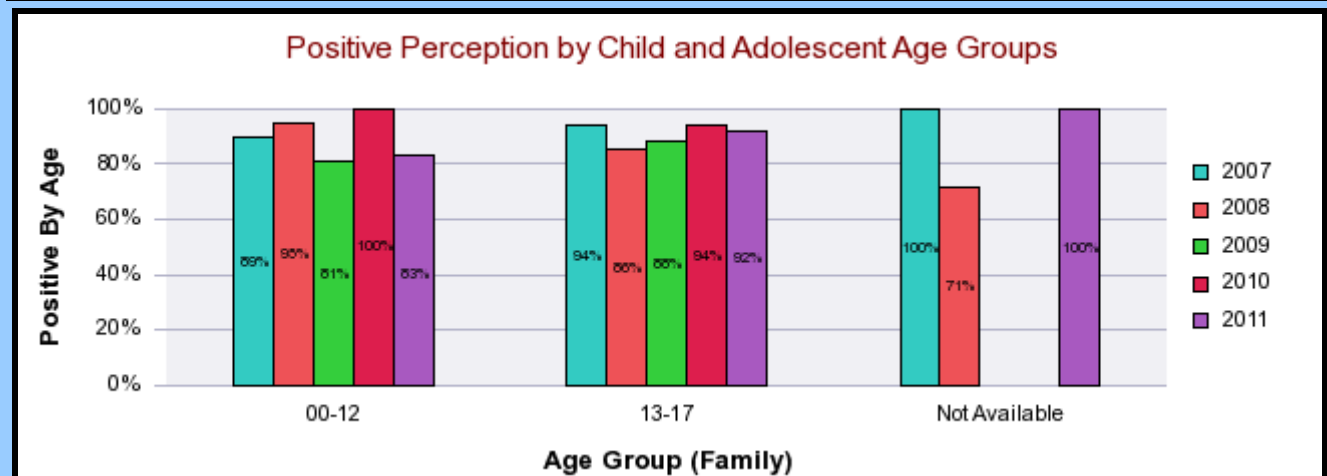
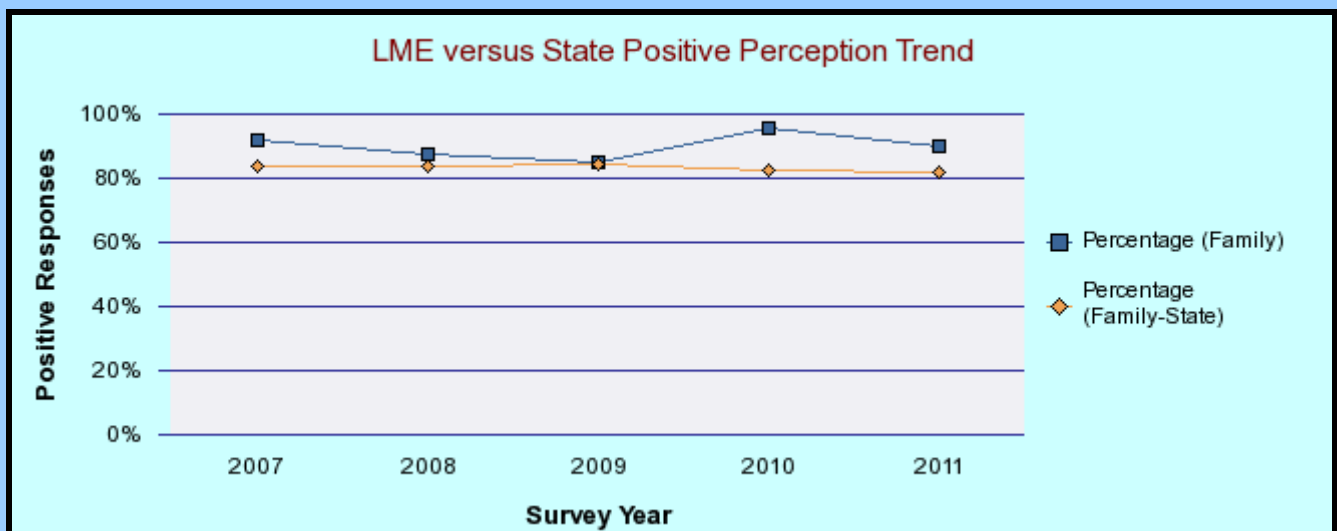


Beacon

Survey Question: I received services that were right for me

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	18	2	20	90.00%	81.83%	ABOVE
2010	44	2	46	95.65%	82.19%	ABOVE
2009	28	5	33	84.85%	84.07%	ABOVE
2008	41	6	47	87.23%	83.68%	ABOVE
2007	34	3	37	91.89%	83.44%	ABOVE

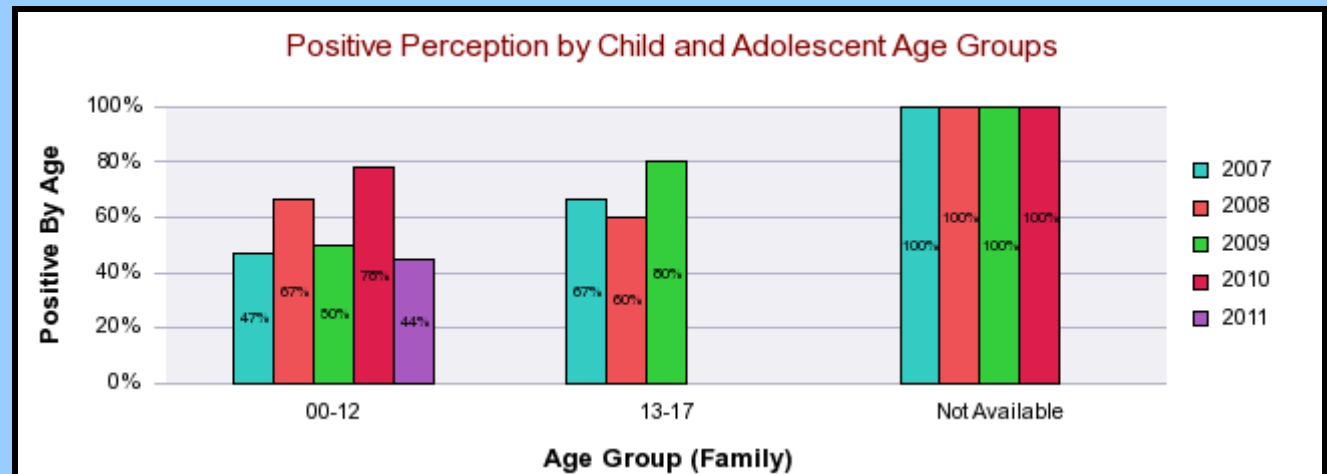
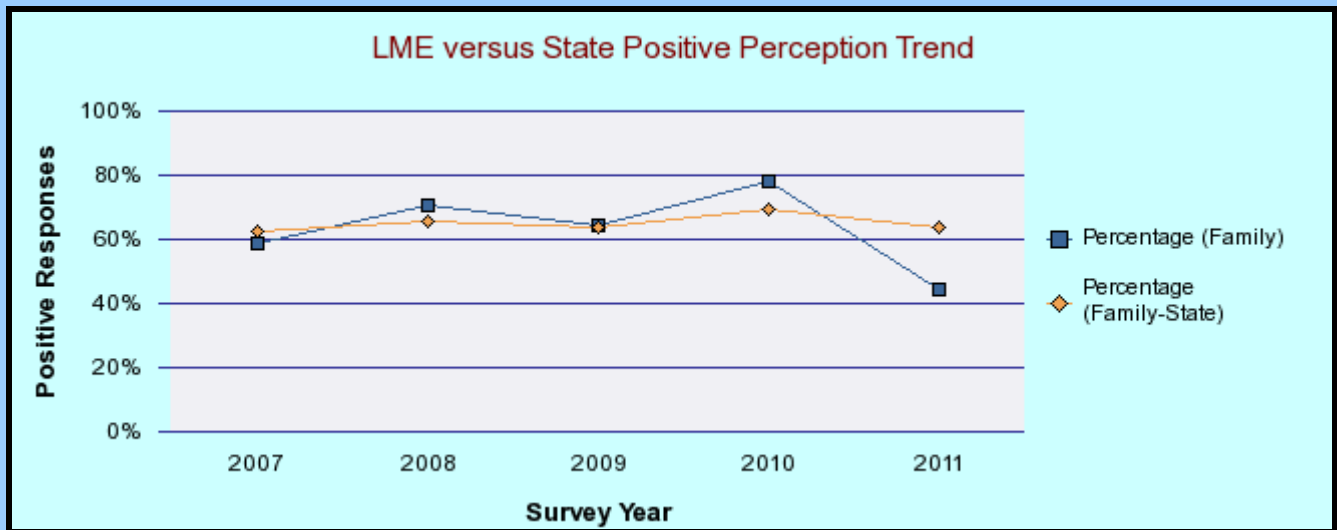


Beacon

Survey Question: My child better able to cope when things go wrong

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	8	10	18	44.44%	63.76%	BELOW
2010	52	15	67	77.61%	68.91%	ABOVE
2009	16	9	25	64.00%	63.54%	ABOVE
2008	12	5	17	70.59%	65.48%	ABOVE
2007	14	10	24	58.33%	62.02%	BELOW

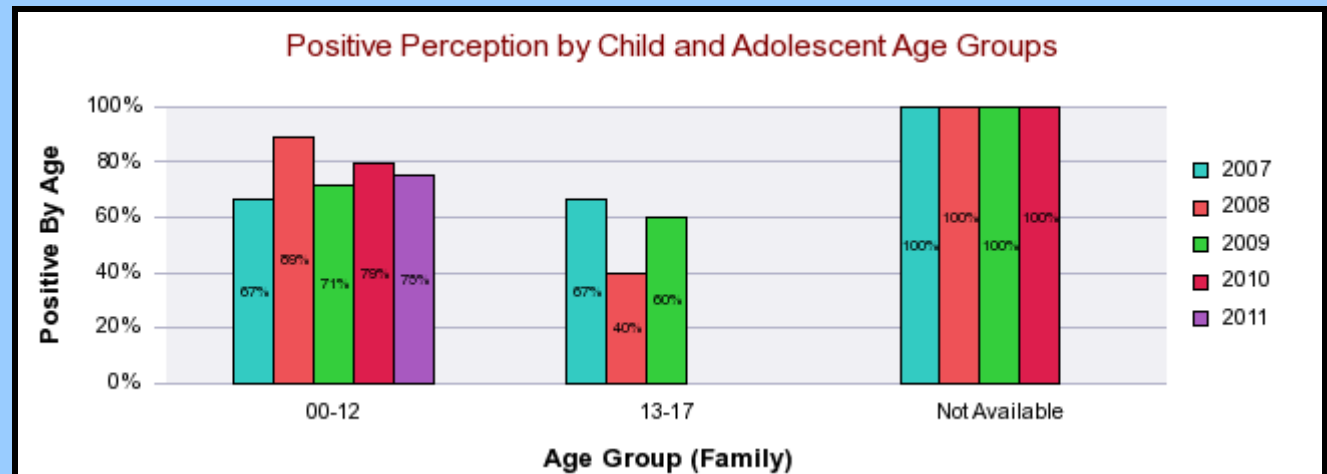
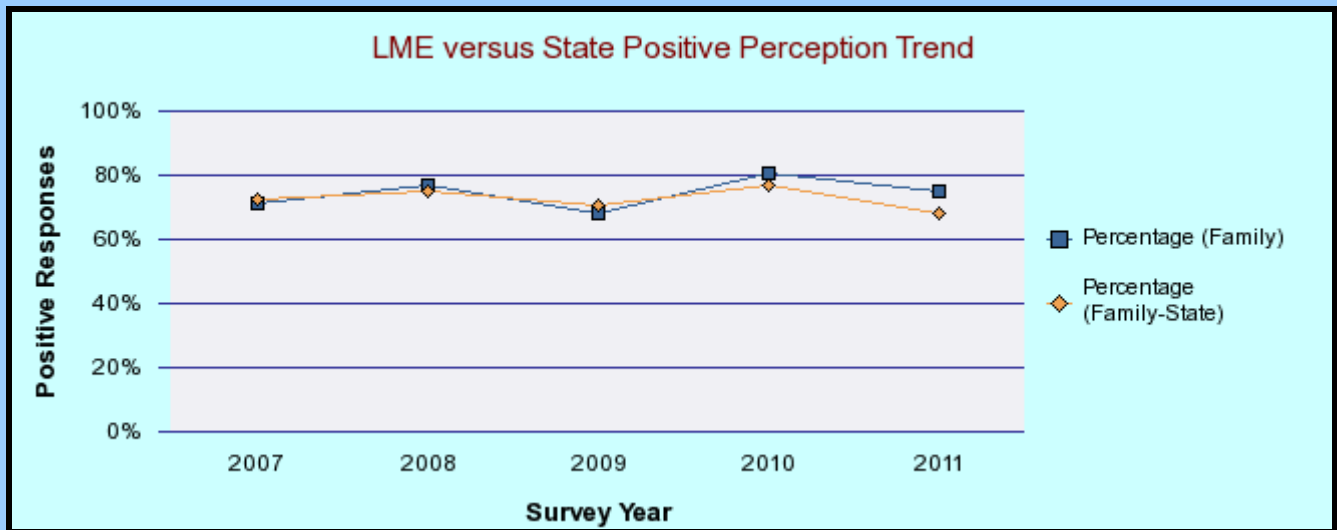


Beacon

Survey Question: My child doing better in school and/or work

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	12	4	16	75.00%	68.24%	ABOVE
2010	54	13	67	80.60%	76.85%	ABOVE
2009	17	8	25	68.00%	70.67%	BELOW
2008	13	4	17	76.47%	74.69%	ABOVE
2007	17	7	24	70.83%	72.38%	BELOW

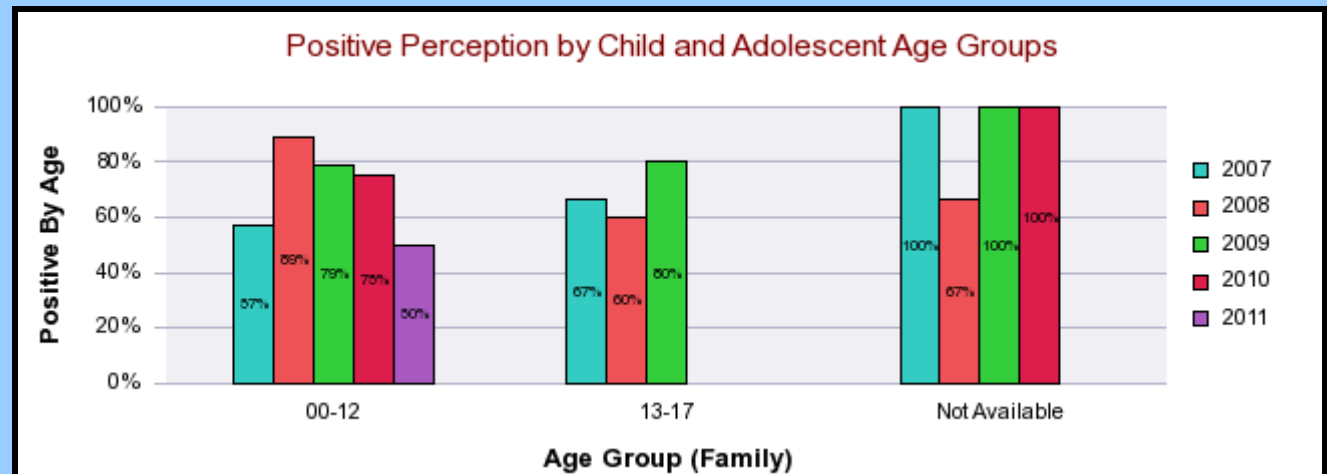
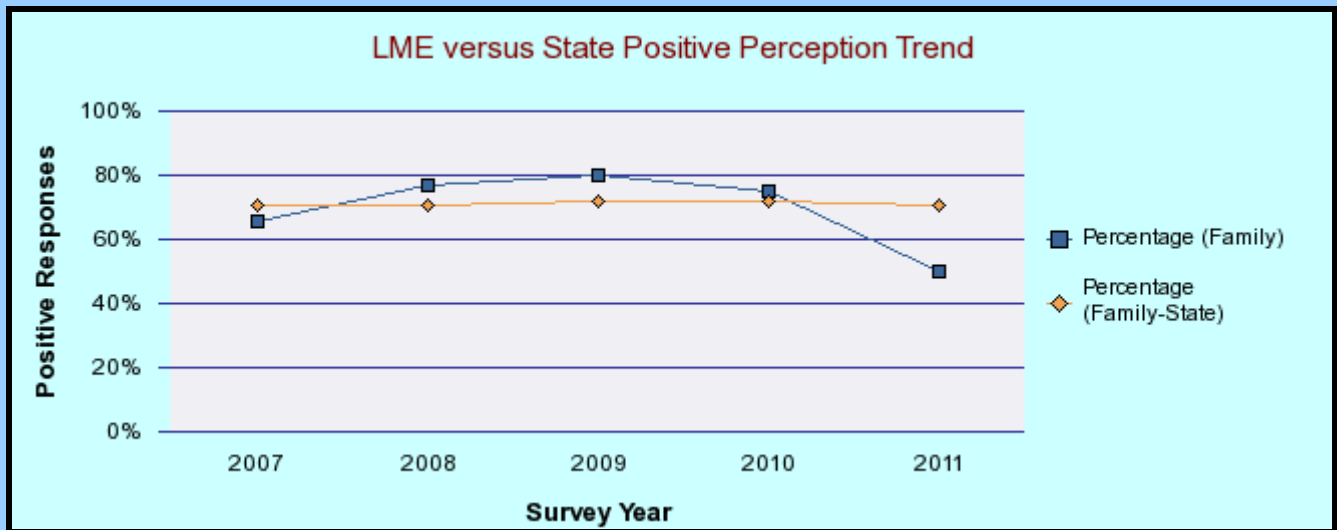


Beacon

Survey Question: My child gets along better with family members

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	9	9	18	50.00%	70.16%	BELOW
2010	50	17	67	74.63%	71.77%	ABOVE
2009	20	5	25	80.00%	71.70%	ABOVE
2008	13	4	17	76.47%	70.42%	ABOVE
2007	15	8	23	65.22%	70.72%	BELOW

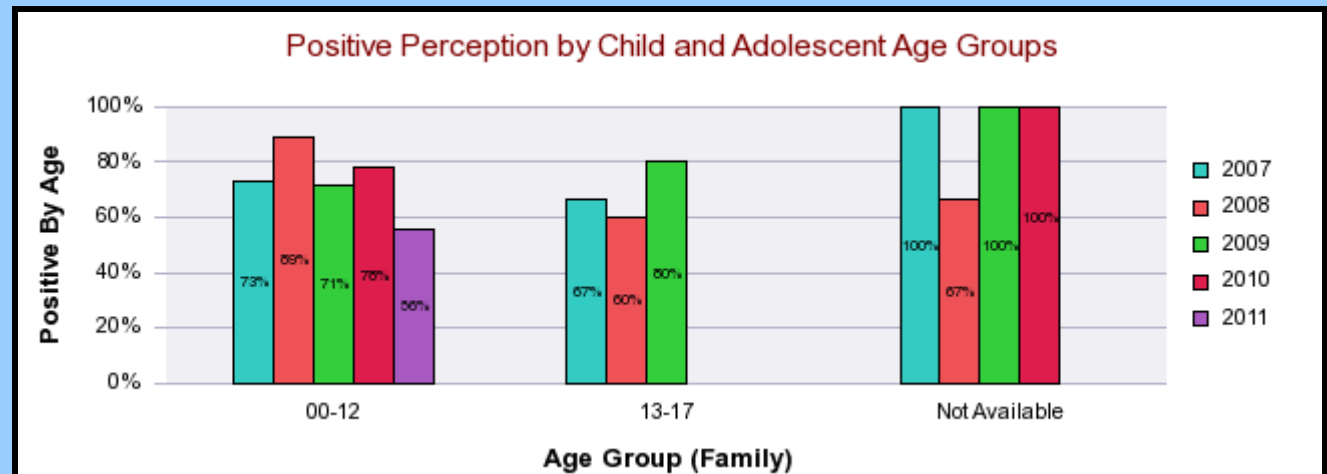
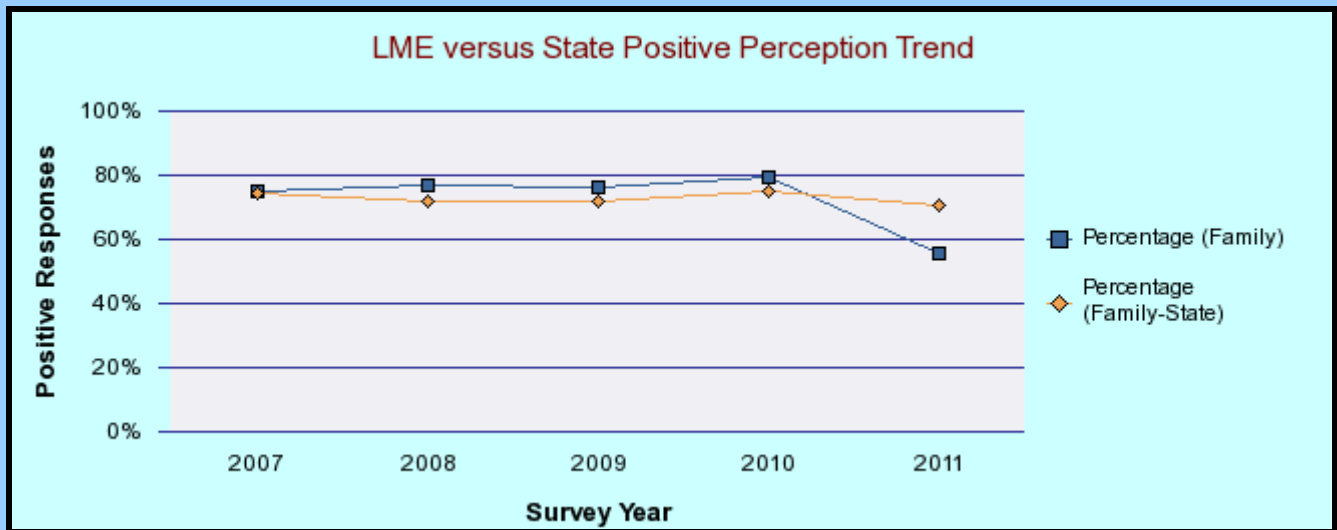


Beacon

Survey Question: My child gets along better with friends and other people

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	10	8	18	55.56%	70.60%	BELOW
2010	53	14	67	79.10%	74.65%	ABOVE
2009	19	6	25	76.00%	71.47%	ABOVE
2008	13	4	17	76.47%	71.52%	ABOVE
2007	18	6	24	75.00%	74.35%	ABOVE

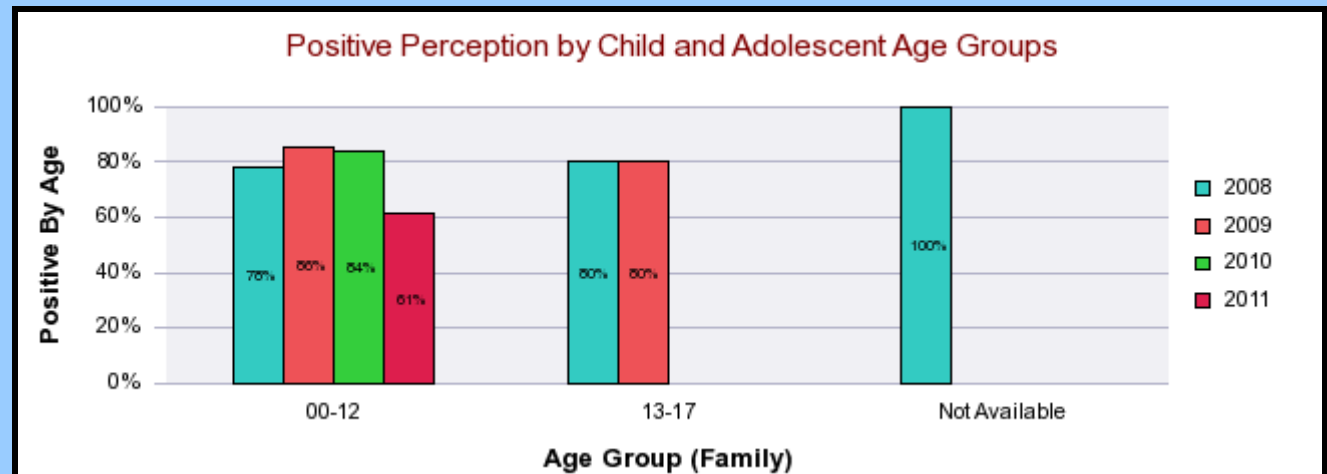
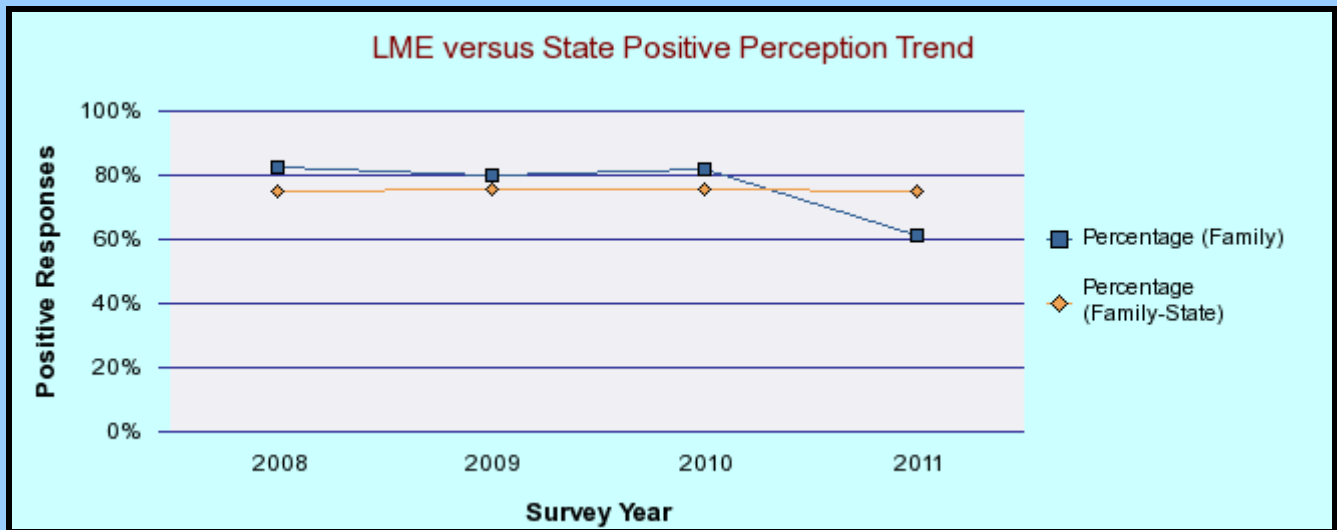


Beacon

My child is better able to do things he or she wants to do. has less than 5 years recorded and may have results stated in another question. Select another question.

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	11	7	18	61.11%	74.74%	BELOW
2010	54	12	66	81.82%	75.64%	ABOVE
2009	20	5	25	80.00%	75.21%	ABOVE
2008	14	3	17	82.35%	74.80%	ABOVE

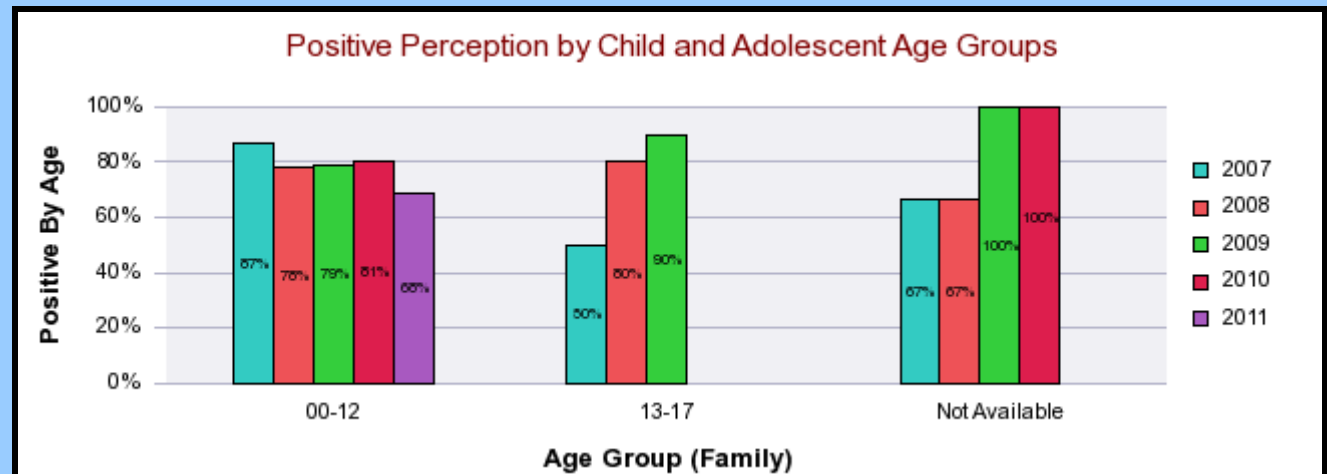
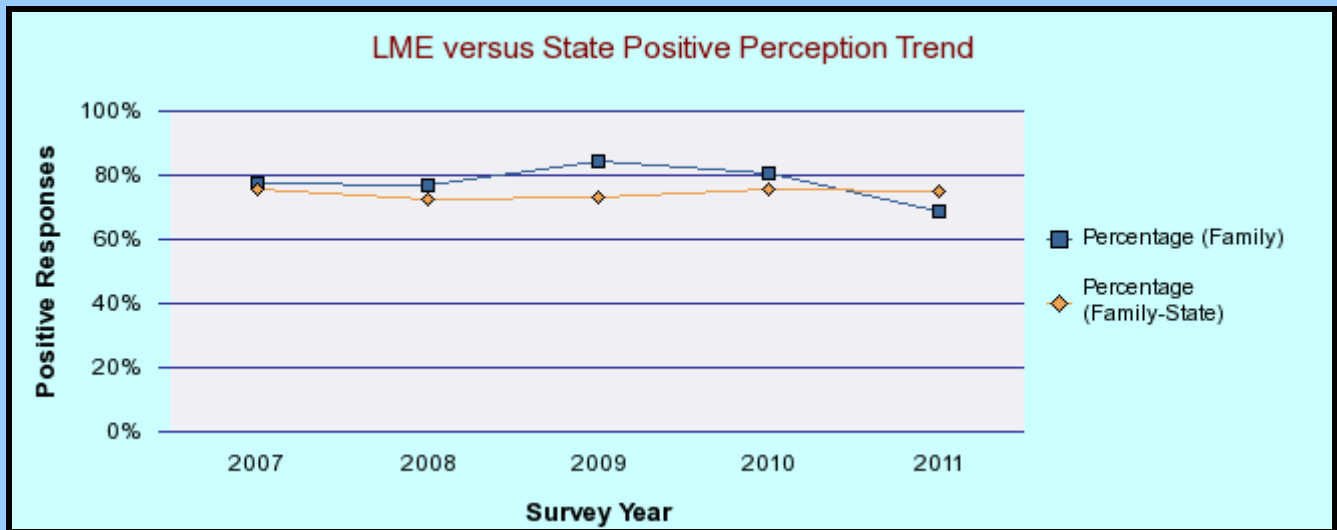


Beacon

Survey Question: My child is better at handling daily life

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	13	6	19	68.42%	74.50%	BELOW
2010	53	13	66	80.30%	75.73%	ABOVE
2009	21	4	25	84.00%	72.80%	ABOVE
2008	13	4	17	76.47%	72.46%	ABOVE
2007	17	5	22	77.27%	75.65%	ABOVE

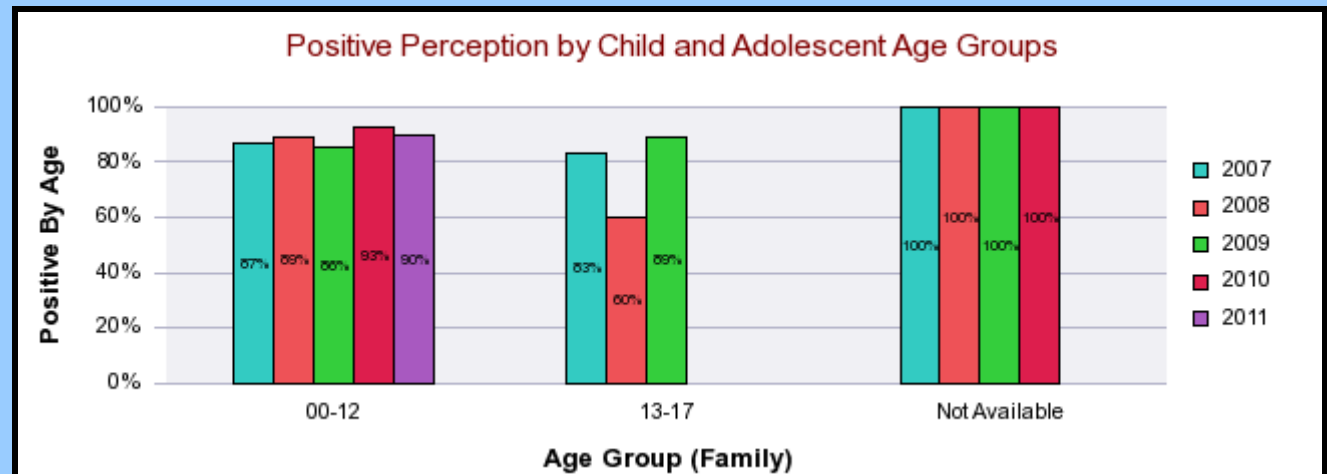
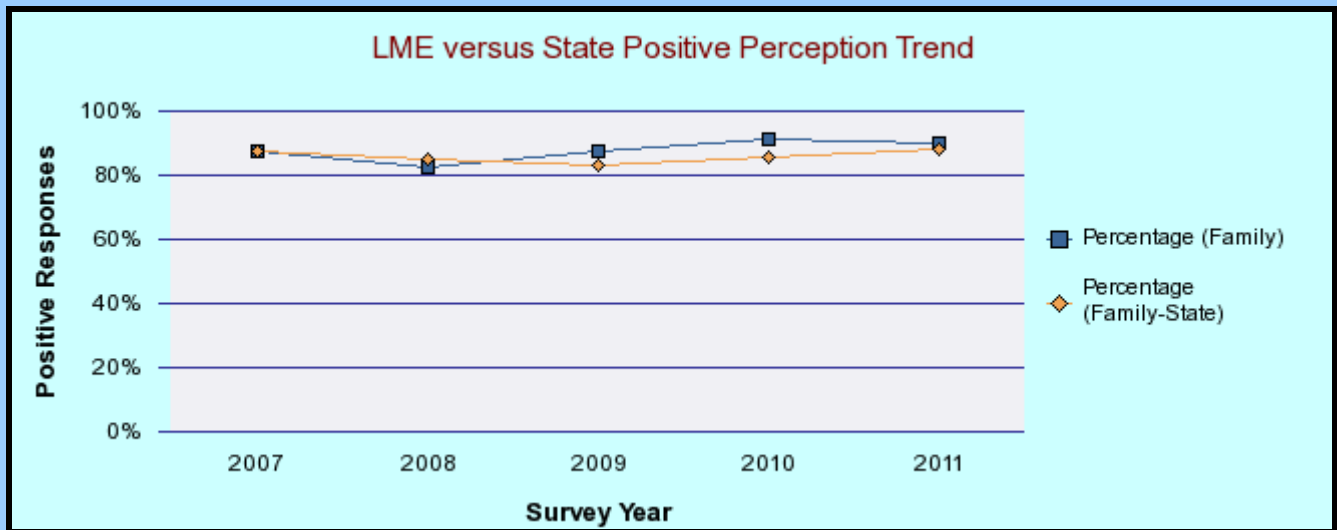


Beacon

Survey Question: My family got as much help as we needed for my child

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	17	2	19	89.47%	87.64%	ABOVE
2010	61	6	67	91.04%	85.20%	ABOVE
2009	21	3	24	87.50%	82.67%	ABOVE
2008	14	3	17	82.35%	84.76%	BELOW
2007	21	3	24	87.50%	87.18%	ABOVE

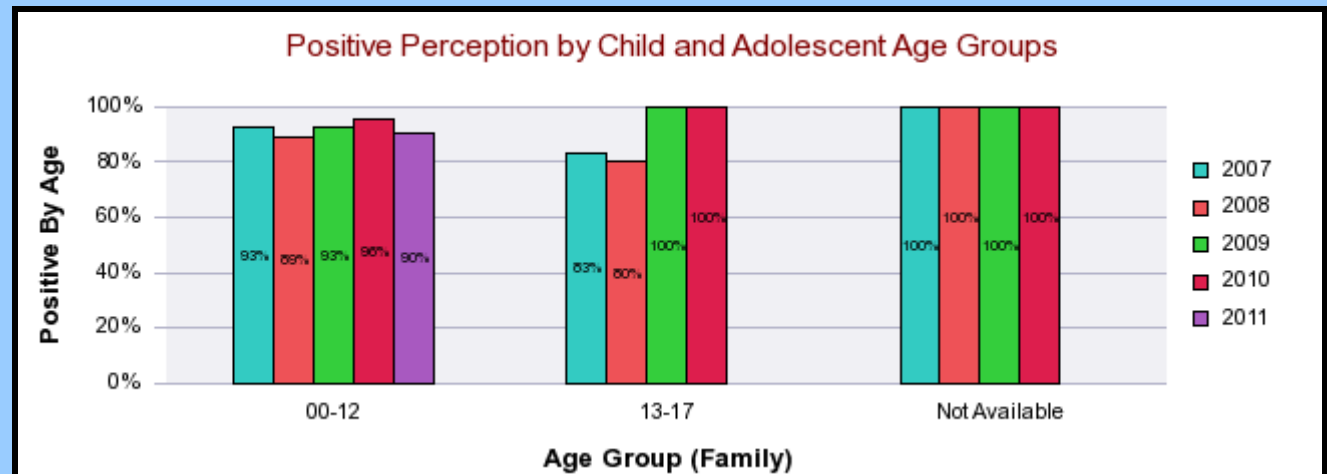
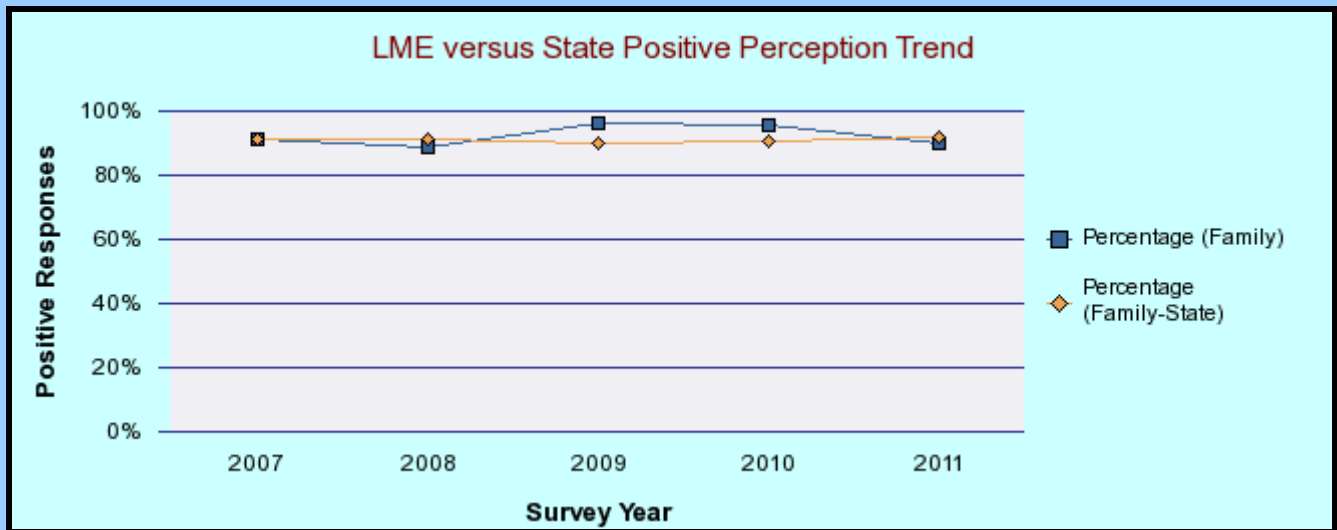


Beacon

Survey Question: My family got the help we wanted for my child

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	18	2	20	90.00%	91.51%	BELOW
2010	64	3	67	95.52%	90.29%	ABOVE
2009	23	1	24	95.83%	89.88%	ABOVE
2008	15	2	17	88.24%	90.76%	BELOW
2007	21	2	23	91.30%	91.08%	ABOVE

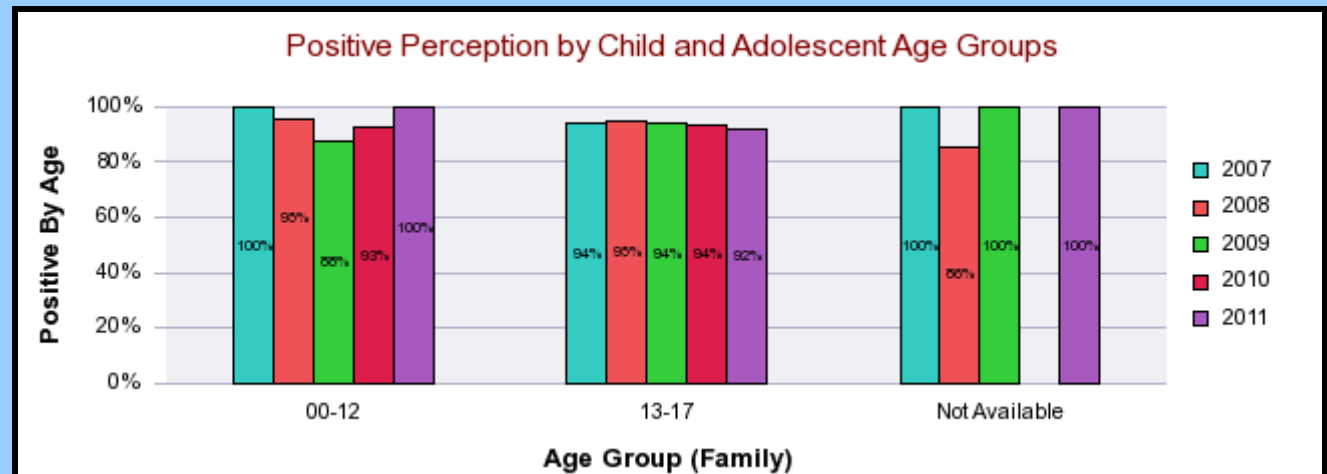
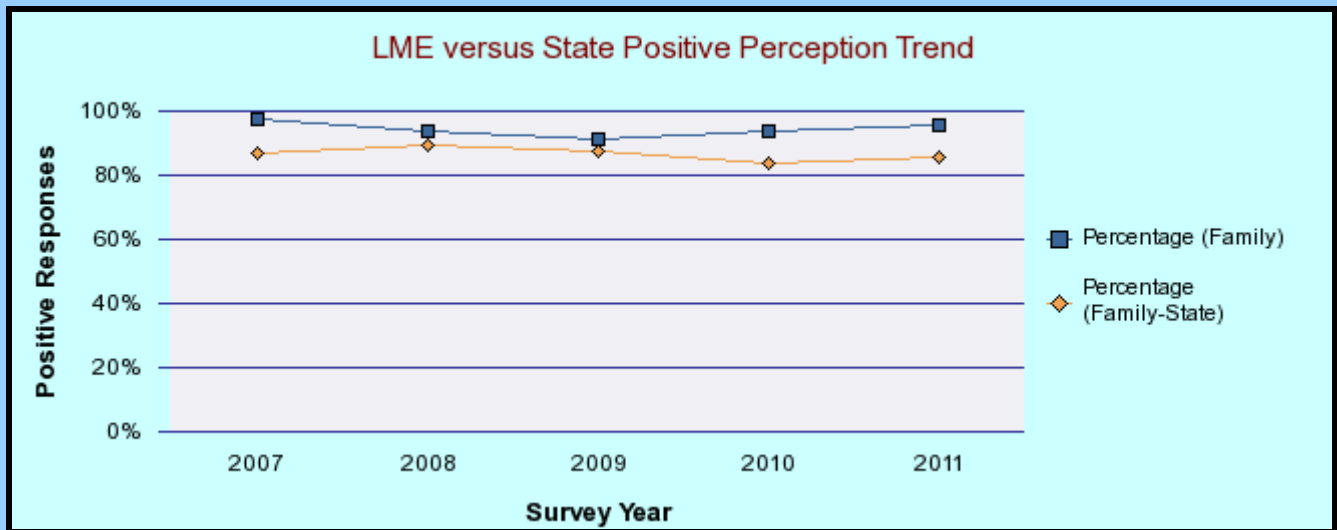


Beacon

Survey Question: Overall, I am satisfied with the services I received

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	20	1	21	95.24%	85.57%	ABOVE
2010	42	3	45	93.33%	83.43%	ABOVE
2009	30	3	33	90.91%	87.32%	ABOVE
2008	45	3	48	93.75%	89.08%	ABOVE
2007	35	1	36	97.22%	86.34%	ABOVE

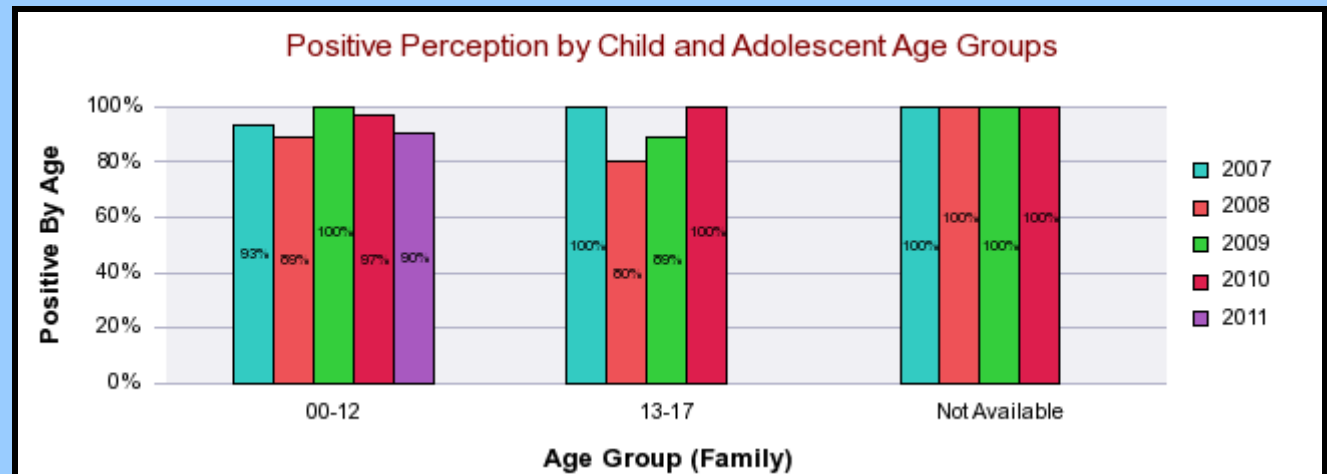
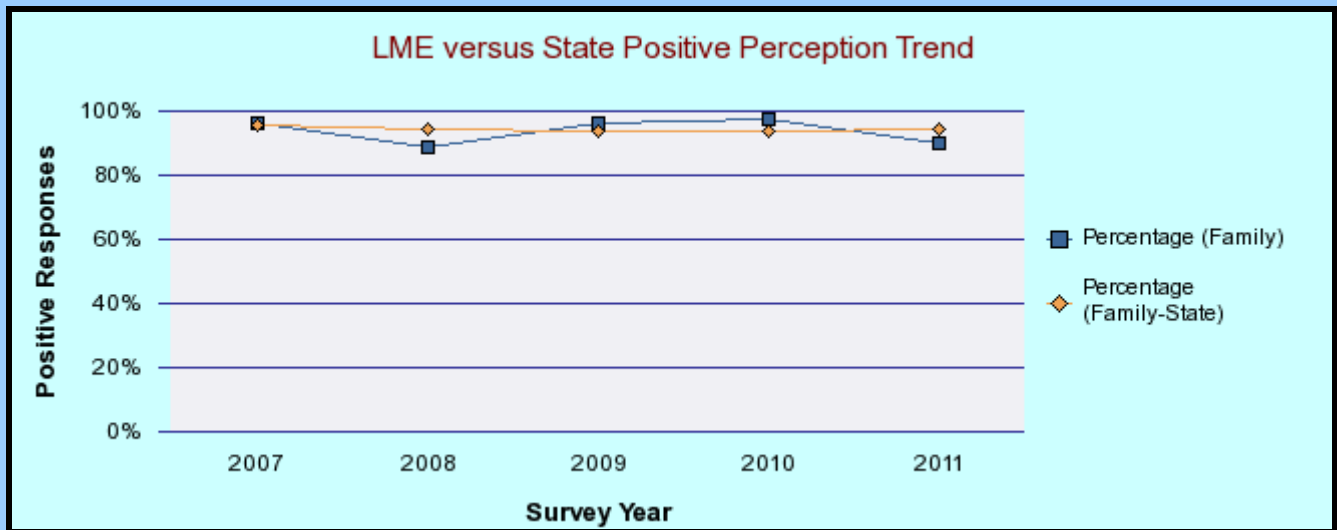


Beacon

Survey Question: Overall, I am satisfied with the services my child received

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	18	2	20	90.00%	94.02%	BELOW
2010	65	2	67	97.01%	93.39%	ABOVE
2009	23	1	24	95.83%	93.36%	ABOVE
2008	15	2	17	88.24%	94.18%	BELOW
2007	23	1	24	95.83%	95.13%	ABOVE

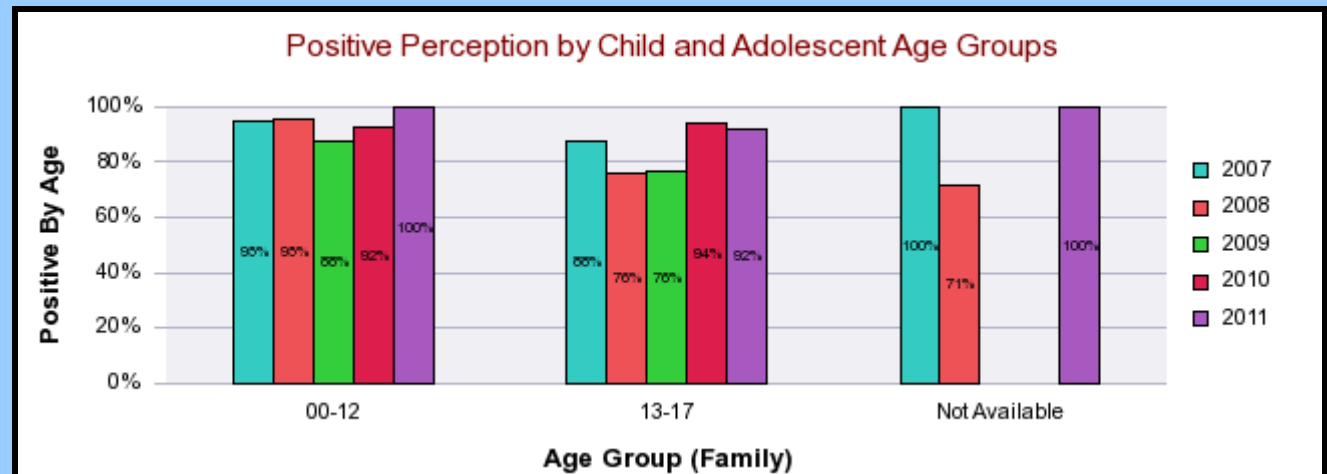
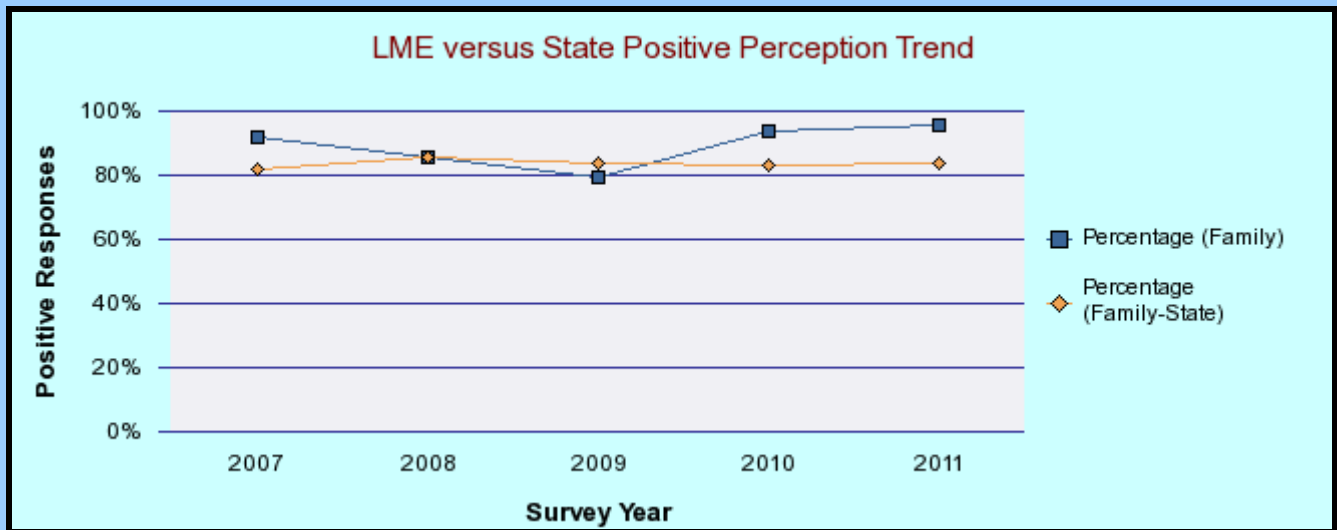


Beacon

Survey Question: Services was available at times that were convenient for me

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	20	1	21	95.24%	83.29%	ABOVE
2010	42	3	45	93.33%	82.68%	ABOVE
2009	27	7	34	79.41%	83.31%	BELOW
2008	41	7	48	85.42%	85.28%	ABOVE
2007	33	3	36	91.67%	81.43%	ABOVE

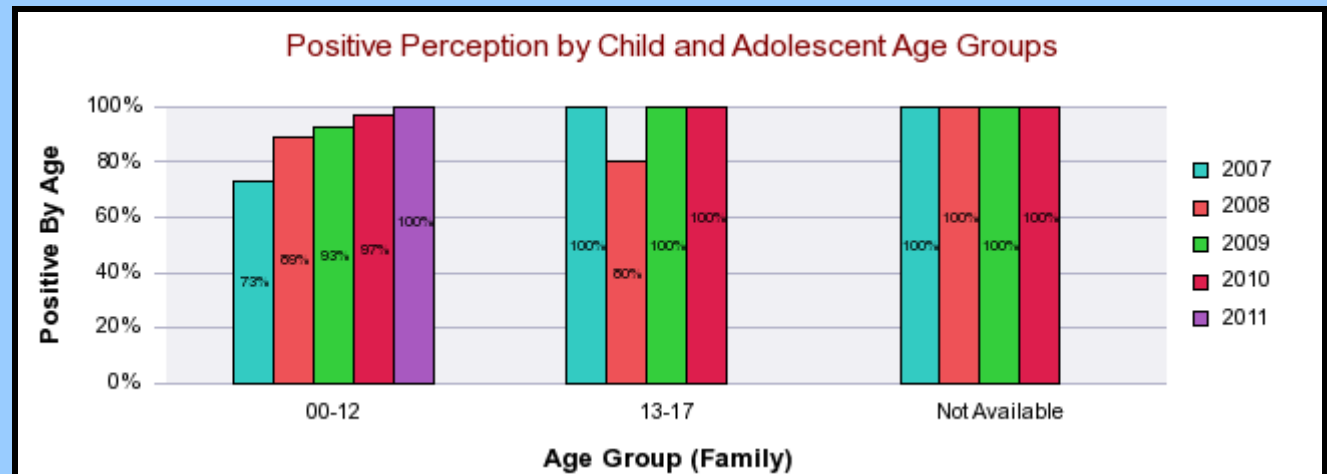
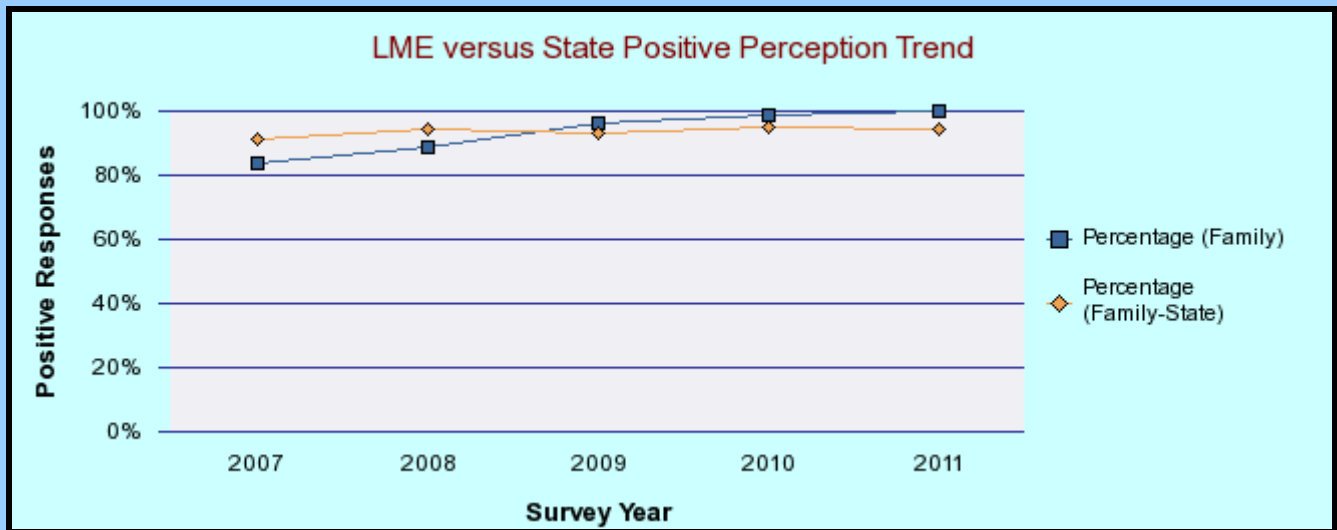


Beacon

Survey Question: Services were available at times that were convenient for us

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	19		19	100.00%	94.02%	ABOVE
2010	66	1	67	98.51%	94.50%	ABOVE
2009	24	1	25	96.00%	92.70%	ABOVE
2008	15	2	17	88.24%	93.90%	BELOW
2007	20	4	24	83.33%	91.21%	BELOW

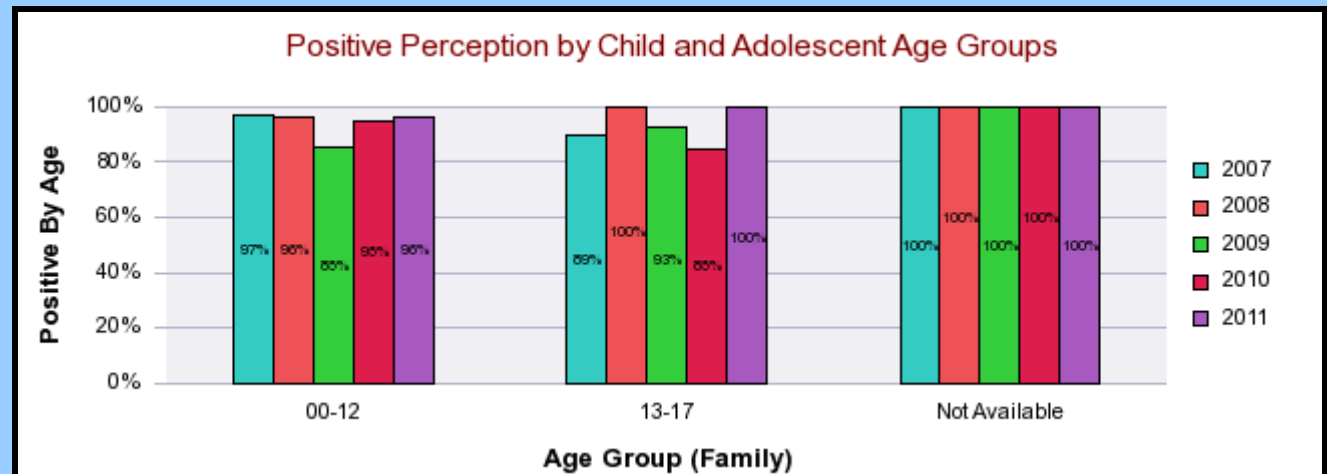
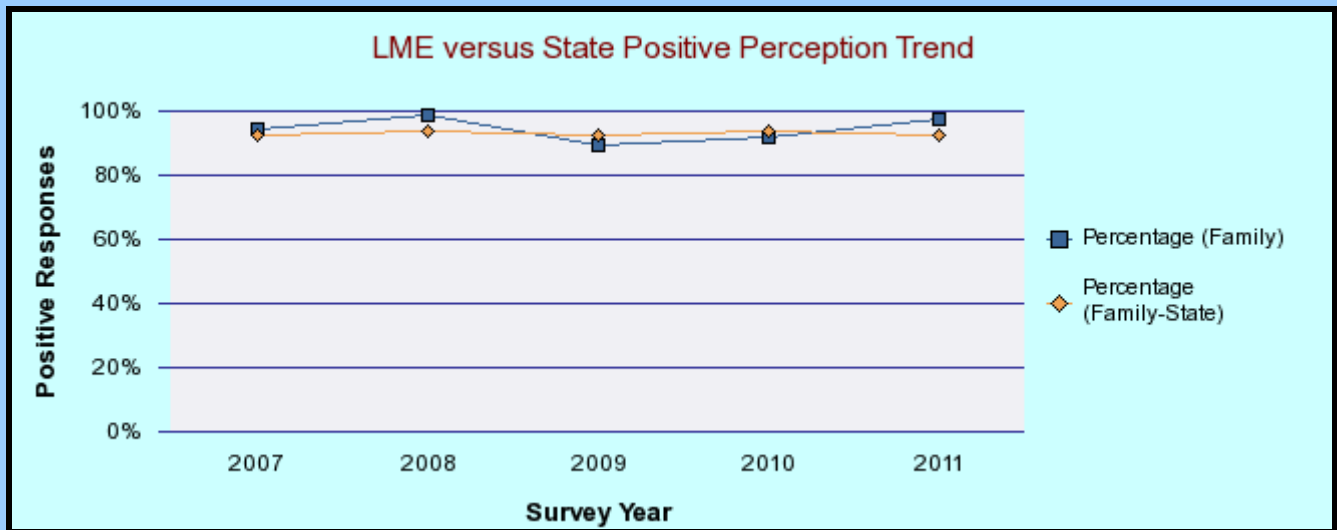


Beacon

Survey Question: Staff respected my family's religious/spiritual beliefs

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	39	1	40	97.50%	92.17%	ABOVE
2010	100	9	109	91.74%	93.81%	BELOW
2009	50	6	56	89.29%	92.32%	BELOW
2008	58	1	59	98.31%	93.29%	ABOVE
2007	50	3	53	94.34%	92.38%	ABOVE

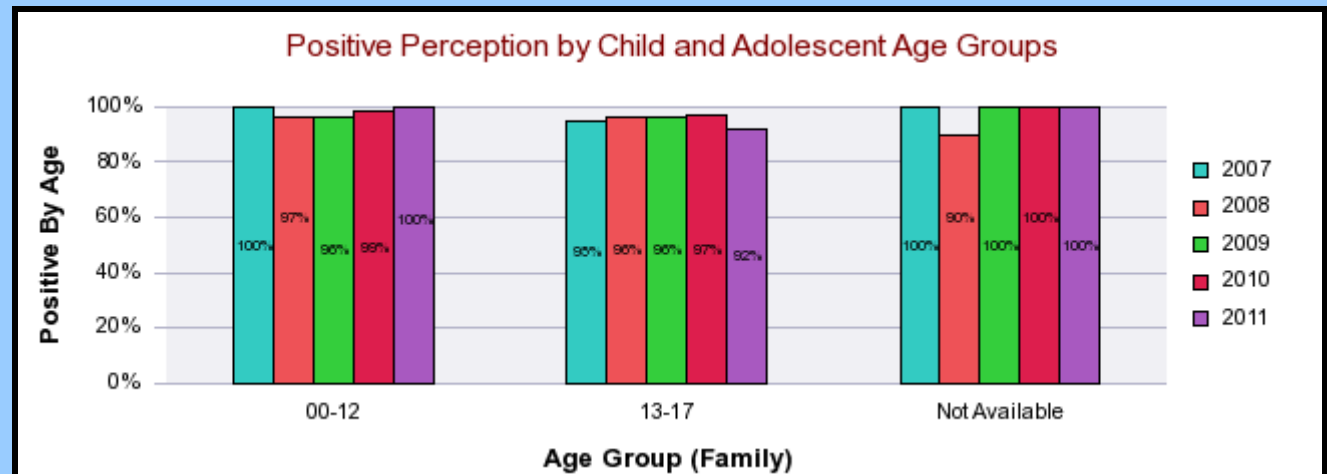
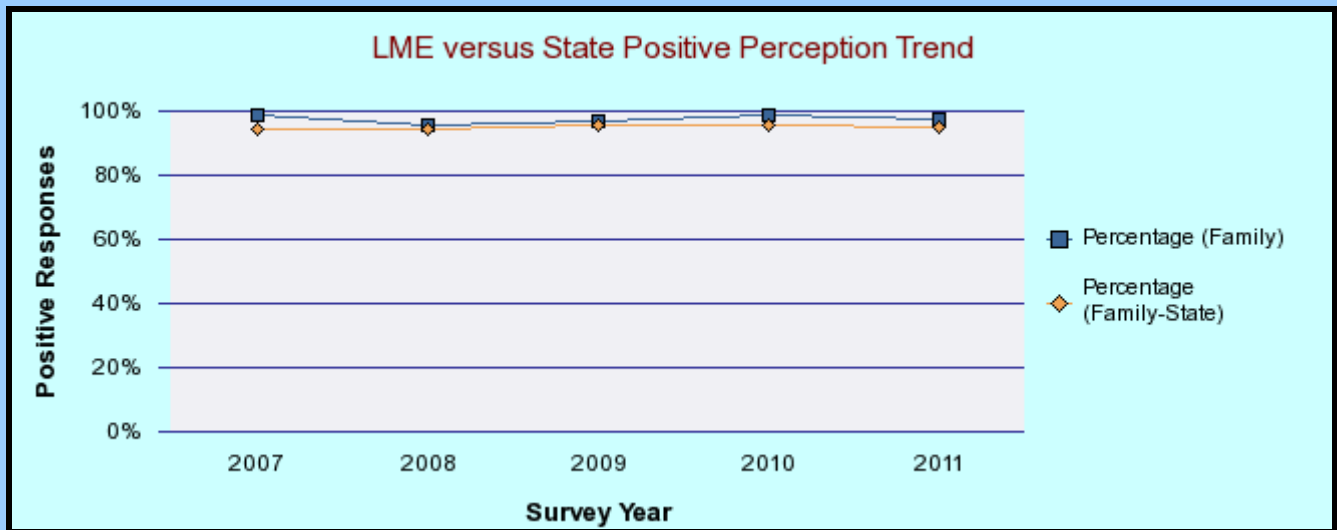


Beacon

Survey Question: Staff spoke with me in a way that I understood

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	40	1	41	97.56%	94.97%	ABOVE
2010	110	2	112	98.21%	95.48%	ABOVE
2009	55	2	57	96.49%	95.49%	ABOVE
2008	60	3	63	95.24%	94.28%	ABOVE
2007	56	1	57	98.25%	94.23%	ABOVE

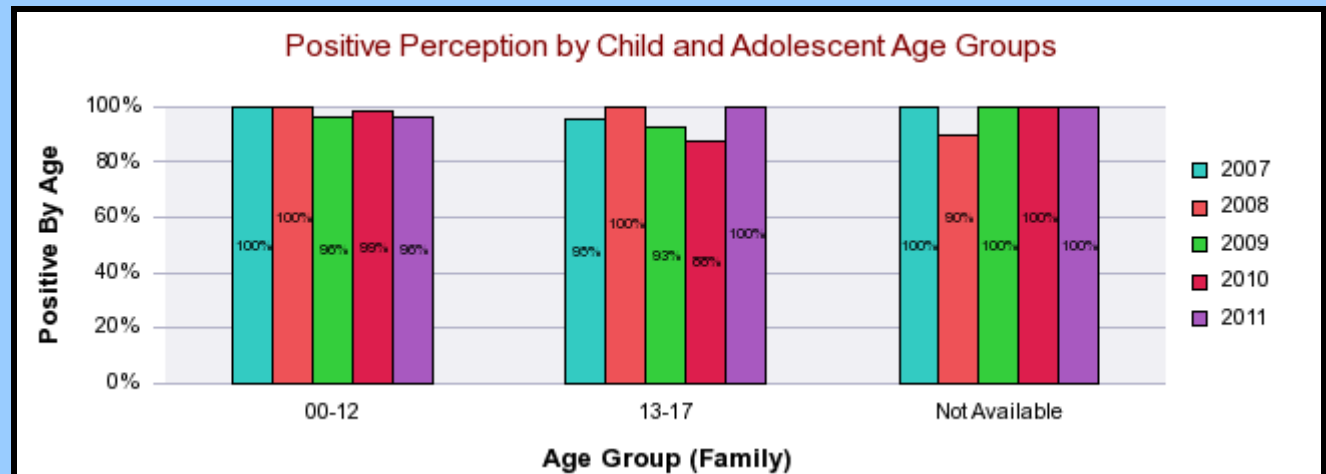
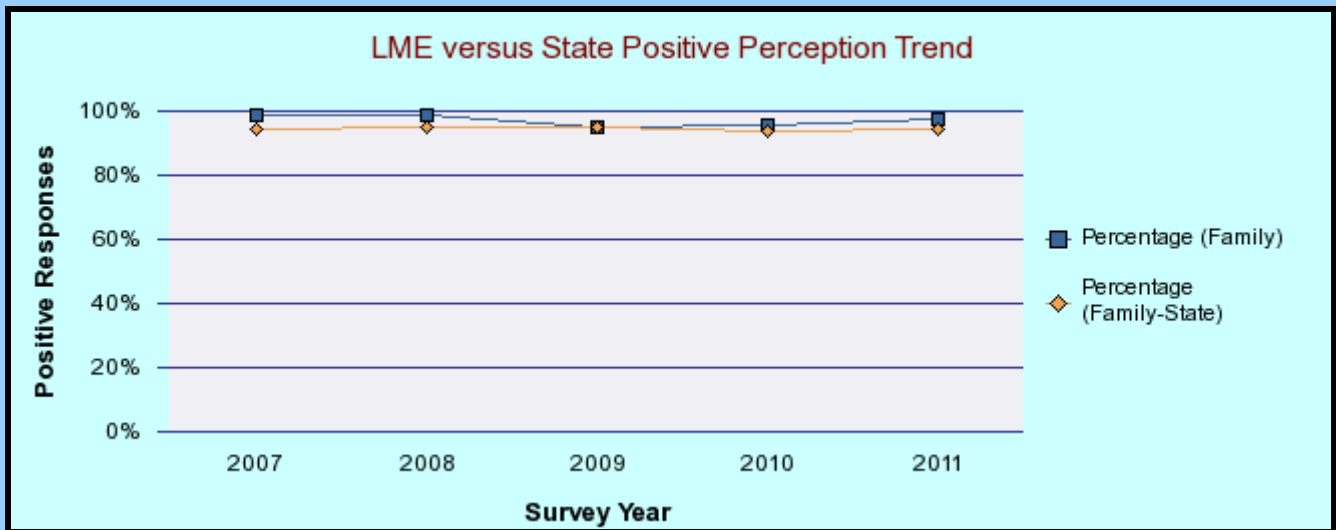


Beacon

Survey Question: Staff treated me with respect

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	40	1	41	97.56%	94.15%	ABOVE
2010	108	5	113	95.58%	93.64%	ABOVE
2009	54	3	57	94.74%	94.79%	BELOW
2008	61	1	62	98.39%	94.59%	ABOVE
2007	57	1	58	98.28%	93.90%	ABOVE

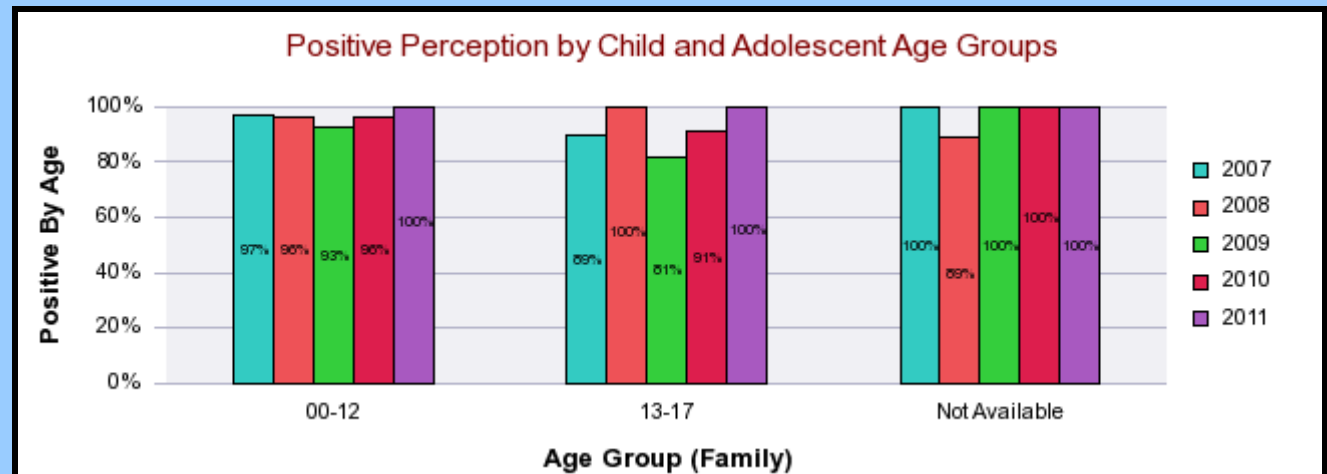
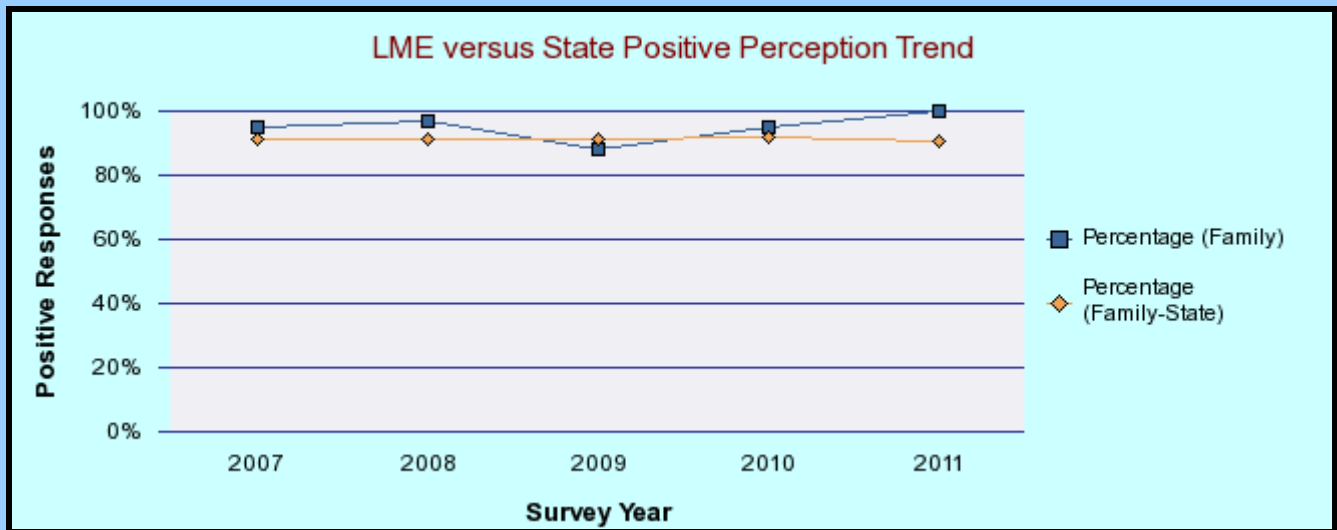


Beacon

Survey Question: Staff were sensitive to my cultural/ethnic background

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	40		40	100.00%	90.16%	ABOVE
2010	104	6	110	94.55%	91.43%	ABOVE
2009	50	7	57	87.72%	90.98%	BELOW
2008	57	2	59	96.61%	90.75%	ABOVE
2007	52	3	55	94.55%	91.26%	ABOVE

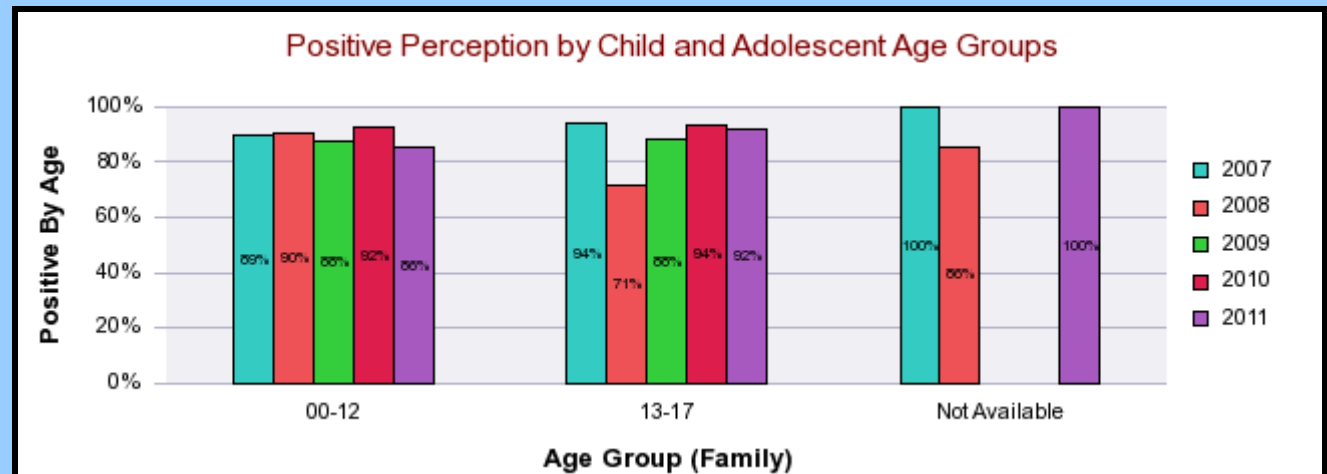
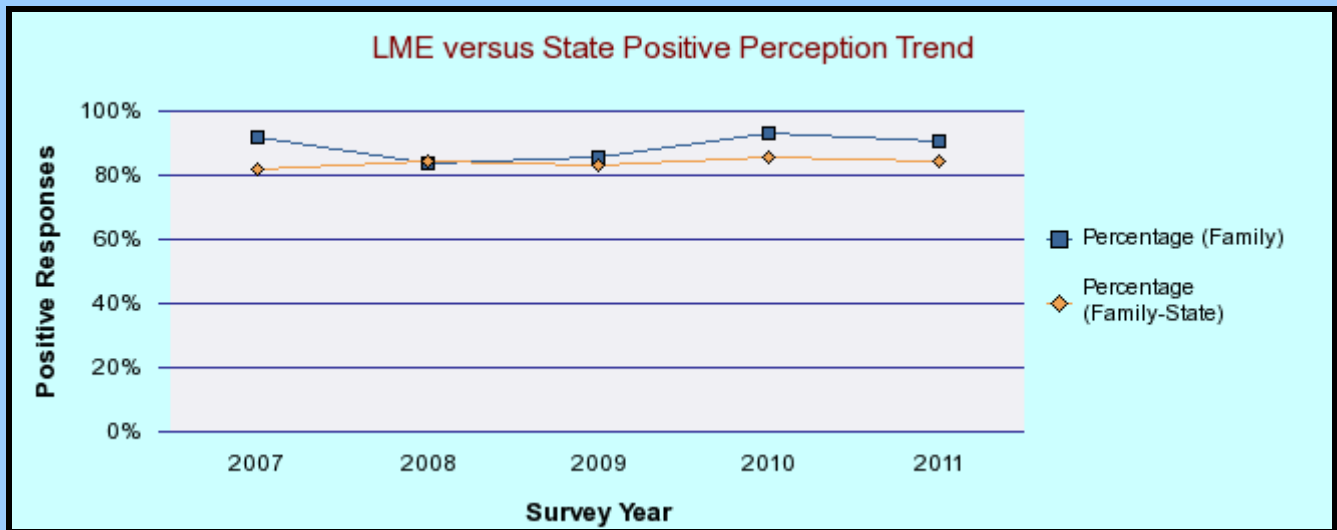


Beacon

Survey Question: The location of services was convenient

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	19	2	21	90.48%	83.87%	ABOVE
2010	41	3	44	93.18%	85.34%	ABOVE
2009	29	5	34	85.29%	83.17%	ABOVE
2008	40	8	48	83.33%	83.98%	BELOW
2007	34	3	37	91.89%	81.48%	ABOVE

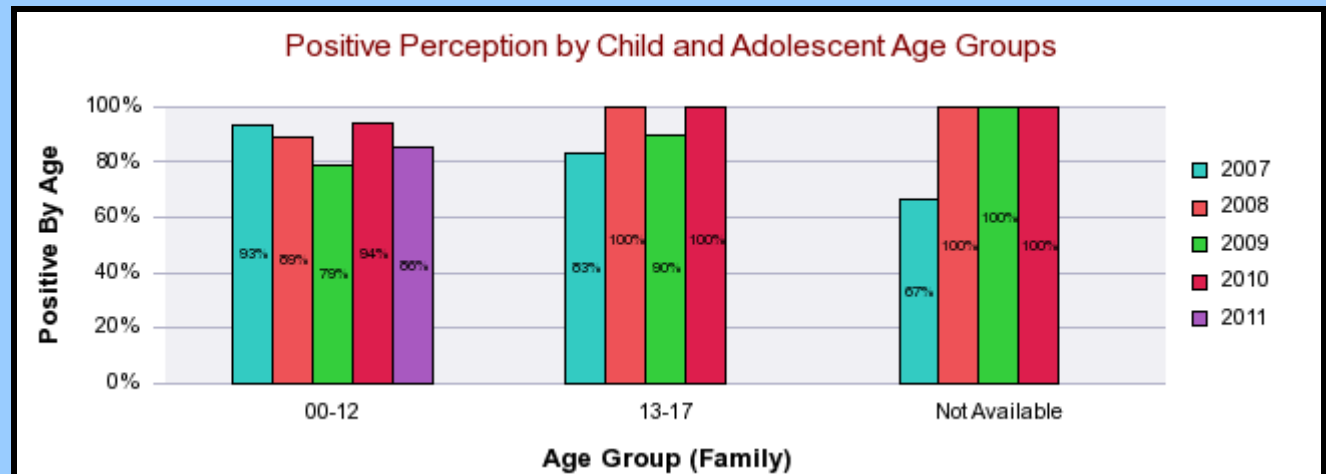
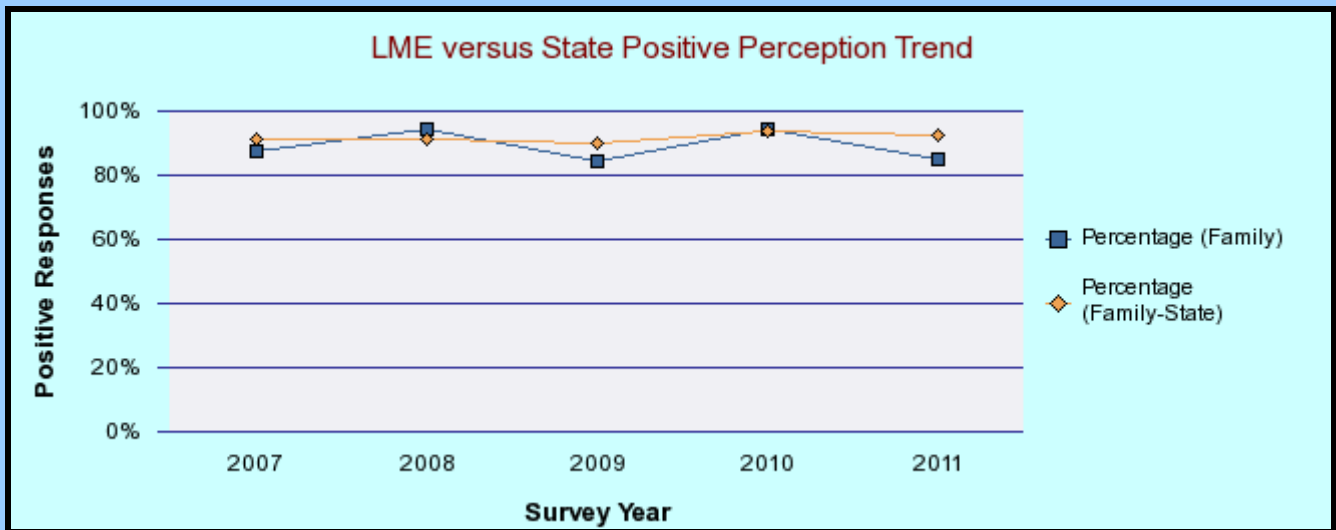


Beacon

Survey Question: The location of services were convenient for us

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	17	3	20	85.00%	92.39%	BELOW
2010	63	4	67	94.03%	93.27%	ABOVE
2009	21	4	25	84.00%	89.82%	BELOW
2008	16	1	17	94.12%	91.11%	ABOVE
2007	21	3	24	87.50%	90.96%	BELOW

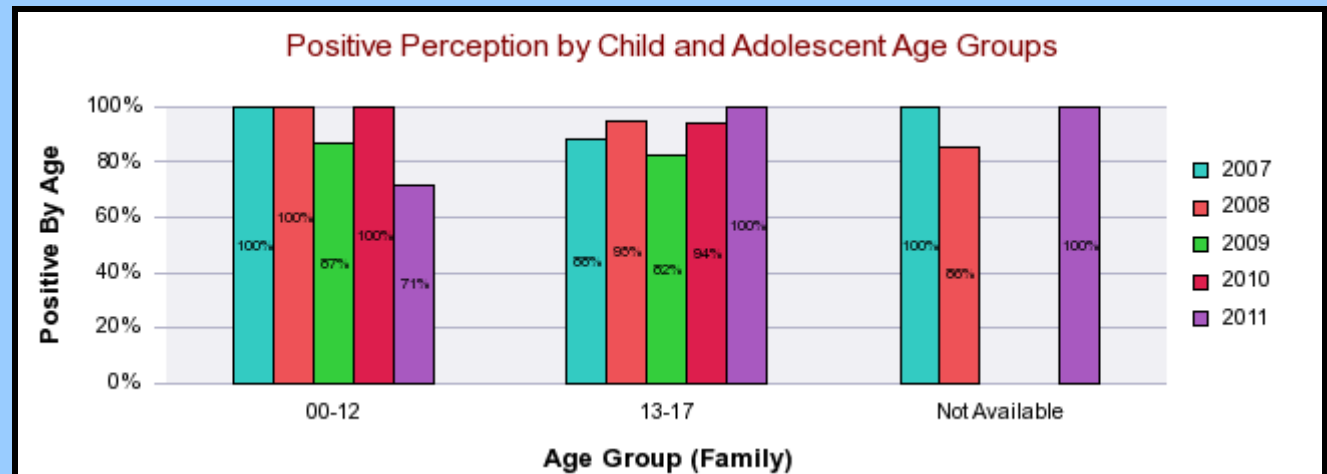
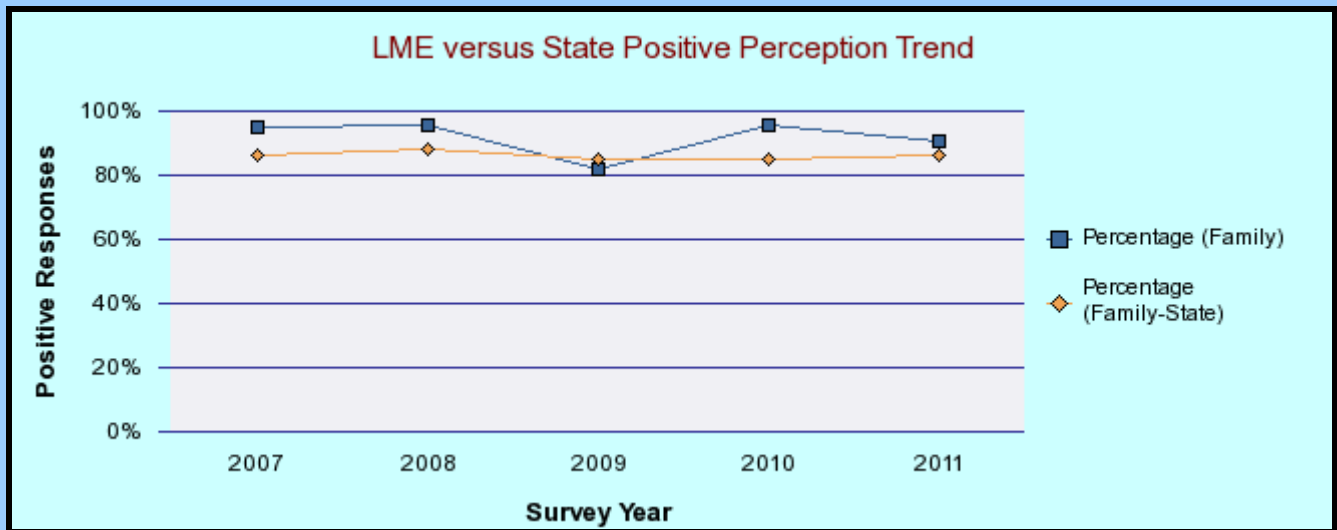


Beacon

Survey Question: The people helping me stuck with me no matter what

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	19	2	21	90.48%	85.73%	ABOVE
2010	43	2	45	95.56%	84.96%	ABOVE
2009	27	6	33	81.82%	84.95%	BELOW
2008	44	2	46	95.65%	88.08%	ABOVE
2007	35	2	37	94.59%	85.96%	ABOVE

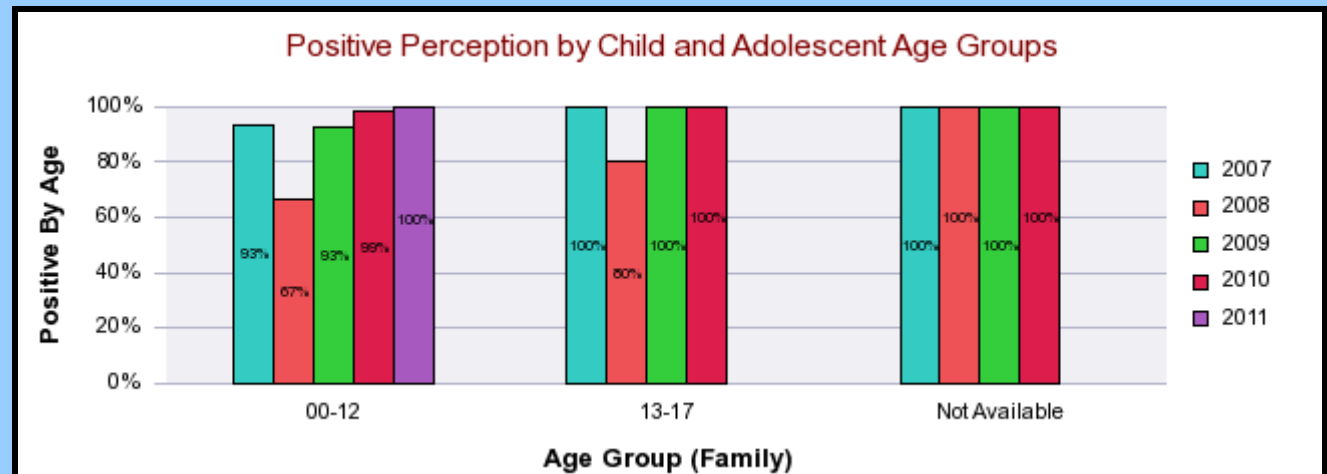
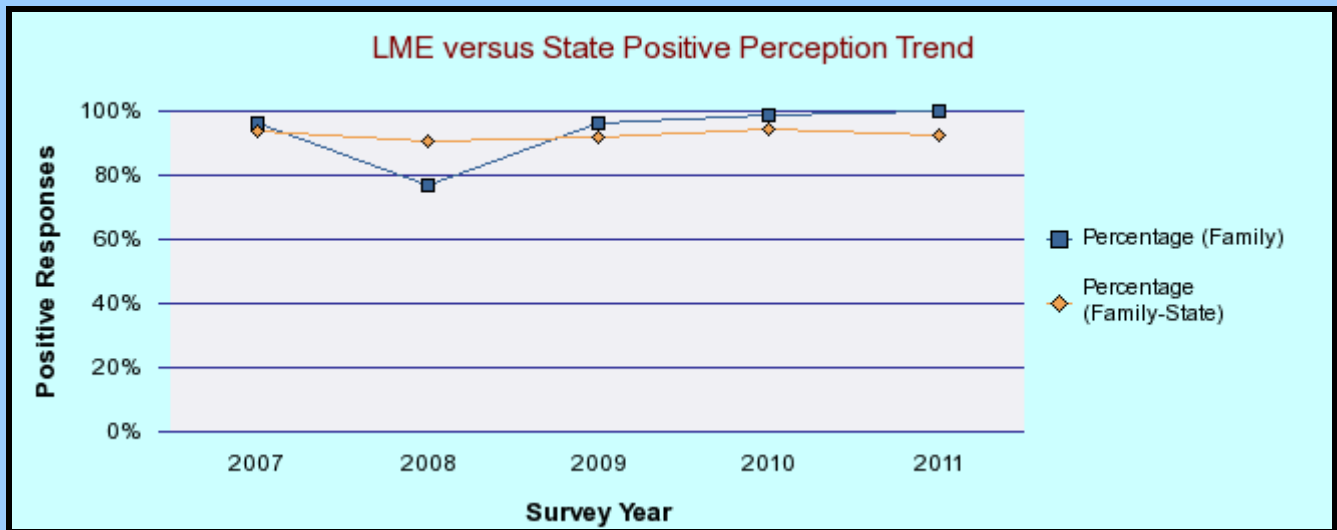


Beacon

Survey Question: The people helping my child stuck with us no matter what

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	20		20	100.00%	92.18%	ABOVE
2010	65	1	66	98.48%	93.91%	ABOVE
2009	24	1	25	96.00%	91.59%	ABOVE
2008	13	4	17	76.47%	90.37%	BELOW
2007	23	1	24	95.83%	93.24%	ABOVE



Beacon

Survey Question: The services my child and/or family received were right for us

The following FAMILY MEMBER admissions to our community services were matched to the State's Consumer Data Warehouse survey data and show either an Above or Below average regarding a Child or Parent's Positive Perception

Survey Year	Reported as Positive	Not Reported as Positive	Total Number of Surveys Calculated	Percentage Reported as Positive By LME	Percentage Reported as Positive By State	Above or Below State Average
2011	17	2	19	89.47%	92.67%	BELOW
2010	65	2	67	97.01%	93.42%	ABOVE
2009	24	1	25	96.00%	92.20%	ABOVE
2008	15	2	17	88.24%	91.98%	BELOW
2007	20	4	24	83.33%	92.55%	BELOW

